

# 1280370

Registered provider: Time-Out Childrens Homes Limited

Full inspection

Inspected under the social care common inspection framework

## Information about this children's home

This home is privately owned. It provides care for up to two children who may experience social and emotional difficulties.

At the time of the inspection, one child was living in the home.

The manager registered with Ofsted in June 2024.

### Inspection dates: 27 and 28 November 2024

|                                                                                           |             |
|-------------------------------------------------------------------------------------------|-------------|
| <b>Overall experiences and progress of children and young people,</b> taking into account | <b>good</b> |
|-------------------------------------------------------------------------------------------|-------------|

|                                                             |      |
|-------------------------------------------------------------|------|
| How well children and young people are helped and protected | good |
|-------------------------------------------------------------|------|

|                                           |      |
|-------------------------------------------|------|
| The effectiveness of leaders and managers | good |
|-------------------------------------------|------|

The children's home provides effective services that meet the requirements for good.

**Date of last inspection:** 11 October 2023

**Overall judgement at last inspection:** requires improvement to be good

**Enforcement action since last inspection:** none

## Recent inspection history

| Inspection date | Inspection type | Inspection judgement            |
|-----------------|-----------------|---------------------------------|
| 11/10/2023      | Full            | Requires improvement to be good |
| 17/01/2023      | Full            | Good                            |
| 16/12/2021      | Full            | Outstanding                     |
| 03/12/2019      | Interim         | Sustained effectiveness         |

## Inspection judgements

### **Overall experiences and progress of children and young people: good**

The child has lived in the home for several years and continues to make progress in all areas of their life. The progress they make is underpinned by the care they receive from the team.

The child's education is well supported. Staff are aspirational for the child and work in partnership with education professionals to ensure that the child continues to receive the appropriate levels of education and support even during periods of temporary suspension. Consequently, the child has continued to receive a good level of support and has also enjoyed extra-curricular lessons, such as learning Italian.

The child enjoys a variety of activities that enhance their social experiences. These include cycling and being part of a rugby team. The child has also enjoyed a holiday at a caravan and trips to the beach. These experiences have assisted the child to learn new skills and establish friendships, contributing to their personal growth and creating happy memories.

The staff understand the child's health needs. They encourage the child to maintain a healthy diet. The staff have invested a significant amount of time in encouraging exercise and have joined the child in a couch to 5k challenge.

Staff actively support and encourage the child to develop age-appropriate independence skills. The child is much more willing to carry out daily tasks, such as cleaning their bedroom, and they now enjoy cooking with staff.

Staff listen to the child's views and wishes and have supported the child to spend time with people who are important to them. The time spent with family members has increased as a direct result of the staff team providing conflict resolution and support to the child and their family. This approach has helped the child to maintain connections with people who are important to them.

### **How well children and young people are helped and protected: good**

Safeguarding incidents are managed effectively. When incidents have occurred, leaders and managers have taken prompt action in sharing information and ensuring that appropriate professionals are involved to support the staff and the child.

Not all risks for the child are recorded in risk plans to support staff to keep the child safe. The child has recently made makeshift weapons and sought opportunities to access tools during building work in the home. Despite this, the manager has not ensured that there is clear guidance to support staff on the action to take in the event of an incident. While this has not impacted on the child or staff, it does not fully promote everybody's safety.

Behaviour management in the home is effective. Staff are supported by the organisation's clinical team to support the child in using a variety of effective strategies to regulate their emotions. When significant incidents have occurred, the manager has ensured that the child and staff have opportunities to reflect on incidents.

The child does not frequently go missing from home. When incidents occur, staff follow the child's risk plan and support the child to return home safely. Consequently, there has not been a need to report the child to other agencies as being missing from the home.

Staff use a nurturing approach when the child hurts themselves. Staff have sought medical advice when needed and have provided first aid. The prompt action of one staff member following a serious burn resulted in the child recovering quickly and not requiring invasive treatment.

### **The effectiveness of leaders and managers: good**

The manager is aspirational for the child. He has a presence in the home and knows the child extremely well. When there are delays to the provision of services and support needed for the child, leaders and managers challenge this professionally and escalate their concerns.

Professionals are unanimous in their praise for staff and their consistency and resilience when faced with challenges, all of which contributes to the child's ongoing progress.

The manager maintains good oversight of the home and is committed to driving improvement and instilling a learning culture. Staff are encouraged to research and discuss specific areas during team meetings to support the development of practice in the team.

Staff feel supported by leaders and managers and receive regular supervision sessions and appraisals. These provide opportunities for the staff to reflect on their performance and development.

Staff are trained in most subjects to meet the child's individual needs. However, they have not completed training regarding weapons, knife crime or diet and nutrition to ensure that they are armed with the most accurate knowledge and information.

The manager has suitable systems in place for monitoring the care provided. All incidents are reviewed by the manager and lessons-learned exercises are carried out to ensure continuous improvement and support.

## What does the children's home need to do to improve?

### Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person(s) must comply within the given timescales.

| Requirement                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | Due date       |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------|
| <p>The protection of children standard is that children are protected from harm and enabled to keep themselves safe.</p> <p>In particular, the standard in paragraph (1) requires the registered person to ensure—</p> <p>that staff—</p> <p>assess whether each child is at risk of harm, taking into account information in the child's relevant plans, and, if necessary, make arrangements to reduce the risk of any harm to the child.<br/>(Regulation 12 (1) (2)(a)(i))</p> <p>Specifically, the registered person must ensure that the child's risk and support plans detail all known risks and contain clear steps for staff to follow should an incident arise.</p> | 9 January 2025 |

### Recommendation

- The registered person should ensure that staff can access appropriate facilities and resources to support their training needs and should understand the key role they play in the training and development of staff in the home. ('Guide to the Children's Homes Regulations, including the quality standards', page 53, paragraph 10.11)

### Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people, using the social care common inspection framework. This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'.

## Children's home details

**Unique reference number:** 1280370

**Provision sub-type:** Children's home

**Registered provider:** Time-Out Childrens Homes Limited

**Registered provider address:** Unit 2, Ripponden Mill, Mill Fold, Ripponden, Sowerby Bridge, West Yorkshire HX6 4DH

**Responsible individual:** Janet Lumb

**Registered manager:** Andrew Shaw

## Inspector

Kelly McCurdy, Social Care Inspector

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