

1271234

Registered provider: Inspire Care (UK) Limited

Interim inspection

Inspected under the social care common inspection framework

Information about this children's home

The home provides care for up to three children who have social and emotional difficulties. The home is privately owned.

Inspection date: 28 November 2018

Judgement at last inspection: good

Date of last inspection: 12 September 2018

Enforcement action since last inspection: none

This inspection

The effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection

This home was judged good at the last full inspection.

At the interim inspection, Ofsted judges that it has declined in effectiveness.

The home does not currently have a registered manager. The responsible individual has advised Ofsted that the registered manager has been dismissed. There is an interim manager in place. The home is actively recruiting for a new manager.

Since the last inspection, the home has experienced a period of instability. Alongside the registered manager, two other members of staff are no longer working at the home. One young person has left and one new young person has moved in.

The requirement made at the full inspection has been met. Young people's case files now contain all the necessary statutory paperwork to help to ensure that staff can deliver individualised care to the young people.

The previous registered manager has not ensured that good practice is followed when a physical restraint occurs. For example, some records made following a physical restraint lacked detail. On a few occasions, the manager has led on a physical restraint, completed the debrief with the young person and then completed the managerial oversight. Consequently, there has been no independent overview of staff practice and the young person has not been given the opportunity to talk to someone who was not involved in the physical restraint. Recently, the young person has made disclosures about how he has been physically restrained. This has now been reported to the right agencies.

This lack of managerial oversight means that staff practice around physical restraint has not been addressed promptly. Although staff have now raised their concerns, the delay in reporting their worries means that staff practice has gone unchallenged for too long.

Despite these concerns, the young person is making some progress in respect of his social, emotional and health needs. Staff place a high value on his education and work closely with the virtual school to overcome barriers in securing him a school placement.

Key-working sessions have a clear focus on the young person's specific needs, including covering sensitive topics such as healthy relationships, cultural awareness and personal hygiene.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
12/09/2018	Full	Good

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person must comply within the given timescales.

Requirement	Due date
The protection of children standard is that children are protected from harm and enabled to keep themselves safe. In particular, the standard in paragraph (1) requires the registered person to ensure that staff understand the roles and responsibilities in relation to protecting children that are assigned to them by the registered person. (Regulation 12	26/12/2018

(2)(a)(v))	
The leadership and management standard is that the registered person enables, inspires and leads a culture in relation to the children's home that, lead and manage the home in a way that is consistent with the approach and ethos, and delivers the outcomes, set out in the home's statement of purpose; and use monitoring and review systems to make continuous improvements in the quality of care provided in the home. (Regulation 13 (1)(2)(a)(h))	26/12/2018
The registered person must ensure that within 48 hours of the use of the measure, the registered person, or a person who is authorised by the registered person to do so ("the authorised person"), has spoken to the user about the measure; and has signed the record to confirm it is accurate; and within 5 days of the use of the measure, the registered person or the authorised person adds to the record confirmation that they have spoken to the child about the measure. (Regulation 35 (3)(b)(i)(ii)(c))	26/12/2018

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people. Inspectors considered the quality of work and the differences made to the lives of children and young people. They watched how professional staff work with children and young people and each other and discussed the effectiveness of help and care provided. Wherever possible, they talked to children and young people and their families. In addition, the inspectors have tried to understand what the children's home knows about how well it is performing, how well it is doing and what difference it is making for the children and young people whom it is trying to help, protect and look after.

This inspection focused on the effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection.

Using the 'Social care common inspection framework', this inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'.

Children's home details

Unique reference number: 1271234

Provision sub-type: Children's home

Registered provider: Inspire Care (UK) Limited

Registered provider address: Keystone Chartered Accountants, 263 Nottingham Road, Nottingham, Nottinghamshire NG7 7DA

Responsible individual: Yaser Mir

Registered manager: Post vacant

Inspector

Lisa Walsh, social care inspector

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