

1271234

Registered provider: Inspire Care (UK) Limited

Full inspection

Inspected under the social care common inspection framework

Information about this children's home

The home provides care for up to three children who have social and emotional difficulties. The home is privately owned. The manager was registered with Ofsted on 6 April 2018. She has completed the level 5 diploma in leadership and management.

Inspection dates: 12 to 13 September 2018

Overall experiences and progress of children and young people, taking into account **good**

How well children and young people are helped and protected **good**

The effectiveness of leaders and managers **good**

The children's home provides effective services that meet the requirements for good.

Date of last inspection:

This is the first full inspection. A monitoring visit was conducted on the 23 July 2018.

Overall judgement at last inspection: not applicable

Enforcement action since last inspection:

A restriction notice was served to the provider on 25 July 2018 to prevent any further admission of young people to the home.

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered persons must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered persons must comply within the given timescales.

Requirement	Due date
The registered person must maintain records ("case records") for each child which include the information and documents listed in Schedule 3 in relation to each child, are kept up to date, and are signed and dated by the author of each entry. (Regulation 36(1)(a)(b)(c))	05/10/2018

Inspection judgements

Overall experiences and progress of children and young people: good

Since the monitoring visit young people's overall experience and progress has improved. Staff ensure that young people are treated fairly and in an inclusive manner. Every opportunity is used to engage young people in key-work sessions. These sessions have a clear focus on each young person's specific needs. This can include discussing sensitive topics such as healthy relationships, substance misuse, sexual health and exploitation.

Young people's progress has been variable. Some young people have made good progress from their starting points, in areas such as developing independence skills, budgeting and cooking. However, some young people have had their placements ended as a matter of urgency due to external influences and criminalisation. Despite these difficulties, staff have continued to maintain contact, and have supported young people following their moves with sensitivity and care.

Young people are supported to contribute to the daily running of the home. One young person was recently involved in the recruitment of new staff. The young person was part of the interview panel. Staff have been creative in ensuring that the voice of the young person is heard. For example, the staff have set up a recording system specifically for one young person. This has allowed him to express their views and gain written responses to his requests in a timely way.

Staff work hard to facilitate family contact. Staff will often supervise family contact to further enable young people to spend time with their families. This support has helped young people to strengthen their relationships with family members and this has

contributed to long-term care arrangements for some young people being successful.

The manager and staff have good links with schools and colleges. Staff continue to place a high value on young people's education. This approach supports young people to overcome barriers to their learning so that academic success can be achieved.

Young people enjoy a good range of activities to help them to develop their hobbies. For example, young people make the most of their locality, and often attend boxing club and enjoy going on shopping trips. One young person enjoyed demonstrating their horse-riding skills.

How well children and young people are helped and protected: good

Safeguarding concerns are well managed by the registered manager, with prompt monitoring of incidents and quick referrals to safeguarding agencies. The team works in close partnership with safeguarding agencies. The manager ensures that Ofsted is promptly notified of concerns about young people's welfare, which shows that appropriate safeguarding action is taken as concerns arise.

Some young people have gone missing from the home. Staff have responded well to all incidents, and have worked closely with other agencies. Strong relationships with the police and local authorities are well used in these situations to help to protect young people from harm.

The registered manager reviews the suitability of the location of the home and makes sure that the assessment considers the impact that potential risks in the immediate or local vicinity may have on young people's safety and well-being. This provides staff with clear information to support them in protecting the young people from coming to harm in the community.

The effectiveness of leaders and managers: good

Since the monitoring visit, the home has experienced a period of stability. The registered manager and staff team have worked hard to meet all the requirements made at the monitoring visit.

Staff report that they receive good support and guidance from the registered manager. They receive regular supervision that supports and challenges their performance to improve. This helps the staff to remain motivated in their care of young people.

When plans are not progressing for young people, the registered manager is quick and decisive in her challenge. She will often take the lead in arranging professionals' meetings to decide the best way forward for the young people. This prevents drift and secures good-quality decision-making. However, despite ongoing challenge of one local authority, one young person's file is still missing key statutory care-planning documents.

The absence of these documents hinders the staff from being well-informed about the young person's individual care needs.

The manager has ensured that all staff are qualified to level 3 in residential childcare within the required period. This qualification gives staff the opportunity to develop the knowledge and skills they require when working with young people in a residential childcare setting. Staff receive the necessary training to enable them to meet the young people's individual day-to-day needs.

As a result of this inspection, a change to the home's restriction of registration has been made so that the manager can start to readmit new young people to the home.

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people. Inspectors considered the quality of work and the differences made to the lives of children and young people. They watched how professional staff work with children and young people and each other and discussed the effectiveness of help and care provided. Wherever possible, they talked to children and young people and their families. In addition, the inspectors have tried to understand what the children's home knows about how well it is performing, how well it is doing and what difference it is making for the children and young people whom it is trying to help, protect and look after.

Using the 'Social care common inspection framework', this inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'.

Children's home details

Unique reference number: 1271234

Provision sub-type: Children's home

Registered provider: Inspire Care (UK) Limited

Registered provider address: Keystone Chartered Accountants, 263 Nottingham Road, Nottingham, Nottinghamshire NG7 7DA

Responsible individual: Yaser Mir

Registered manager: Caroline Sanderson

Inspector

Lisa Walsh: social care inspector

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