

# 1277304

## **South West Childcare Services**

Monitoring visit

Inspected under the social care common inspection framework

### **Information about this children's home**

This children's home is registered to accommodate two children with social and emotional difficulties. The home is operated by a national private provider of children's homes.

**Inspection date:** 25 November 2020

### **This monitoring visit**

Serious and widespread concerns were found during the assurance visit undertaken on 2 and 3 September 2020. Following this visit, the young person was moved out of the home, and the home was refurbished and redecorated.

The manager, one young person and staff recently moved to this home from another home operated by the provider. This was a carefully planned move, with the full agreement of the young person, and met his request to live with another young person. When a good match is found, a second young person will move into the home.

The staff provide the young person with high-quality and nurturing support, and the young person has established trusting relationships with the staff. The young person is flourishing and is gaining a sense of belonging and permanence.

The young person previously refused to attend education but now has good attendance at school. He has improved how he manages and controls his anger and frustration. Because of this improvement, the number of staff members caring for him has been reduced.

The staff succeed in supporting the young person to learn independence skills, in accordance with his pathway plan. He can now shop, cook, do his own laundry and manage his own medication. The young person does not eat healthy and nutritious meals and prefers to eat fast food. The staff are supporting him to understand the

importance of a healthy lifestyle, such as taking exercise and healthy eating, but this work is in its infancy.

Safeguarding procedures are effective. The young person reports that he feels very safe living at the home and that the staff are easy to talk to if he is worried or upset. Rules and boundaries are consistent and effective. Routines in the home run smoothly.

The manager is in the process of submitting his application for registration at the home. The staff comment positively about his leadership. Supervision of staff is comprehensive and supports them to improve their skills and knowledge about how best to care for the young person.

## **Recent inspection history**

| Inspection date | Inspection type | Inspection judgement            |
|-----------------|-----------------|---------------------------------|
| 29/08/2019      | Full            | Requires improvement to be good |
| 06/11/2018      | Full            | Requires improvement to be good |

## What does the children's home need to do to improve?

### Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person(s) must comply within the given timescales.

| Requirement                                                                                                                                                                                                                                                                                                                                                                               | Due date   |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------|
| <p>10: The health and well-being standard</p> <p>The health and well-being standard is that –</p> <p>children receive advice, services and support in relation to their health and well-being; and</p> <p>children are helped to lead healthy lifestyles.</p> <p>(Regulation 10 (1)(a)(b)(c))</p> <p>In particular, ensure that children eat a healthy, nutritious and balanced diet.</p> | 20/12/2020 |

### Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

### Children's home details

**Unique reference number:** 1277304

**Provision sub-type:** Children's home

**Registered provider:** South West Childcare Services

**Registered provider address:** Maybrook House, Second Floor, Queensway, Halesowen, West Midlands B63 4AH

**Responsible individual:** Guy Mammatt

**Registered manager:** Post vacant

## **Inspector**

Tina Maddison, Social Care Inspector

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