

1271234

Inspire Care (UK) Limited

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

This home is one of three within the organisation. The home is registered to provide care for up to three children who have experienced adverse childhood experiences.

There has been no registered manager since 30 September 2022. There is an interim manager in post, who is not registered with Ofsted and is leaving the home.

Inspection date: 22 December 2022

This monitoring visit

On 4 and 5 October 2022, Ofsted carried out a full inspection. This inspection found serious and widespread failures that meant children were not protected or their welfare promoted. The home was judged to be inadequate. As a result, three compliance notices were raised under regulation 6, the quality and purpose of care standard, regulation 13, the leadership and management standard, and regulation 14, the care planning standard.

In addition, Ofsted also issued a notice to restrict accommodation. This meant that no other children could move in to the home at that time.

On 22 November 2022, Ofsted carried out a monitoring visit. This monitoring visit found that the managers had not made enough progress to meet the enforcement actions and requirements. This resulted in three compliance notices not being met.

A notice to propose the cancellation of the home's registration was served on 8 December 2022.

Managers have adhered to the restriction notice in place and no other children have moved in to the home. At the time of the visit, no children were living at the home as the child who was living there moved out on 15 December 2022.

The management arrangements for the home are weak. This is because the interim manager is due to leave in February 2023 and the deputy manager is due to leave in January 2023. The recruitment for a new manager is in progress.

A new operations manager commenced employment on 12 December 2022. The plan is that this person will become the responsible individual. However, the provider is yet to formally notify Ofsted of this.

There are two permanent full-time members of staff assigned to the home and six bank staff in post, who work across other homes in the organisation. Recruitment for new staff has not commenced. There is not enough staff in place to safely admit children to the home.

Before the child moved on, the interim manager cared for the child to cover for staffing shortages. This placed additional demands on their time, and the interim manager told the inspector that this has had a detrimental impact on their capacity and effectiveness in management oversight.

The manager and responsible individual have not acted on the feedback and recommendations from the independent visitor to improve the quality of care at the home. They are not using monitoring systems that are in place to support the home's development.

Risk management is poor. Managers and staff have failed to capture the learning from incidents and use this learning to tailor behaviour management support for the child. This has resulted in several high-level incidents of physically aggressive behaviour towards staff and damage being caused to property. Staff lack professional curiosity when responding to such incidents and are unable to de-escalate difficult situations effectively. This does not promote the child's safety and well-being.

The reporting and recording of physical intervention are poor. This is because some physical intervention records do not accurately reflect the incident, types of holds used, duration of the holds used, and time and date of the incident. Following a physical intervention, children and staff do not receive a debrief and, in some cases, incidents are not reported to the child's social worker. The manager's evaluation does not ensure that physical intervention has been used in a reasonable, necessary and proportionate manner. This increases the risk of children being harmed when the staff use physical interventions.

The experience that the child received when leaving the home was not child centred and did not promote his well-being. The child left with no transition planning. The child and the staff were not informed of the details of where the child was moving to. This went unchallenged by managers. The staff subsequently took the child to the office at his placing authority and only then was the child told about his next steps.

Following this visit, the provider submitted their voluntary cancellation of their registration. This was accepted by Ofsted and the home is no longer operational. As a result of the home closing, no requirements have been raised following this inspection.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
04/10/2022	Full	Inadequate
01/03/2022	Full	Good
09/11/2021	Full	Inadequate
18/12/2019	Full	Good

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 1271234

Provision sub-type: Children's home

Registered provider: Inspire Care (UK) Limited

Registered provider address: 263 Nottingham Road, Nottingham,
Nottinghamshire NG7 7DA

Responsible individual: Yaser Mir

Registered manager: Post vacant

Inspector

Sam Dulay-Kainth, Social Care Inspector

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