

1270002

Registered provider: Garway Young People Limited

Full inspection

Inspected under the social care common inspection framework

Information about this children's home

This is a privately operated home. It is registered to provide support and care for up to two children.

The manager registered with Ofsted in January 2020.

Inspection dates: 11 and 12 February 2025

Overall experiences and progress of children and young people, taking into account **good**

How well children and young people are helped and protected **good**

The effectiveness of leaders and managers **good**

The children's home provides effective services that meet the requirements for good.

Date of last inspection: 10 January 2024

Overall judgement at last inspection: good

Enforcement action since last inspection: none

Recent inspection history

Inspection date	Inspection type	Inspection judgement
10/01/2024	Full	Good
07/09/2022	Full	Good
11/01/2022	Full	Good
10/04/2019	Full	Good

Inspection judgements

Overall experiences and progress of children and young people: good

There were two children living in the home at the time of the inspection. They are settled and making progress in areas that are specific to their unique needs. This is due to the positive relationships that are enjoyed by staff and children.

The children receive good levels of support from a committed staff team. Staff have a positive view of the children and work hard to engage with them. This helps the children to feel confident about their relationships with staff and supports their progress.

Both children attend full-time education. Staff work positively and proactively with schools to promote the children's learning and educational achievements. A professional said that she 'wished that the staff would work at the school'.

Staff ensure that the children can spend time with family and friends. This helps the children to have a sense of belonging and enables them to have positive experiences and maintain links to significant people. One parent said, 'The children seem well cared for, and the home has been a good experience for them.'

The children actively influence their care and daily routines in the home. They are frequently consulted about their care, and they contribute to safety plans and risk assessments. The children's views, wishes and feelings are taken into account, and they receive caring responses from staff, who are keen to make their lives fulfilling. Staff ensure that there is structure in place, and they have realistic expectations and boundaries.

The home needs some minor decoration and maintenance, internally and externally, which the manager is aware of and has plans in place to address this.

How well children and young people are helped and protected: good

The children's risks and vulnerabilities are thoroughly assessed, regularly reviewed and well documented. Personalised risk assessments provide staff with the guidance they need to promote the children's safety and well-being. This support helps staff to have a better understanding of the children's vulnerabilities and promote their emotional well-being.

Children rarely go missing from this home. When children do go missing, staff search for them and work with professionals to ensure the children's quick return to the home. Staff provide regular discussions and support sessions to help the children explore the risks of being missing from home. As a result, missing-from-home episodes have reduced. The children are also engaged in activities that promote a sense of belonging and security at the home.

Staff understand the children's individual triggers and behaviours very well. They take prompt action to support them to manage their emotions in a constructive manner. A strength of the home is the consistency of the staff's implementation of behaviour management strategies.

Positive recognition and praise outweigh negative consequences. Staff support children to reflect on their behaviour and the choices they make. This approach is restorative and helps the children take responsibility for their actions. The manager evaluates consequences, ensuring that they are proportionate.

There is a robust process in place to ensure that the people who work with the children are checked and vetted before working in the home. New staff undertake a structured induction and benefit from ongoing training related to their role. This safer recruitment process means that those who are employed are assessed as suitable to work with children.

The effectiveness of leaders and managers: good

The manager is experienced, has good oversight of children's progress and monitors each child's plans well. The manager understands the children's individual needs and advocates strongly for any necessary changes to support. Children receive well-planned and coordinated care.

The staffing at the home is stable; this promotes a sense of confidence for the children. One staff member said, 'I love working here, and we really make a difference to their lives.'

The manager has a good understanding of the strengths and areas for development of her team, and shortfalls in practice are addressed quickly. Leaders and managers are working with a new independent visitor to make sure that external oversight is always thorough and helpful. The manager has created a positive culture of learning and development.

Monthly team meetings are regular, and staff are well supported in their roles. Staff feel valued and are motivated towards delivering care that helps to make improvements to the children's lives.

The manager has positive, collaborative working relationships with partner agencies. This helps to ensure that the children receive a strong, focused multi-agency response to meet their specific needs. One social worker said, 'The home has successfully created a safe, supportive and stable environment for the children. This is a key factor in the children's well-being and development.'

Leaders and managers do not consistently provide staff with regular, formal supervision. In addition, some staff have not received an annual appraisal of their work. Staff say

that they feel well supported and that ad hoc guidance is always available from managers. However, this is a missed opportunity for more formal oversight of staff practice.

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes regulations, including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
The registered person must ensure that all employees— receive practice-related supervision by a person with appropriate experience; and have their performance and fitness to perform their roles appraised at least once every year. (Regulation 33 (4)(b)(c))	1 March 2025

Recommendation

- The registered person should ensure that staff understand the importance of careful, objective, and clear recording and record information in a way that is helpful for a child to understand now or in the future. ('Guide to the Children's Homes Regulations, including the quality standards', page 62, paragraph 14.4)

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people, using the social care common inspection framework. This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'.

Children's home details

Unique reference number: 1270002

Provision sub-type: Children's home

Registered provider: Garway Young People Limited

Registered provider address: 23 Immingham Drive, Liverpool L19 2HB

Responsible individual: Julie Collins

Registered manager: Samantha Hill

Inspector

Mathew Morris-Jones, Social Care Inspector

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Piccadilly Gate
Store Street
Manchester
M1 2WD

T: 0300 123 1231
Textphone: 0161 618 8524
E: enquiries@ofsted.gov.uk
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