

1271979

Registered provider: 4d Care Limited

Interim inspection

Inspected under the social care common inspection framework

Information about this children's home

This home is run by a private organisation. It offers therapeutic care for up to three children who may have experienced trauma, neglect, abuse and/or family or placement breakdowns.

The manager was registered with Ofsted in May 2019.

Inspection date: 13 January 2020

Date of last inspection: 6 August 2019

Judgement at last inspection: good

Enforcement action since last inspection: none

This inspection

The effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection

This home was judged good at the last full inspection.
At the interim inspection, Ofsted judges that it has improved effectiveness.

Two children have been admitted since the last inspection. The transitions into the home have been very well planned. Prior to admission, the manager and responsible individual carefully consider all information available to them alongside the needs of the child and the children who already live at the home. Both children visited before moving in, enabling them to familiarise themselves with the staff and children. Thoughtful planning has resulted in the children quickly settling into their new home.

The children have good-quality trusting relationships with the staff. The dedicated staff achieve positive relationships quickly because they are very skilled in engaging with children. During the inspection, it was evident that the children respond well to the calm, nurturing and consistent care provided.

The staff have high aspirations for the children, who all attend the provider's off-site school. Children who previously did not engage with education are now attending full-time. When children display periods of low motivation, the staff and education staff work closely together to re-engage them. The managers and staff are proactive in their attempts to enable the children to reach their full potential.

The children are making good progress in all aspects of their health. They receive tailor-made packages that are specific to their individual needs. The children are consulted and their opinions and goals are included in their plans. The children are now making healthy eating choices and enjoying regular exercise routines. Innovative thinking by managers has led to any barriers in engagement being overcome. For example, a child who wanted to learn how to swim but was reluctant to attend a public pool due to feeling self-conscious now enjoys weekly lessons in a privately tutored session.

The children enjoy a range of activities as well as events held at the home. These moments are captured by the staff and recorded in memory books for the children to keep.

The staff are skilled at de-escalating incidents. Since the last inspection, there has been only one physical intervention incident. When such incidents occur, the managers ensure that the view of the child is obtained and the staff are debriefed. This enables the children to reflect and the staff to gain strategies to reduce the likelihood of further incidents.

There has been one safeguarding incident since the last inspection. A review, during this inspection, of this investigation demonstrated that the manager has followed the

correct procedures. The designated officer was consulted and the incident has now been satisfactorily resolved. However, no notification was made to the Ofsted. This prevents effective monitoring of the home by Ofsted.

There have been no complaints since the last inspection. One of the children said, 'I really like it here. I really like the staff. I trust them and I feel safe here.'

Social workers and parents were very complimentary about the high level of good communication and the care provided to the children. Strong partnership working enables the best interests of the children to be recognised and met.

The staff benefit from good training and feel well supported by the management team. The staff have undertaken safeguarding training and have a good understanding of safeguarding procedures. However, the staff have not accessed training relating to understanding gangs and county lines issues. This is an area that could be improved further so that staff have a good current understanding of topical issues that may affect the children.

Improvements to the home's environment have been made. New carpeting in the hallway now provides a warm and inviting entrance. The home is set in a quiet, rural location and has the advantage of having a very large garden for the children to enjoy.

The two requirements set at the last inspection have been met to good effect.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
06/08/2019	Full	Good
15/03/2019	Interim	Improved effectiveness
05/09/2018	Full	Requires improvement to be good

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
The registered person must notify HMCI and each other relevant person without delay if— there is an allegation of abuse against the home or a person working there. (Regulation 40(4)(c))	28/02/2020

Recommendations

- The registered person should ensure that staff can access appropriate facilities and resources to support their training needs and should understand the key role that they play in the training and development of staff at the home. ('Guide to the children's homes regulations including the quality standards', page 53, paragraph 10.11)

In particular, provide staff with training in understanding and managing issues relating to county lines and gang culture.

Information about this inspection

This inspection focused on the effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection.

Inspectors have looked closely at the experiences and progress of children and young people, using the 'Social care common inspection framework'. This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'.

Children's home details

Unique reference number: 1271979

Provision sub-type: Children's home

Registered provider: 4d Care Limited

Registered provider address: 8a New Road, Mepal, Ely, Cambridgeshire CB6 2AP

Responsible individual: Kevin Ward

Registered manager: Moira Langton

Inspector

Lynne Drage, Social Care Inspector

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Piccadilly Gate
Store Street
Manchester
M1 2WD

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