

1277304

Registered provider: South West Childcare Services

Interim inspection

Inspected under the social care common inspection framework

Information about this children's home

The provider states in their statement of purpose that they provide care for up to two children with social and emotional difficulties.

The registered manager resigned in November 2021. A suitably experienced manager has been appointed.

Due to COVID-19, at the request of the Secretary of State, we suspended all routine inspections of social care providers carried out under the social care common inspection framework (SCCIF) on 17 March 2020. We returned to routine SCCIF inspections on 12 April 2021.

Inspection date: 21 December 2021

Date of last inspection: 21 April 2021

Judgement at last inspection: requires improvement to be good

Enforcement action since last inspection: none

This inspection

The effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection

This home was judged requires improvement to be good at the last full inspection. At the interim inspection, Ofsted judges that it has improved effectiveness.

Since the last inspection, there has been a change of manager and the appointment of a largely new staff team. The home has been redecorated and is now offering the children a homely and comfortable environment.

One child has moved to the home, following a careful matching process. The child has experienced many previous moves, but is settling well due to the calm and nurturing approach from the staff. The children are getting on well and the home is calm and settled.

Children report they feel safe living at the home and can speak to all the staff members if they are upset or worried. The manager and the staff are very vigilant and are gently curious. They notice any changes in a child's behaviour and are supporting the children to feel able to disclose anything that they are worried about and promptly take the necessary safeguarding action. This approach gives the young people a sense of safety and belonging.

The children are supported to learn from their mistakes and are praised for positive behaviour and their achievements. Behaviour is managed effectively and incidents are rare. If an incident does happen, the manager provides a comprehensive oversight. Any learning from an incident is discussed in team meetings and during individual staff supervision sessions.

The children are enjoying attending youth groups in the community that were closed during the COVID-19 restrictions. This means that they are once again able to meet other children in the community who share their interests.

The health needs of the children are met in the home. Healthy eating is encouraged. The children are learning to be more independent and to budget, shop and cook for themselves. However, the staff are not always recording what the children are eating, so that this can be monitored by managers.

Leaders and managers are now providing comprehensive management oversight. In the interim period between the new manager starting her role and the previous manager leaving the home, a manager from the company has been overseeing the home. There is now a rigorous system of quality monitoring in place, regular quality audits undertaken by the provider and monthly visits from an independent person.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
21/04/2021	Full	Requires improvement to be good
29/08/2019	Full	Requires improvement to be good
06/11/2018	Full	Requires improvement to be good

Information about this inspection

This inspection focused on the effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection.

Inspectors have looked closely at the experiences and progress of children and young people, using the 'Social care common inspection framework'. This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations, including the quality standards'.

Children's home details

Unique reference number: 1277304

Provision sub-type: Children's home

Registered provider: South West Childcare Services

Registered provider address: Maybrook House, Second Floor, Queensway,
Halesowen, West Midlands B63 4AH

Responsible individual: Guy Mammatt

Registered manager: Post vacant

Inspector

Tina Maddison, Social Care Inspector

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