

1270767

Registered provider: K&G Care Ltd

Interim inspection

Inspected under the social care common inspection framework

Information about this children's home

This is a privately owned home that provides short-, medium- and long-term care for up to five children and young people who have emotional needs and challenging behaviour.

Inspection date: 5 February 2020

Date of last inspection: 14 May 2019

Judgement at last inspection: requires improvement to be good

Enforcement action since last inspection: none

This inspection

The effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection

This home was judged requires improvement to be good at the last full inspection. At the interim inspection, Ofsted judges that it has declined in effectiveness.

The home does not currently have a registered manager, as the registered manager left her post in December 2019. The deputy manager has successfully been appointed to the manager position, but her application has yet to be accepted as complete by Ofsted. The new manager is qualified and experienced. However, she has not been monitoring the service effectively. Poor safeguarding practice has gone unchallenged, and records about children contain errors and omissions. One young person's education, health and care plan is over four years old and does not have up-to-date information about the young person in it. The manager has not challenged the placing authority sufficiently to ensure that information held in the home is current.

The impact risk assessment for a newly admitted young person is poor because it does not clearly state how risks for the young person are going to be managed. There has been insufficient consideration of the skills and experience of the staff team to meet the needs of the young person and keep them safe. Currently, the staff team is mostly unqualified, and staff lack the experience or training to competently manage serious safeguarding risks such as child sexual exploitation, criminal exploitation and radicalisation. Furthermore, the lack of an education placement for this young person was not considered. Consequently, the young person has been in the home for eight weeks without any education.

Most training is provided online. Several courses are completed by staff in one day, and there is not a clear process for checking whether staff can apply this training in their work. New staff receive a basic induction over one week.

Some young people are settled and are making good progress. However, one young person is unhappy because they are not allowed out on their own and this young person is not in education. Through boredom, the young person spends a lot of time on social media. This poses additional risks. The young person is not engaged in planned educational activities during the school day, and their behaviour has started to deteriorate. The manager has not been robust enough in challenging the placing local authority about the situation and lack of education planning.

Staff do not have a good understanding of the risks young people pose to themselves and they are not proactive in managing these risks. Risk assessments for risks in relation to radicalisation, child sexual exploitation and criminal exploitation are not followed. For example, planned key work sessions do not focus on these topics, contrary to what has been agreed. Staff do not help each young person to understand how to keep themselves safe.

Independent return home interviews are not completed in a timely manner. This is particularly concerning when young people are known to be at high risk of child sexual exploitation.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
14/05/2019	Full	Requires improvement to be good
23/08/2018	Interim	Declined in effectiveness
06/06/2018	Full	Requires improvement to be good

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
* The leadership and management standard is that the registered person enables, inspires and leads a culture in relation to the children's home that— helps children aspire to fulfil their potential; and promotes their welfare. In particular, the standard in paragraph (1) requires the registered person to— understand the impact that the quality of care provided in the home is having on the progress and experiences of each child and use this understanding to inform the development of the quality of care provided in the home. (Regulation 13 (1)(a)(b)(2)(f))	09/03/2020
* The protection of children standard is that children are protected from harm and enabled to keep themselves safe. In particular, the standard in paragraph (1) requires the registered person to ensure that staff— help each child to understand how to keep safe; have the skills to identify and act upon signs that a child is at risk of harm; and understand the roles and responsibilities in relation to protecting children that are assigned to them by the registered person. (Regulation 12 (1)(2)(a)(ii)(iii)(v))	09/03/2020
The leadership and management standard is that the registered person enables, inspires and leads a culture in relation to the children's home that— helps children aspire to fulfil their potential; and promotes their welfare. In particular, the standard in paragraph (1) requires the registered person to— ensure that staff have the experience, qualifications and skills to meet the needs of each child. (Regulation 13 (1)(a)(b)(2)(c))	09/03/2020
The leadership and management standard is that the registered person enables, inspires and leads a culture in relation to the children's home that— helps children aspire to fulfil their potential; and promotes their welfare.	09/03/2020

In particular, the standard in paragraph (1) requires the registered person to— use monitoring and review systems to make continuous improvements in the quality of care provided in the home. (Regulation 13 (1)(a)(b)(2)(h))	
In meeting the quality standards, the registered person must, and must ensure that staff— if the registered person considers, or staff consider, a placing authority's or a relevant person's performance or response to be inadequate in relation to their role, challenge the placing authority or the relevant person to seek to ensure that each child's needs are met in accordance with the child's relevant plans. (Regulation 5 (c))	09/03/2020
The education standard is that children make measurable progress towards achieving their educational potential and are helped to do so. In particular, the standard in paragraph (1) requires the registered person to ensure— that staff— help a child who is excluded from school, or who is of compulsory school age but not attending school, to access educational and training support throughout the period of exclusion or non-attendance and to return to school as soon as possible; (Regulation 8 (1)(2)(a)(viii))	09/03/2020
The registered person must maintain records ("case records") for each child which— include the information and documents listed in Schedule 3 in relation to each child; are kept up to date; and are signed and dated by the author of each entry. (Regulation 36 (1)(a)(b)(c))	09/03/2020

* These requirements are subject to a compliance notice.

Information about this inspection

This inspection focused on the effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection.

Inspectors have looked closely at the experiences and progress of children and young people, using the 'Social care common inspection framework'. This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'.

Children's home details

Unique reference number: 1270767

Provision sub-type: Children's home

Registered provider: K&G Care Ltd

Registered provider address: Knightsbridge House, Rooley Lane, Bradford BD4 7SQ

Responsible individual: Kellie Murphy

Registered manager: Post vacant

Inspector

Joanne Vyas, Social Care Inspector

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