

1280370

Registered provider: Time-Out Children's Homes Limited

Full inspection

Inspected under the social care common inspection framework

Information about this children's home

This home is owned by a private provider. It offers care for up to two children who may experience social and emotional difficulties.

At the time of the inspection, one child was living at the home. No children have moved into or out of the home since the last inspection.

The manager registered with Ofsted in June 2024.

Inspection dates: 8 and 9 September 2025

Overall experiences and progress of children and young people, considering	good
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How well children and young people are helped and protected	good
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The effectiveness of leaders and managers	good
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The children's home provides effective services that meet the requirements for good.

Date of last inspection: 27 November 2024

Overall judgement at last inspection: good

Enforcement action since last inspection: none

Recent inspection history

Inspection date	Inspection type	Inspection judgement
27/11/2024	Full	Good
11/10/2023	Full	Requires improvement to be good
17/01/2023	Full	Good
16/12/2021	Full	Outstanding

Inspection judgements

Overall experiences and progress of children and young people: good

The child spoke with the inspector during the inspection.

The child has lived at the home for several years, providing them with consistency and stability.

The child has been supported in developing strong, trusting relationships with staff who speak warmly about them and know them well. The child says they feel happy, safe and cared for in the home, and they value each staff member for different reasons. These positive bonds provide a sense of security and ensure that the child has trusted adults they can approach if they have any concerns.

The child receives strong support for their education. The registered manager and staff work closely with staff at the child's school to help them remain in mainstream education. Staff are strong advocates for the child to ensure that their views are heard about their learning. Staff are aspirational for the child and want them to achieve and succeed. This support gives the child confidence in their ability to achieve their goals.

Health and well-being are promoted at the home. The child is helped to have a healthy diet, and exercise is encouraged. Staff understand the importance of this and work closely with the child to educate them about healthy living. The child enjoys various activities, including being part of a rugby team and playing football with staff. These opportunities help the child to increase their fitness levels, lead a healthy lifestyle and learn new skills.

Professionals say that they are happy with the care the child receives. The registered manager and staff maintain effective communication and keep agencies informed. One professional said that staff in the home go 'above and beyond' in terms of meeting the child's needs.

The registered manager has not ensured that all documents relevant to the child are available or that they are received in a timely manner. This means that information is not fully up to date to support staff in caring for the child.

How well children and young people are helped and protected: good

The child is cared for by a consistent staff team, with positive relationships evident. The child says that they like living at the home. Staff know the child well and can identify changes in their emotional state and respond effectively. This provides the child with a sense of safety, stability, and support.

Staff understand risks for the child and how to keep them safe. As a result, incidents in the home have reduced over recent months. Risk management plans are updated regularly and clearly outline what steps to take to manage incidents effectively.

The registered manager and staff have helped the child understand their risks and worked together to determine the best ways to manage them. This encourages the child to be involved in their care and recognise their own needs. The in-house clinical team, which works directly with the child and staff, also supports the child. This ensures that the child receives care from staff who have the skills to meet their needs.

Records of incidents are not always clear. On one occasion, a physical intervention had taken place and had not been recorded to clearly reflect this. The child's comments had also not been explored fully or concluded in documentation. This limits management oversight of incidents in the home.

Consequences given to the child are rare. However, when the child receives consequences, the records fail to evaluate their effectiveness and lack clear time frames. Therefore, it is difficult to determine how long the consequences last, which may cause frustration for the child and prove ineffective as a behaviour management strategy.

The effectiveness of leaders and managers: good

The home is managed by a dedicated manager and senior staff member. Both are committed to the child and know them very well. They are aspirational for the child and are focused on securing positive outcomes for them, both now and in the future. This provides the child with support to reach their potential and solid foundations for adulthood.

Staffing is stable, which provides consistency for the child in the home. Leaders and managers promote staff progression and identify areas requiring further development. This ensures that the child is cared for by a suitably skilled staff team. However, the workforce development plan does not contain all necessary information.

The registered manager and senior staff member are present in the home, and staff say that they feel well supported due to their approachable manner. Regular supervision sessions, appraisals and team meetings are used to support staff. These serve as opportunities to share knowledge, develop skills and celebrate achievements.

Professionals are complimentary about the registered manager and say that he is a strong advocate for the child and proactive in the care he provides.

The registered manager maintains oversight of incidents in the home. However, he has not consistently ensured that all incidents have been thoroughly reviewed or that appropriate actions have been taken. Records do not reflect that the registered manager has demonstrated professional curiosity regarding all incidents. When actions have been taken, some records lack sufficient detail to evidence this.

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
The leadership and management standard is that the registered person enables, inspires and leads a culture in relation to the children's home that— promotes their welfare. In particular, the standard in paragraph (1) requires the registered person to— lead and manage the home in a way that is consistent with the approach and ethos, and delivers the outcomes, set out in the home's statement of purpose; use monitoring and review systems to make continuous improvements in the quality of care provided in the home. (Regulation 13 (1)(b) (2)(a)(h)) Specifically, the registered person must ensure that investigations are professionally curious, incidents are recorded in their entirety and follow-up actions are fully explored and completed.	7 November 2025
The registered person must prepare and implement a policy ("the behaviour management policy") which sets out— how appropriate behaviour is to be promoted in the children's home; and the measures of control, discipline and restraint which may be used in relation to children in the home. The registered person must ensure that— within 24 hours of the use of a measure of control, discipline or restraint in relation to a child in the home, a record is made which includes—	7 November 2025

the date, time and location of the use of the measure; a description of the measure and its duration; the effectiveness and any consequences of the use of the measure. (Regulation 35 (1)(a)(b) (3)(a)(iii)(iv)(vii)) Specifically, the registered manager must ensure that all instances of physical intervention are recorded as such. In addition, the registered manager must ensure that consequences have clear timescales and the effectiveness of consequences is reviewed.	
The registered person must maintain records ("case records") for each child which— include the information and documents listed in Schedule 3 in relation to each child; are kept up to date. (Regulation 36 (1)(a)(b)) Specifically, the registered person must ensure that documents relevant to children, including local authority documents, are obtained and maintained. If documents are not obtained, the registered person should ensure that internal escalation processes are followed.	7 November 2025

Recommendation

- The registered person should have a workforce plan that includes details of the processes and agreed time frames for staff to achieve induction, as well as the process for managing and improving poor performance. ('Guide to the Children's Homes Regulations, including the quality standards', page 53, paragraph 10.8)

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people, using the social care common inspection framework. This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'.

Children's home details

Unique reference number: 1280370

Provision sub-type: Children's home

Registered provider: Time-Out Children's Homes Limited

Registered provider address: Unit 2, Ripponden Mill, Mill Fold, Ripponden, Sowerby Bridge, West Yorkshire HX6 4DH

Responsible individual: Janet Lumb

Registered manager: Andrew Shaw

Inspector

Danielle Allen, Social Care Regulatory Inspector

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