

1268886

Registered provider: Woodford Children's Home Ltd

Interim inspection

Inspected under the social care common inspection framework

Information about this children's home

This is a privately owned home. The home's statement of purpose states that the home provides care and accommodation for up to five young people who have emotional and/or behavioural difficulties.

Inspection date: 20 February 2019

Judgement at last inspection: good

Date of last inspection: 17 October 2018

Enforcement action since last inspection: none

This inspection

The effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection

This home was judged good at the last full inspection. At this interim inspection, Ofsted judges that it has sustained effectiveness.

One young person is making good progress in all aspects of their development due to the help and care that they receive from the staff team. A young person said, 'I feel safe and settled living here.' Risk-taking behaviours and missing-from-home episodes have reduced in the home.

The home has had one admission and two discharges since the last inspection. One young person had made significant progress in developing positive strategies to manage his behaviour. This resulted in a planned return to family members. A joint decision was made between the placing authority and the home to end the placement of another young person in a planned way due to an increase in negative behaviours. This young person returned to a previous placement at her request.

The manager has met the two requirements and three recommendations that were

raised at the last inspection. The statement of purpose has been updated and a copy has been received by Ofsted.

Risk assessments and behaviour support plans have been reviewed and are now individual to each child, with clear strategies in place to manage risks.

Most of the staff team have completed a foundation therapeutic course and are in the process of starting a certificate in integrated systemic therapy course. The staff team continues to receive group supervision from a qualified psychoanalyst. These sessions offer support and strategies to support work with the young people.

Young people are engaged in differing types of education provision. Since the last inspection, young people are more involved and settled in education and for one young person attendance has improved since their placement in the home.

Improvements in the home's environment due to new decor and furnishings have resulted in a larger, newly decorated living area. The living environment is now homelier and more welcoming.

Safeguarding incidents, complaints and episodes of children going missing from the home have all reduced. When incidents have occurred, reflective debriefings with staff and the children help to identify changes required to staff responses and strategies for the child concerned.

The staff work well with external agencies and families. The manager is child-focused, with a good understanding of young people's needs. She is a strong advocate for young people and is quick to escalate with other agencies any shortfalls in the young people's care.

Two shortfalls were identified during this inspection. The manager's monitoring report fails to include the involvement of children, other professionals or families. The report also lacks detail of the further changes and improvements that the manager wants to make to the quality of care at the home.

External monitoring of the home occurs monthly. However, the reports fail to identify pertinent points, or provide professional challenge or dialogue to the manager. This independent evaluation of practice is required to improve the quality of care at the home.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
17/10/2018	Full	Good

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
The independent person must produce a report about a visit ("the independent person's report") which sets out, in particular, the independent person's opinion as to whether— children are effectively safeguarded; and the conduct of the home promotes children's well-being. (Regulation 44(4)(a)(b)) In particular, the independent person must make a rigorous and impartial assessment of the home's arrangements for safeguarding and promoting the welfare of the child accommodated at the home.	20/05/2019
In order to complete a quality of care review the registered person must establish and maintain a system for monitoring, reviewing and evaluating— the feedback and opinions of children about the children's home, its facilities and the quality of care they receive in it; and any actions that the registered person considers necessary in order to improve or maintain the quality of care provided for children. (Regulation 45(2)(b)(c))	20/05/2019

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people. Inspectors considered the quality of work and the differences made to the lives of children and young people. They watched how professional staff work with children and young people and each other and discussed the effectiveness of help and care provided. Wherever possible, they talked to children and young people and their families. In addition, the inspectors have tried to understand what the children's home knows about how well it is performing, how well it is doing and what difference it is making for the children and young people whom it is trying to help, protect and look after.

This inspection focused on the effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection.

Using the 'Social care common inspection framework', this inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'.

Children's home details

Unique reference number: 1268886

Provision sub-type: Children's home

Registered provider: Woodford Children's Home Ltd

Registered provider address: Flat 4, 130 Brighton Road, Purley CR8 4EX

Responsible individual: Paul Carr

Registered manager: Ramona Moldovan

Inspector

Juanita Mayers, social care inspector

The Office for Standards in Education, Children's Services and Skills (Ofsted) regulates and inspects to achieve excellence in the care of children and young people, and in education and skills for learners of all ages. It regulates and inspects childcare and children's social care, and inspects the Children and Family Court Advisory and Support Service (Cafcass), schools, colleges, initial teacher training, further education and skills, adult and community learning, and education and training in prisons and other secure establishments. It assesses council children's services, and inspects services for children looked after, safeguarding and child protection.

If you would like a copy of this document in a different format, such as large print or Braille, please telephone 0300 123 1231, or email enquiries@ofsted.gov.uk.

You may reuse this information (not including logos) free of charge in any format or medium, under the terms of the Open Government Licence. To view this licence, visit <http://www.nationalarchives.gov.uk/doc/open-government-licence>, write to the Information Policy Team, The National Archives, Kew, London TW9 4DU, or email: psi@nationalarchives.gsi.gov.uk.

This publication is available at <http://www.gov.uk/government/organisations/ofsted>.

Interested in our work? You can subscribe to our monthly newsletter for more information and updates: <http://eepurl.com/iTrDn>.

Piccadilly Gate
Store Street
Manchester
M1 2WD

T: 0300 123 1231
Textphone: 0161 618 8524
E: enquiries@ofsted.gov.uk
W: <http://www.gov.uk/ofsted>

© Crown copyright 2019