

1270802

Registered provider: New Horizons (NW) Ltd

Full inspection

Inspected under the social care common inspection framework

Information about this children's home

This home provides care and accommodation for up to three young people who have a variety of complex needs. A private provider operates the home.

The registered manager has managed the home since the home was registered in January 2018 and has the relevant qualification and experience.

Inspection date: 5 June 2018

Overall experiences and progress of children and young people, taking into account	good
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How well children and young people are helped and protected	good
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The effectiveness of leaders and managers	good
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The children's home provides effective services that meet the requirements for good.

Date of last inspection: not applicable

Overall judgement at last inspection: not applicable

Enforcement action since last inspection: none

Inspection judgements

Overall experiences and progress of children and young people: good

Young people are making good progress as a result of consistent, individualised care and support. This progress is particularly evident in their social interactions, tolerance of change and improved behaviour.

Young people are progressing well in their education. Even those who struggled historically to attend school are attending and engaging well with an in-house tutor three times a week. Young people are aspirational for their futures and are looking forward to attending college in September.

Staff work with young people to develop positive and trusting relationships. As a result, young people make good progress and are increasing in confidence and self-esteem.

Staff help young people to develop the skills that they will need to be independent in adulthood. They learn how to budget, shop and cook for themselves.

Young people enjoy a range of activities of their choice. These include playing pool, watching football and appreciating fine art. As a result, young people make friends, keep fit and gain a sense of achievement, while having fun.

Staff promote positive contact effectively between young people and their families. Consequently, young people increasingly enjoy the time that they spend at home with family and friends.

How well children and young people are helped and protected: good

Young people's behaviour has improved significantly since their admission to the home. They do not go missing and instances requiring the use of physical intervention have not occurred. Young people commented, 'Staff treat me with respect, more than my last placement, and in return I respect them by not going missing.'

Staff have a good awareness of young people's needs. Young people's risk assessments are clear about the control measures that staff need to take to safeguard young people. Staff follow the guidance set out in these risk assessments to promote young people's safety and welfare.

Staff work well with young people on an individual basis to support them to make informed decisions that help young people to reduce risk-taking behaviours. For example, young people engage in meaningful key-work sessions with staff and this helps them to learn how to keep themselves safe.

Staff recruitment is robust. The manager has developed a good system to ensure that any gaps in employment history are explored, that appropriate references are sought and any concerns are explored. This prevents unsuitable people from having access to

young people.

The effectiveness of leaders and managers: good

An experienced and consistent staff team has a clear understanding of the progress that young people are making. The home is well led by an experienced registered manager.

Managers and staff work closely with external professionals, such as the virtual headteacher and youth offending teams, to promote good outcomes for young people. One social worker said, 'I feel that staff have used their skills and experience to promote the safety of young people and develop positive relationships that are instilling a good foundation for (name).'

The home environment is warm and comfortable. The kitchen and dining area, in particular, provides a warm, child-friendly space for staff and young people to eat and socialise. There is a large private garden where young people can enjoy playing football with staff.

Knowledgeable staff feel well supported by managers. Staff spoke about recent training and its relevance to young people whom they are currently working with. Staff receive regular supervision and are appropriately qualified. Staff receive annual appraisals to ensure that their performance and ability to carry out their duties are maintained.

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people. Inspectors considered the quality of work and the differences made to the lives of children and young people. They watched how professional staff work with children and young people and each other and discussed the effectiveness of help and care provided. Wherever possible, they talked to children and young people and their families. In addition, the inspectors have tried to understand what the children's home knows about how well it is performing, how well it is doing and what difference it is making for the children and young people whom it is trying to help, protect and look after.

Using the 'Social care common inspection framework', this inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'.

Children's home details

Unique reference number: 1270802

Provision sub-type: children's home

Registered provider: New Horizons (NW) Ltd

Registered provider address: Ground Floor, 18–20 Coronation Walk, Southport, Merseyside PR8 1RE

Responsible individual: Victoria Wilden

Registered manager: Paula Jennings

Inspector

Elaine Clare, social care inspector

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