

1277079

Registered provider: Restorative Social Care Services Ltd

Full inspection

Inspected under the social care common inspection framework

Information about this children's home

This home is owned by a private company. It provides care for up to two children who may experience social and emotional difficulties and/or have learning disabilities.

At the time of the inspection, two children were living at the home. The inspector spoke with both children.

The manager has been registered with Ofsted since March 2025.

Inspection dates: 24 and 25 June 2025

Overall experiences and progress of children and young people, taking into account	good
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How well children and young people are helped and protected	good
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The effectiveness of leaders and managers	good
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The children's home provides effective services that meet the requirements for good.

Date of last inspection: 4 March 2025

Overall judgement at last inspection: good

Enforcement action since last inspection: none

Recent inspection history

Inspection date	Inspection type	Inspection judgement
04/03/2025	Full	Good
05/03/2024	Full	Good
07/03/2023	Full	Good
15/03/2022	Full	Good

Inspection judgements

Overall experiences and progress of children and young people: good

Children are happy in the home and want to live here. The environment reflects a family home. It has modern decor and is personalised to the children living in the home. Children's bedrooms are decorated how they wish, and there are plans for further changes in response to the children's wishes.

Children are comfortable in the home and have good relationships with staff. Staff care about the children and know them well. They provide nurture and emotional support. The quality of care provided by staff helps children to form trusted and secure relationships with them.

Staff encourage children to access education. Staff advocate for additional support for children who need this. This has supported children to take their exams to the best of their ability.

Staff help children to spend time with their family and proactively plan for these occasions. Staff ensure that children's experiences with their family are positive to help them build relationships in a safe environment.

Door alarms are used in the home. These alarms alert staff to children's movement. The reasoning for these being used is unclear, and relevant documentation is not in place to ensure they do not unnecessarily affect children's privacy.

How well children and young people are helped and protected: good.

Staff are professionally curious and want to understand the children's risks and vulnerabilities to help keep them safe. The staff are persistent in trying to gather information about the children's friendships and customs to support the care they provide and promote children's safety.

Staff are aware of the appropriate actions needed to support a child when they are missing from the home. Staff are quick to respond, liaising with external agencies, carrying out physical searches and contacting known associates. This action supports staff to find children quickly and ensure their safe return home.

Children's risk assessments and safety plans are detailed. They provide staff with the knowledge and strategies to keep children safe while promoting multi-agency working when children go missing from the home.

De-escalation strategies are primarily used to support children when they are upset or experience incidents of crisis. Physical intervention techniques are used as a last resort and only to ensure the safety of children and others. Children receive support from

staff throughout incidents, and the manager's oversight ensures that staff practice is necessary and safe.

Staff conduct searches of children's bedrooms to manage any potential risk. These searches are appropriate and only carried out when necessary. Any items that may pose risk to children are removed, such as drug paraphernalia. However, children are not always supported to understand these risks and how to keep themselves safe from harm.

The effectiveness of leaders and managers: good

The manager is dedicated to her role and cares about children. She leads by example and is committed to achieving positive outcomes for children. She is firm in challenging decisions relating to all aspects of children's care.

Leaders and managers have strong relationships with external agencies. They provide regular communication and updates regarding children's daily care. These relationships support multi-agency working, securing positive outcomes for children.

Staff speak highly of the home and about the leaders and managers. They feel supported in their practice and are confident approaching leaders and managers when they need support. The personal well-being of staff is a focus in the home, which helps them to fulfil their roles and responsibilities.

There are small discrepancies throughout the recordings in documentation. If staff did not know the children, these inaccuracies could affect staff's understanding about necessary care practices.

The risk of the location of the home has been assessed; however, it does not highlight all current concerns in the local community. The assessment does not help staff recognise the risk for individual children in the home. This is a missed opportunity to provide staff with information that informs their practice and helps them to keep children safe.

The statement of purpose is regularly updated and includes all relevant information. However, it is not shared with the regulator.

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet The Care Standards Act 2000, The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
The protection of children standard is that children are protected from harm and enabled to keep themselves safe. In particular, the standard in paragraph (1) requires the registered person to ensure— that staff— help each child to understand how to keep safe. (Regulation 12 (1) (2)(a)(ii))	30 September 2025
The registered person must— keep the statement of purpose under review and, where appropriate, revise it; and notify HMCI of any revisions and send HMCI a copy of the revised statement within 28 days of the revision. (Regulation 16 (3)(a)(b))	30 September 2025
The registered person may only use devices for the monitoring or surveillance of children if— the monitoring or surveillance is for the purpose of safeguarding and promoting the welfare of the child concerned, or other children; the child's placing authority consents in writing to the monitoring or surveillance. (Regulation 24 (1)(a)(b)) In particular, the use of door alarms must be reviewed regularly with the relevant people.	30 September 2025

Recommendations

- The registered person should continue to ensure that staff understand the importance of careful, objective, and clear recording. ('Guide to the Children's Homes Regulations, including the quality standards,' page 62, paragraph 14.4)
- The registered person should ensure that they review the appropriateness and suitability of the location of the home. In particular, the review should include the identification of any risks presented by the home's location and strategies to manage these. ('Guide to the Children's Homes Regulations, including the quality standards,' page 64, paragraph 15.1)

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people, using the social care common inspection framework. This inspection was carried out under The Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'.

Children's home details

Unique reference number: 1277079

Provision sub-type: Children's home

Registered provider: Restorative Social Care Services Ltd

Registered provider address: 69a Saddleworth Road, Halifax HX4 8AG

Responsible individual: David Copping

Registered manager: Rebecca Reid

Inspector

Sarah McGow, Social Care Inspector

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