

1271234

Registered provider: Inspire Care (UK) Limited

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

This home is run by a privately owned company. It provides care and accommodation for up to three children who have experienced adverse childhood experiences.

The home has been without a registered manager since 10 September 2021. A new manager has been appointed to the home. He holds a level 5 qualification in leadership and management and has applied to register with Ofsted.

Inspection date: 5 January 2022

This monitoring visit

Ofsted last visited the home to complete a full inspection on 9 and 10 November 2021. At the inspection, serious and widespread failures were found that meant children were not protected or their welfare promoted. The home was judged to be inadequate.

Due to the significant concerns found during the inspection, Ofsted raised 12 requirements.

This monitoring visit took place to review the actions managers have taken to meet these requirements.

During the visit, the inspector found that improvements have been made and 11 of the 12 requirements have been met. However, shortfalls remain in some aspects of leadership and management. As a result, a compliance notice has been issued under regulation 13 (The leadership and management standard).

Managers have taken action to review and update children's risk management plans. Staff follow these plans, and they are now clear about their responsibilities in

managing children's behaviours without the use of local police. Managers have also made improvements to the physical conditions of the home. Children have individualised personal space and the environment is homely throughout.

Staff carry out relevant and sensitive work with children to understand their circumstances. Children are provided with the opportunity to discuss incidents and behaviours to agree better ways of managing their emotions.

Managers notify Ofsted of significant incidents in a timely way. Managers have also introduced systems that support them to review the quality of care provided at the home.

Staff promote children's health and well-being. They ensure that healthcare plans identify children's individual needs and that children attend required medical appointments. The manager makes referrals to mental health services so that children have access to additional support when needed.

The home environment is safe for children to live in. A range of health and safety checks are completed to assess whether there are any hazards which could pose a risk to children. Regular fire drills are now carried out, involving staff and children. As a result, they know how to safely evacuate the home in case of such an emergency.

Despite this good progress, managers have failed to make sufficient progress in meeting one of the requirements.

Staff have yet to receive the training required to enable them to fully understand and meet children's needs effectively. For example, no staff have completed training regarding supporting children with Attention Deficit Hyperactivity Disorder and only two members of staff have completed the relevant training to support children with Autistic Spectrum Disorders.

The inspector found that not all staff have received first-aid training. Despite working together, two members of staff have yet to complete this mandatory training. This means that, on occasions, there is not even one member of staff working at the home who is first aid trained. This was identified as a shortfall at the previous inspection but has not been addressed.

Following this monitoring visit, one compliance notice has been issued under regulation 13 The leadership and management standard and one additional recommendation.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
09/11/2021	Full	Inadequate
18/12/2019	Full	Good
28/11/2018	Interim	Declined in effectiveness
12/09/2018	Full	Good

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
*The leadership and management standard is that the registered person enables, inspires and leads a culture in relation to the children's home that— helps children aspire to fulfil their potential; and promotes their welfare. In particular, the standard in paragraph (1) requires the registered person to— lead and manage the home in a way that is consistent with the approach and ethos, and delivers the outcomes, set out in the home's statement of purpose; ensure that staff have the experience, qualifications and skills to meet the needs of each child. (Regulation 13 (1)(a)(b) (2)(a)(c)) This specifically relates to ensuring that staff receive relevant training and complete mandatory training in line with the organisation's policy.	27 February 2022

*This requirement is subject to a compliance notice.

Recommendation

- The registered person should ensure that at least one person on duty at any given time in a children's home must have a suitable first aid qualification. ('Guide to the children's homes regulations including the quality standards', page 34, paragraph 7.13)

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 1271234

Provision sub-type: Children's home

Registered provider: Inspire Care (UK) Limited

Registered provider address: 263 Nottingham Road, Nottingham,
Nottinghamshire NG7 7DA

Responsible individual: Tayeba Mir

Registered manager: Post vacant

Inspector

Kev Brammer, Social Care Inspector

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