

1272220

Registered provider: Tees-Valley Care Limited

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

The home is privately operated. It provides care for up to three children who may experience social and emotional difficulties.

At the time of this visit, no children were living at the home.

The manager registered with Ofsted in August 2022.

Inspection date: 5 November 2025

This monitoring visit

At a full inspection in July 2025, the home was judged inadequate. Serious safeguarding shortfalls affecting vulnerable children were identified. All the children were subject to restrictive court orders. Concerns included children being left at risk of harm from ligatures and from ingesting items, and children being able to go missing due to poor levels of supervision by staff. Ofsted issued two compliance notices under regulation 12 (the protection of children standard) and regulation 13 (the leadership and management standard).

On 13 August 2025, Ofsted carried out a monitoring visit due to receiving whistle-blowing concerns. Further significant shortfalls were identified in relation to the safety of children. An urgent case review was held, and a decision was made to suspend the home's registration. In addition, the compliance notices under regulations 12 and 13 were restated.

On 4 September 2025, a monitoring visit was carried out to review the suspension notice and the compliance notices under regulations 12 and 13. The inspection identified that the provider had complied with the suspension notice. However, none of the steps in the compliance notices under regulations 12 and 13 had been met.

On 24 October 2025, a monitoring visit was carried out to review the suspension notice. The inspection identified that the provider had complied with the suspension notice and made positive steps to address shortfalls in practice through staff training. At the time of this visit, repairs were needed to the doors and windows to make the home safe for children.

This visit was carried out to review the progress towards addressing the necessary repairs to the home.

The provider has updated the fire risk assessment to reflect the changes to the layout of the home. The windows and doors have been repaired to make them safe for children. Furthermore, outside agencies have carried out additional fire safety checks to ensure that all doors are compliant with fire safety regulations.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
23/07/2025	Full	Inadequate
03/09/2024	Full	Requires improvement to be good
13/04/2023	Full	Good
25/07/2022	Full	Good

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person(s) must comply with the given timescales.

Requirement	Due date
The protection of children standard is that children are protected from harm and enabled to keep themselves safe. In particular, the standard in paragraph (1) requires the registered person to ensure— that staff— take effective action whenever there is a serious concern about a child's welfare; and that the home's day-to-day care is arranged and delivered so as to keep each child safe and to protect each child effectively from harm. (Regulation 12 (1) (2)(iii)(b))	31 January 2026
The leadership and management standard is that the registered person enables, inspires and leads a culture in relation to the children's home that— helps children aspire to fulfil their potential; and promotes their welfare. In particular, the standard in paragraph (1) requires the registered person to— ensure that the home has sufficient staff to provide care for each child; ensure that the home's workforce provides continuity of care to each child; understand the impact that the quality of care provided in the home is having on the progress and experiences of each child and use this understanding to inform the development of the quality of care provided in the home;	31 January 2026

demonstrate that practice in the home is informed and improved by taking into account and acting on— feedback on the experiences of children, including complaints received. (Regulation 13 (1)(a)(b) (2)(d)(f)(g)(ii))	
The care planning standard is that children— receive effectively planned care in or through the children's home; and have a positive experience of arriving at or moving on from the home. In particular, the standard in paragraph (1) requires the registered person to ensure— that children are admitted to the home only if their needs are within the range of needs of children for whom it is intended that the home is to provide care and accommodation, as set out in the home's statement of purpose. that arrangements are in place to— ensure the effective induction of each child into the home. (Regulation 14 (1)(a)(b) (2)(a)(b)(i)) In particular, the registered person must ensure that each child's needs are met effectively with sufficient staffing in place.	31 January 2026
The registered person must ensure that— within 48 hours of the use of the measure, the registered person, or a person who is authorised by the registered person to do so ("the authorised person")— has spoken to the user about the measure; and within 5 days of the use of the measure, the registered person or the authorised person adds to the record confirmation that they have spoken to the child about the measure. (Regulation 35 (3)(b)(i)(c))	31 January 2026
The registered person must notify HMCI and each other relevant person without delay if—	31 January 2026

there is an allegation of abuse against the home or a person working there; and

there is any other incident relating to a child which the registered person considers to be serious.
(Regulation 40 (4)(c)(e))

Recommendations

- The registered person should ensure that the home is a homely, domestic, nurturing and supportive environment that meets children's needs. In particular, home maintenance should be carried out in a timely manner. ('Guide to the Children's Homes Regulations, including the quality standards', page 15, paragraph 3.9)
- The registered person should maintain good employment practice. They should ensure that staff recruitment safeguards children and minimises potential risks to them. ('Guide to the Children's Homes Regulations, including the quality standards', page 61, paragraph 13.1)

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 1272220

Provision sub-type: Children's home

Registered provider: Tees-Valley Care Limited

Registered provider address: PO Box 547, Middlesbrough TS1 9HG

Responsible individual:

Registered manager: Helen Prescott

Inspector

Natalie Clark, Social Care Inspector

The Office for Standards in Education, Children's Services and Skills (Ofsted) regulates and inspects to achieve excellence in the care of children and young people, and in education and skills for learners of all ages. It regulates and inspects childcare and children's social care, and inspects the Children and Family Court Advisory and Support Service (Cafcass), schools, colleges, initial teacher training, further education and skills, adult and community learning, and education and training in prisons and other secure establishments. It assesses council children's services, and inspects services for looked after children, safeguarding and child protection.

If you would like a copy of this document in a different format, such as large print or Braille, please telephone 0300 123 1231, or email enquiries@ofsted.gov.uk.

You may reuse this information (not including logos) free of charge in any format or medium, under the terms of the Open Government Licence. To view this licence, visit www.nationalarchives.gov.uk/doc/open-government-licence, write to the Information Policy Team, The National Archives, Kew, London TW9 4DU, or email: psi@nationalarchives.gsi.gov.uk.

This publication is available at www.gov.uk/government/organisations/ofsted.

Interested in our work? You can subscribe to our monthly newsletter for more information and updates: <http://eepurl.com/iTrDn>.

Piccadilly Gate
Store Street
Manchester
M1 2WD

T: 0300 123 1231
Textphone: 0161 618 8524
E: enquiries@ofsted.gov.uk
W: www.gov.uk/ofsted

© Crown copyright 2025