

1271979

Registered provider: 4d Care Limited

Interim inspection

Inspected under the social care common inspection framework

Information about this children's home

This home is run by a private organisation. It offers therapeutic care for up to three children who may have experienced trauma, neglect, abuse and/or family or placement breakdowns. A new manager was appointed in 2019 and has applied to Ofsted for registration.

Inspection date: 15 March 2019

Judgement at last inspection: requires improvement to be good

Date of last inspection: 5 September 2018

Enforcement action since last inspection: none

This inspection

The effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection

This home was judged requires improvement to be good at the last full inspection. At the interim inspection, Ofsted judges that it has improved effectiveness.

High-quality work has taken place to provide support and positive experiences for the child in placement. Creative and innovative care is provided by leaders and managers, who are invested in children's outcomes.

One child has been admitted since the last inspection. He is the only child in placement. The responsible individual and the manager are clearly dedicated to helping the child to progress. Creative ideas such as a hug blanket, balance board and finger puzzles enable the child to find a positive outlet for entrenched behaviour and have resulted in a reduction of unwanted behaviour.

Staff understand that the child becomes heightened by some responses to behaviour.

They employ strategies that give the child space to calm and reflect. This has resulted in very few incidents. Restraint was a regular response in the child's previous placement. At this home, staff have only needed to use restraint on one occasion. This represents good progress for this child.

There have been no safeguarding concerns, complaints, allegations against staff, bullying incidents, self-harmful behaviours or incidents of the child going missing.

Staff have enabled the child to resume contact with his parent. The staff made every effort to locate the child's parent so that their relationship could resume. Consequently, the child is benefiting from this relationship and reunification with other family members.

The child has made significant progress with his health. Clear targets and means of achievement are documented, and the progress is regularly recorded. Staff have facilitated a return to education, using a gradual programme of reintegration to engage the child and help him to enjoy school. The child benefits from structured input that includes art therapy and meetings with a psychologist.

Managers have met the four requirements that were raised at the last inspection. Hazards in the garden have been removed. Staff know what is in the child's risk assessment and understand how to reduce risks. The manager works closely with the staff team to ensure that there is a shared understanding of the child's needs.

A new member of staff said that he has received a strong induction, with specific time to read care plans, risk assessments and other relevant documents. He feels well supported in his role. He said, 'This is one of the best organisations that I have come across. The whole ethos is about exploring what children need and helping them to create special memories and have special experiences. The support that I have is amazing. It has reignited my passion for this work.'

Independent monitoring reports do not include the independent visitor's view of whether children are safeguarded. This means that it is not clear whether the visitor has concerns, and it weakens the effectiveness of the monitoring.

The internal monitoring report was not submitted to Ofsted within the required timescales. The reporting did not reflect children's views. Although this has minimal impact currently, as the number of children who live at the home increases, it will become more important to ensure that Ofsted is updated promptly on the manager's findings of the quality of care.

The home is decorated and furnished to an adequate standard. However, the carpet in the hall is dirty and stained. This does not provide a welcoming and homely feel.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
05/09/2018	Full	Requires improvement to be good

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
The independent person must produce a report about a visit ('the independent person's report') which sets out, in particular, the independent person's opinion as to whether— children are effectively safeguarded; and the conduct of the home promotes children's well-being. (Regulation 44 (a)(b))	29/03/2019
In order to complete a quality of care review the registered person must establish and maintain a system for monitoring, reviewing and evaluating— the feedback and opinions of children about the children's home, its facilities and the quality of care they receive in it. (Regulation 45 (2)(b)) The registered person must— supply to HMCI a copy of the quality of care review report within 28 days of the date on which the quality of care review is completed. (Regulation 45 (4)(a))	31/05/2019

Recommendations

- Staff should provide a nurturing environment that is welcoming. ('Guide to the children's homes regulations including the quality standards', page 16, paragraph 3.7)

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people. Inspectors considered the quality of work and the differences made to the lives of children and young people. They watched how professional staff work with children and young people and each other and discussed the effectiveness of help and care provided. Wherever possible, they talked to children and young people and their families. In addition, the inspectors have tried to understand what the children's home knows about how well it is performing, how well it is doing and what difference it is making for the children and young people whom it is trying to help, protect and look after.

This inspection focused on the effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection.

Using the 'Social care common inspection framework', this inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'.

Children's home details

Unique reference number: 1271979

Provision sub-type: Children's home

Registered provider: 4d Care Limited

Registered provider address: 8a New Road, Mepal, Ely, Cambridgeshire CB6 2AP

Responsible individual: Kevin Ward

Registered manager: Post vacant

Inspectors

Louisa Bayley, social care inspector

The Office for Standards in Education, Children's Services and Skills (Ofsted) regulates and inspects to achieve excellence in the care of children and young people, and in education and skills for learners of all ages. It regulates and inspects childcare and children's social care, and inspects the Children and Family Court Advisory and Support Service (Cafcass), schools, colleges, initial teacher training, further education and skills, adult and community learning, and education and training in prisons and other secure establishments. It assesses council children's services, and inspects services for children looked after, safeguarding and child protection.

If you would like a copy of this document in a different format, such as large print or Braille, please telephone 0300 123 1231, or email enquiries@ofsted.gov.uk.

You may reuse this information (not including logos) free of charge in any format or medium, under the terms of the Open Government Licence. To view this licence, visit <http://www.nationalarchives.gov.uk/doc/open-government-licence>, write to the Information Policy Team, The National Archives, Kew, London TW9 4DU, or email: psi@nationalarchives.gsi.gov.uk.

This publication is available at <http://www.gov.uk/government/organisations/ofsted>.

Interested in our work? You can subscribe to our monthly newsletter for more information and updates: <http://eepurl.com/iTrDn>.

Piccadilly Gate
Store Street
Manchester
M1 2WD

T: 0300 123 1231
Textphone: 0161 618 8524
E: enquiries@ofsted.gov.uk
W: <http://www.gov.uk/ofsted>

© Crown copyright 2019