

1277049

All Round Care Limited

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

This home is privately owned and run. The provider states in its statement of purpose that care is provided for up to two children who may be experiencing crisis in their lives, including those with turbulent and traumatic pasts.

The manager registered with Ofsted in November 2019.

Inspection date: 17 December 2021

This monitoring visit

This visit took place to monitor the action taken by the provider in response to the two compliance notices served following the full inspection on 16 and 17 November 2021. The notices served were in relation to regulation 12 (the protection of children standard) and regulation 13 (the leadership and management standard).

At the time of the visit, there was one child living at the home.

The provider has now strengthened systems to improve the oversight and review of the home. This ensures that the manager is aware of and monitors all key work by staff, including any incidents, direct work or activities with children.

Since the last inspection, all staff have undergone training in the home's model of care, de-escalation techniques, assessing and managing risk, child protection and managing allegations. To meet the child's needs, staff have also undertaken training in attention deficit hyperactivity disorder and gender identity issues.

The manager has liaised with the designated officer regarding referral of allegations, and all staff have undertaken training in the managing of allegations. There have not been any allegations made since the last inspection.

New systems have also been developed to ensure that there is objective oversight of any incidents involving restraint of a child, especially when the manager has been involved. In addition, records relating to restraint have been modified to ensure that consideration has been given to reflection of the incident and improvement in practice.

Twice-weekly meetings are now scheduled between the manager and responsible individual. These meetings will provide additional oversight, review, and objective debrief of any incidents that have occurred.

A review of external monitoring of the home has taken place. This has considered the identified shortfalls from the previous inspection and, in response, the format of the reports has been amended. A new format is currently being piloted and will be subject to further review. It is envisaged that this will provide greater scrutiny of practice and assist managers in identifying areas for improvement.

Since the last inspection, children's assessments of risk and plans have been reviewed. These have been streamlined and include statements of how staff will respond to identified risks and meet the needs of children. To support staff in these expectations, all staff have completed a wide variety of training.

The home has undergone redecoration and repair and it is now a welcoming and homely environment.

Ofsted is satisfied that steps have been taken to meet the compliance notices.

Requirements made during the full inspection were not considered as part of this visit. These will be reviewed at the home's next full inspection.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
16/11/2021	Full	Inadequate
05/12/2019	Full	Good
27/02/2019	Full	Good

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person must comply within the given timescales.

Requirement	Due date
The care planning standard is that children— receive effectively planned care in or through the children's home; and have a positive experience of arriving at or moving on from the home. In particular, the standard in paragraph (1) requires the registered person to ensure— that children are admitted to the home only if their needs are within the range of needs of children for whom it is intended that the home is to provide care and accommodation, as set out in the home's statement of purpose; that arrangements are in place to— manage and review the placement of each child in the home. (Regulation 14 (1)(a)(b) (2)(a)(b)(ii)) Pre-admission planning and compatibility should identify robust strategies to minimise the impact of a new child moving to the home. Children's plans should clearly outline how children are to be supported to improve their health, including actions to reduce substance misuse.	12 December 2021
The registered person may only use devices for the monitoring or surveillance of children if— the monitoring or surveillance is for the purpose of safeguarding and promoting the welfare of the child concerned, or other children; the monitoring or surveillance is no more intrusive than necessary, having regard to the child's need for privacy. (Regulation 24 (1)(a)(d))	12 December 2021

In particular, individual risk assessments must be completed to ensure that there is clear justification for bedroom door alarms to be activated to safeguard children.	
The registered person must ensure that— within 24 hours of the use of a measure of control, discipline or restraint in relation to a child in the home, a record is made which includes— the effectiveness and any consequences of the use of the measure; within 48 hours of the use of the measure, the registered person, or a person who is authorised by the registered person to do so ("the authorised person")— has spoken to the user about the measure; and has signed the record to confirm it is accurate; and within 5 days of the use of the measure, the registered person or the authorised person adds to the record confirmation that they have spoken to the child about the measure. (Regulation 35 (3)(a)(vii)(b)(i)(ii)(c)) Specifically, the review of the effectiveness of the measure should be completed and signed by an authorised person who is not directly involved in the intervention. Debriefs with the staff and the child involved should be completed by an authorised person who is independent of the measure used, and records should be available for review. Debriefs with the child should be undertaken as set out in the provider's guidance.	12 December 2021
The registered person must maintain records ("case records") for each child which— are signed and dated by the author of each entry. (Regulation 36 (1)(c))	12 December 2021
The independent person must produce a report about a visit ("the independent person's report") which sets out, in particular, the independent person's opinion as to whether— children are effectively safeguarded; and	12 December 2021

the conduct of the home promotes children's well-being. (Regulation 44 (4)(a)(b)) In particular, the independent person should provide a rigorous review and analysis of care provided in the home to identify any shortfalls. The report should assist the manager's understanding of practice in the home to drive forward improvements.	
The procedure to be followed in the event of an allegation of abuse or neglect must, in particular— provide for the prompt referral of an allegation about current or ongoing abuse or neglect in relation to a child to the placing authority and, if different, the local authority in whose area the home is located. (Regulation 34 (2)(b))	12 December 2021

Recommendation

- The registered person should ensure that a report on the review of the quality of care is produced at least once every six months and ensure that it is submitted to Ofsted within timescales. ('Guide to the children's homes regulations, including the quality standards', page 65, paragraph 15.3)

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 1277049

Provision sub-type: Children's home

Registered provider: All Round Care Limited

Responsible individual: Paul Seddon

Registered manager: Aaron Hill

Inspector

Pauline Yates, Social Care Inspector

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