

1269072

Registered provider: Utopia Children's Services Ltd

Interim inspection

Inspected under the social care common inspection framework

Information about this children's home

This home is owned by a private company. It was registered in January 2018 to care for up to three young people aged eight to 18, who have experienced adverse childhood experiences that have led to associated trauma and presenting complex behaviours. The registered manager was registered with Ofsted in June 2018. The registered manager is appropriately experienced and qualified.

Inspection date: 25 February 2019

Judgement at last inspection: good

Date of last inspection: 26 June 2018

Enforcement action since last inspection: none

This inspection

The effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection

This home was judged good at the last full inspection. At the interim inspection, Ofsted judges that it has sustained effectiveness.

The registered manager and the staff team are proactive in their attempts to safeguard the young people that they care for. Staff work closely with local authority social workers and police to support young people when there are concerns about their behaviour. These concerns include issues such as going missing and misusing alcohol. When this work is deemed not to be effective, the registered manager takes decisive action to ensure that young people are safeguarded. For example, the registered manager has insisted on the local authority holding strategy meetings in respect of one young person who was repeatedly putting herself at risk.

The registered manager and staff work well with other professionals to support young people. Staff have a 'never give up' attitude. Staff visit a young person, who is currently refusing to return to the home, on a daily basis to check that he is safe and well.

Young people in the home have highly complex needs, and because of this progress is limited. However, one young person is now attending school regularly after a history of non-school attendance prior to living in the home. Another has significantly reduced the number of occasions that he goes missing. Staff invite parents and other professionals to attend training sessions with them. This helps to ensure that all those involved with the young people have a better understanding of their needs.

The requirements made at the last inspection have been met. Staff have now completed the level 3 diploma in residential childcare and have a better knowledge of safeguarding procedures. The registered manager monitors the quality of care provided to young people and has a good understanding of the strengths and weaknesses of the home.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
26/06/2018	Full	Good

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people. Inspectors considered the quality of work and the differences made to the lives of children and young people. They watched how professional staff work with children and young people and each other and discussed the effectiveness of help and care provided. Wherever possible, they talked to children and young people and their families. In addition, the inspectors have tried to understand what the children's home knows about how well it is performing, how well it is doing and what difference it is making for the children and young people whom it is trying to help, protect and look after.

This inspection focused on the effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection.

Using the 'Social care common inspection framework', this inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'.

Children's home details

Unique reference number: 1269072

Provision sub-type: Children's home

Registered provider: Utopia Children's Services Ltd

Registered provider address: Hazlewoods, Windsor House, Bayshill Road,
Cheltenham GL50 3AT

Responsible individual: Tracy Poole

Registered manager: Tracey Lane

Inspector

Sue Young, social care inspector

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