

1273719

Registered provider: Evoke Care Group Limited

Full inspection

Inspected under the social care common inspection framework

Information about this children's home

This privately owned home provides care for up to three children with social or emotional difficulties.

At the time of this inspection, two children were living at the home. Both children were spoken to.

The home and manager registered with Ofsted in June 2018.

Inspection dates: 13 and 14 May 2025

Overall experiences and progress of children and young people, taking into account	good
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How well children and young people are helped and protected	good
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The effectiveness of leaders and managers	good
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The children's home provides effective services that meet the requirements for good.

Date of last inspection: 12 February 2025

Overall judgement at last inspection: requires improvement to be good

Enforcement action since last inspection: none

Recent inspection history

Inspection date	Inspection type	Inspection judgement
12/02/2025	Full	Requires improvement to be good
23/01/2024	Full	Good
07/03/2023	Full	Outstanding
01/11/2021	Full	Outstanding

Inspection judgements

Overall experiences and progress of children and young people: good

Children at the home make progress with their education, well-being and relationships.

Children's moves into the home are planned. One child was able to visit the home with their social worker and meet staff before moving in. This allowed the child to begin to establish relationships and feel less anxious about their move.

One child was being supported by staff during the inspection to complete an exam following a period of absence from school.

The home is welcoming. Staff meet the needs of the children. Staff encourage children to personalise their rooms to their likes. This helps them to settle into their home.

Staff members have a clear and detailed understanding of the children's identity needs. This supports children's well-being and adds to the inclusive environment of the home.

How well children and young people are helped and protected: good

Children say they feel safe in the home. This was shared by both children and in conversations with a parent and a child's social worker.

Staff have completed training about bullying in its various forms and its impact on children. The bullying policy also forms part of children's introductions, adding to the children's sense of safety in the home.

Staff have a clear understanding of safeguarding protocols, including reporting procedures if a child goes missing from the home. One child who had been going missing before moving into the home has not been missing since. This was recognised by the child's social worker as a significant step forward to ensure the child's safety.

Care planning is aligned with children's needs and vulnerabilities, providing a clear picture to inform staff members' conversations with children to help them understand risks. Risk assessments provide staff with actions to take to reduce harm to children.

Staff are trained to use non-physical techniques to support children and de-escalate heightened situations. No incidents of restraint have occurred in the home in recent months, demonstrating staff members' ability to implement learning from their training. Consequently, children receive care and support from staff who understand how best to support them.

The effectiveness of leaders and managers: good

The leadership team has taken positive steps to improve care since the last inspection. It has implemented effective mechanisms for evaluating practice.

Leaders and managers have put in place a workforce development plan that outlines how staff are being equipped to meet children's needs.

Leaders and managers are supporting staff members' continuous professional development, as well as addressing any areas of improvement identified during inspections. There is a supportive team culture, which contributes to a positive environment for both staff and children.

The home's records are generally strong. However, not all key documents have been uploaded to ensure that children have full access to their information and that their records accurately reflect their living arrangements.

The statement of purpose is not wholly up to date following changes to the care staffing structure and services offered by the home. Additionally, the role of the independent visitor should be reviewed to ensure they can fully support the evaluation and monitoring of the home.

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
The registered person must ensure that an independent person visits the children's home at least once each month. In particular, leaders and managers must ensure when the independent person is carrying out a visit, the registered person must help the independent person— to inspect the premises of the home and such of the home's records (except for a child's case records, unless the child and the child's placing authority consent) as the independent person requires. The independent person must produce a report about a visit ("the independent person's report") which sets out, in particular, the independent person's opinion as to whether— children are effectively safeguarded; and the conduct of the home promotes children's well-being. (Regulation 44 (1) (2)(b) (4)(a)(b))	2 July 2025

Recommendations

- The registered person should ensure that all children's records are kept up to date and accessible. ('Guide to the Children's Homes Regulations, including the quality standards', page 62, paragraph 14.3)
- The registered person should ensure they meet the regulations having regard to the needs of children placed in the home and the role and aims of the home as set out in their statement of purpose. Specifically, they should ensure that this is up to date, reflecting the staff group care provided, and is provided to those who require it. ('Guide to the Children's Homes Regulations, including the quality standards', page 6, paragraph 11.2)

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people, using the social care common inspection framework. This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'.

Children's home details

Unique reference number: 1273719

Provision sub-type: Children's home

Registered provider: Evoke Care Group Limited

Registered provider address: Airport House, Purley Way, Croydon CR0 0XZ

Responsible individual: Yasin Zaman

Registered manager: Shubina Udeen

Inspector

Richard Wyper, Social Care Inspector

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