

1277049

Registered provider: All Round Care Ltd

Full inspection

Inspected under the social care common inspection framework

Information about this children's home

This home is operated by a small private company. It is registered to provide care and accommodation for up to two young people irrespective of gender. The home specialises in caring for young people who have been, or who are, experiencing emotional and/or behavioural difficulties.

There is a registered manager at this home.

Inspection dates: 5 to 6 December 2019

Overall experiences and progress of children and young people, taking into account **good**

How well children and young people are helped and protected **good**

The effectiveness of leaders and managers **good**

The children's home provides effective services that meet the requirements for good.

Date of last inspection: 27 February 2019

Overall judgement at last inspection: good

Enforcement action since last inspection: none

Recent inspection history

Inspection date	Inspection type	Inspection judgement
27/02/2019	Full	Good

What does the children's home need to do to improve?

Recommendations

- Where children are placed in a home and not participating in education because they have been excluded or are not in school for some other reason, the registered person and staff must work closely with the placing authority so that the child is supported and enabled to resume full-time education as soon as possible. In the interim, the child should be supported to sustain or regain their confidence in education and be engaged in suitable structured activities. ('Guide to the children's homes regulations including the quality standards', page 28, paragraph 5.15)
- Ensure each child's attendance at the necessary primary and secondary health services. ('Guide to the children's homes regulations including the quality standards', page 34, paragraph 7.11)

Inspection judgements

Overall experiences and progress of children and young people: good

Young people who live here experience trusting, stable and nurturing relationships with the staff. These foundations help young people to develop their self-confidence and a strong sense of identity and belonging. Notably, this is the first home a young person has settled into for many years. He now regards this as his 'home'.

Young people enjoy spending time together with the staff and participate in recreational activities, such as: football matches, horse riding, bicycle riding, gymnastics and trips to the cinema. Young people also spend time with their friends in the local community, and friends visit the home. These opportunities help to build young people's social skills and self-esteem.

The staff have a very good understanding of young people's backgrounds and histories. Memory boxes and books are being collated with young people to give them an understanding of their life journeys. Moreover, the staff make sure that young people see their family members regularly to maintain these relationships.

Barriers to education are understood by the staff. They continue to work very well with partner agencies to encourage young people to understand the value of education. However, the staff have not put a structured plan in place to ensure that young people who have been excluded from school continue to learn and achieve.

Consultation is regularly undertaken with young people to ensure that they can voice their views and opinions. The staff respond promptly, which signals to the young people that they are respected and valued. Furthermore, there are good examples of staff

advocating for young people. For example, they make sure that young people's voices are listened to with other professionals in decisions about their future.

Care planning is generally good, and young people's day-to-day needs, such as routine privacy and fun, are met. Despite the best efforts of staff, a young person does not always attend routine health appointments, including the dentist. The staff and partner agencies continue to work together to encourage a healthy lifestyle.

How well children and young people are helped and protected: good

The staff are committed to young people through the best of times and through the worst of times. This is the ethos underpinning care practice and contributes greatly to young people now feeling settled and safe. Young people rarely go missing from care, and incidents of negative behaviour are significantly reduced.

Challenging behaviour is managed in a consistent and positive manner that focuses on nurturing, kindness and reward. As a result, there are very few physical restraints; there has been one since the last inspection. This was appropriately reviewed by the manager. The staff are trained in a certified method of restraint should it be necessary to hold young people to keep them safe.

Young people live in a physically safe environment where they are protected by well managed health and safety procedures. All young people have a fire evacuation plan that is fully explained to them.

Effective safer recruitment practices help to protect young people against unsafe adults working in the home. Checks with the Disclosure and Barring Service and obtaining references from previous employers are part of this process.

The effectiveness of leaders and managers: good

The manager was registered in December 2019. He is suitably qualified and experienced in working with young people who have emotional and behavioural needs. The manager is supported by a deputy manager. They are passionate and committed to providing high-quality and nurturing care to young people. A social worker commented: 'The staff are amazing. This is the best placement he has ever had. I have nothing but praise for them.'

The staff members spoken with during the inspection said that they enjoy their work. They feel supported by the manager and their team members. The staff are suitably qualified or working towards a recognised qualification. They have good-quality supervision, appraisal and training. Staff meetings are regular and provide an opportunity for staff to review young people's progress.

There are sufficient numbers of staff members working at the home. The diversity of the staff team provides young people with positive role models to identify with. Furthermore, staff are energetic and passionate about the work that they do with young people.

Quality audit systems are in place and provide an overview of care practice. The management team has systems in place to monitor the care provided. Managers are fully aware of the strengths and areas for development in the service. For example, they intend to gain professional services from a psychologist to inform care practice further. They also intend to refresh the decor of the home.

The recommendations from the previous inspection have been addressed. Furthermore, all significant events are reported to the relevant authorities to share information and to improve practice. Partner agencies are complimentary about the staff, their communication and the standard of care provided.

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people. Inspectors considered the quality of work and the differences made to the lives of children and young people. They watched how professional staff work with children and young people and each other and discussed the effectiveness of help and care provided. Wherever possible, they talked to children and young people and their families. In addition, the inspectors have tried to understand what the children's home knows about how well it is performing, how well it is doing and what difference it is making for the children and young people whom it is trying to help, protect and look after.

Using the 'Social care common inspection framework', this inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'.

Children's home details

Unique reference number: 1277049

Provision sub-type: Children's home

Registered provider: All Round Care Ltd

Responsible individual: Paul Seddon

Registered manager: Aaron Hill

Inspector

Caroline Jones, social care inspector

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