

1270002

Registered provider: Garway Young People Ltd

Full inspection

Inspected under the social care common inspection framework

Information about this children's home

This home is registered to provide care and accommodation for up to two children.

It is operated by a private provider.

There is a manager in place who registered with Ofsted in 2019.

Due to COVID-19, at the request of the Secretary of State, we suspended all routine inspections of social care providers carried out under the social care common inspection framework (SCCIF) on 17 March 2020. We returned to routine SCCIF inspections on 12 April 2021.

Inspection dates: 12 and 13 January 2022

Overall experiences and progress of children and young people, taking into account	good
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How well children and young people are helped and protected	good
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The effectiveness of leaders and managers	good
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The children's home provides effective services that meet the requirements for good.

Date of last inspection: 10 April 2019

Overall judgement at last inspection: Good

Enforcement action since last inspection:

None

Recent inspection history

Inspection date	Inspection type	Inspection judgement
10/04/2019	Full	Good
30/10/2018	Full	Good

Inspection judgements

Overall experiences and progress of children and young people: good

Children living in this home are making good progress in all aspects of their daily lives.

Children feel safe and cared about by the staff. Relationships between children and staff are good because children's views, wishes and feelings are listened to and respected.

Staff make sure that children's health needs are addressed. They ensure that children have access to the right help and support as soon as this is needed.

Children have made good progress in education. Attendance is improved for all children because staff place a high value on educational achievements. One child has recently gained an apprenticeship, and one child is working towards GCSEs while gaining vocational work experience.

Children are gaining life skills and support to prepare them for independence. One child said, 'Staff are helping me so I can have a good future.'

Children enjoy a range of hobbies and activities. They are growing in confidence to try new things and have new experiences. For example, one child has started driving lessons and is being helped to prepare for the driving theory test.

How well children and young people are helped and protected: good

Risks for children are clearly identified and assessed. Staff are consistent in their approaches and take effective action to keep children safe.

Children rarely go missing from the home. When this does happen, staff respond in line with statutory safeguarding guidance.

Incidents of crisis behaviours have reduced and there have been very few incidents of physical restraint since the last inspection. This indicates that staff can de-escalate challenging situations and help children manage their emotions. However, the records of physical restraint are not detailed enough and do not contain the information set out in regulation.

Staff positively reinforce behaviour and encourage children to manage situations in a positive way. Staff implement firm boundaries and good routines, which helps children understand the expectations and make positive choices.

Children are at risk due to smoking. However, the plans to minimise risk and support children are robust. Staff are consistent in how they manage this risk, and appropriate advice has been given to support children's understanding of this risk.

The effectiveness of leaders and managers: good

The home is managed by an experienced manager who demonstrates strong values and high aspirations for children.

There is low staff turnover because staff feel well supported in their roles. This means that children are cared for by a consistent staff team whose members know them well.

Professional relationships are a strength in the home. One social worker commended the manager for her 'devotion to the children; [she is] always making them her number one priority'.

The manager has built relationships with parents and seeks their involvement in the care of their children. Parents value the support from the manager and staff and praise the progress that their children have made while in their care.

Staff say that they can speak to the manager about their concerns, and that they feel supported in their roles. Supervision takes place regularly which is reflective and helps staff to develop their practice.

The manager and responsible individual regularly and effectively monitor the quality of care provided. The manager will challenge services appropriately when there are concerns to ensure that plans for children are reflective of their individual needs.

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations, including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
The registered person must ensure that— within 24 hours of the use of a measure of control, discipline or restraint in relation to a child in the home, a record is made which includes— details of the child's behaviour leading to the use of the measure; the date, time and location of the use of the measure; a description of the measure and its duration; details of any methods used or steps taken to avoid the need to use the measure; the name of the person who used the measure ("the user"), and of any other person present when the measure was used; and the effectiveness and any consequences of the use of the measure. (Regulation 35 (3)(a)(ii)(iii)(iv)(v)(vi)(vii))	24 February 2022

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people, using the 'Social care common inspection framework'. This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations, including the quality standards'.

Children's home details

Unique reference number: 1270002

Provision sub-type: Children's home

Registered provider: Garway Young People Ltd

Registered provider address: 8 Heyden Close, Halewood, Liverpool, Merseyside L26 9SD

Responsible individual: Julie Collins

Registered manager: Samantha Hill

Inspectors

Emma Thornton, Social Care Inspector

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Piccadilly Gate
Store Street
Manchester
M1 2WD

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Textphone: 0161 618 8524
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