

1278806

Coventry City Council

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

A local authority operates this home. It is registered to provide care for up to four children who have social and emotional needs.

The manager has been registered since September 2018. The registered manager holds a level 5 award in the leadership and management of residential childcare.

Inspection date: 15 December 2020

This monitoring visit

Ofsted undertook a monitoring visit on 19 November 2020. During the visit, inspectors identified a serious safeguarding concern, and as a result, a compliance notice was issued and one additional requirement was raised. This monitoring visit was undertaken to review progress and adherence to the compliance notice.

Four children live in the home. The manager ensures that children's written plans are informative. This supports staff to understand children's needs. Staff encourage children to attend school and engage in activities that they enjoy. This enables children to maximise learning opportunities and promotes their emotional well-being.

The manager has introduced new plans to support staff to better understand and manage children's risks. There is now clear guidance for staff to identify children's early warning signs and triggers to behaviours that cause concern. In addition, clear strategies for staff to follow when risks are presented, helps staff to reduce potential harm to children.

When children go missing from home, staff know what to do. They contact children's friends and family members to establish children's whereabouts and search known locations during the day. The emergency duty team now try to establish and maintain contact with children who are missing through the night. As a result of a more coordinated response, there has been a reduction in children going missing from the home.

The home's manager reviews incidents that happen and there is improved management oversight. The quality assurance process now includes unannounced audits completed by a senior manager. This supports managers to identify good practice and areas for development.

The manager has reviewed and identified training needs for staff. As a result, training has been arranged and completed by staff. This ensures that staff develop the knowledge and skills to understand and meet the individual needs of children.

Staff do not work consistently when managing children's behaviours. This causes tension between team members. On one occasion, staff extended the length of a consequence and this resulted in a young person increasing his behaviours. Inconsistencies do not help children learn to manage their frustrations and behaviour. Although the manager reviews behaviour management records, these inconsistencies are not identified and addressed.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
15/01/2020	Full	Good
12/02/2019	Full	Good

What does the children's home need to do to improve?

Recommendations

- The registered person should ensure that all incidents of control, discipline and restraint are subject to systems of regular scrutiny to ensure that their use is fair. ('Guide to the Children's Homes Regulations including the quality standards', page 46, paragraph 9.36)

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 1278806

Provision sub-type: Children's home

Registered provider: Coventry City Council

Registered provider address: Coventry City Council, Council House, Earl Street, Coventry CV1 5RR

Responsible individual: Angela Whitrick

Registered manager: Denise Flude

Inspector

Helen Malanaphy, Social Care Inspector

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