

1265092

4pureheart Limited

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

This home is operated by a private company. It is registered to provide care and accommodation for up to seven children irrespective of gender. The home specialises in caring for children who have been, or who are, experiencing emotional and/or behavioural difficulties.

Inspection date: 23 November 2018

This monitoring visit

This children's home was judged inadequate at the full inspection on 17 October 2018. Following this inspection, Ofsted issued the provider with two compliance notices under section 22A of the Care Standards Act 2000. The compliance notices were issued in relation to regulation 12, the protection of children standard, and regulation 13, the leadership and management standard, of the Children's Homes (England) Regulations 2015.

Ofsted carried out an unannounced visit to the home on 23 November 2018 to monitor the actions that the provider has taken to comply with the notices. Three children remained in placement at the time of the monitoring visit.

The protection of children compliance notice requires the provider to ensure that children's individual risk assessments identify all known risks and how these risks will be mitigated. Individual risk assessments are in place and contain clear actions for staff to follow to help reduce the risks around children. The staff have had targeted training on risk assessments and now sign to indicate that they have read each child's risk assessment. These improvements will help to protect children from harm.

The managers and staff have had safeguarding training since the last inspection. Further training is planned, alongside the local authority, to embed this learning. The staff have had one-to-one training, group training and been given guidance around their roles and responsibilities in protecting children.

Consequently, the staff spoken to during the monitoring visit understood children's known risks and the actions that they are expected to take to reduce these risks.

Staff also had a good understanding of their role in protecting children. Moreover, since the last inspection, there have been two missing from care incidents, which were managed very well by the staff.

The provider has taken appropriate action to ensure that the managers and staff understand their safeguarding roles and responsibilities. Reflective work has been completed with all staff members during individual supervision sessions and group team meetings. This included a discussion about safeguarding practice and risk assessments. In addition, safeguarding practice and the lessons learned from the inspection were covered in depth with an external consultant during a team meeting on 7 November 2018.

The managers and staff work directly with young people to educate children about the risks that they may encounter. There is good evidence of regular key-working sessions with children that provide them with guidance and support to make informed and safer decisions.

The leadership and management compliance notice requires the provider to ensure that the staff team works together to share information about children, in particular with regard to handover systems. The management team has successfully trained each staff member about how to complete the handover records on the electronic system. A verbal handover now complements this process. This ensures that the staff are communicating accurate and up-to-date information to each other to care for children safely.

The compliance notice also requires the provider to ensure that the managers and staff receive further training in their roles and responsibilities to protect and safeguard children. This has been addressed through group and individual training in safeguarding, child protection, anti-bullying, alcohol and drugs misuse and electronic record-keeping. The managers and staff have also received written guidance to further their knowledge of their responsibilities in safeguarding and protecting children.

The registered manager has now implemented appropriate monitoring and review systems to make sure that there are continuous improvements in the quality of care provided to children. The electronic system has been updated and provides an oversight of care practice. Data is gathered so that trends can be analysed to improve practice. The registered manager demonstrated a good understanding of the electronic system. For example, incidents, physical interventions and missing from care reports contain her evaluation.

The provider has demonstrated, at this visit, that it has taken the necessary steps to ensure that the compliance notices issued under regulations 12 and 13 are met. A further unannounced inspection will take place to continue to monitor the quality of care provided.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
17/10/2018	Full	Inadequate
16/08/2018	Full	Inadequate

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 1265092

Provision sub-type: Children's home

Registered provider: 4pureheart Limited

Registered provider address: Atlantic Business Centre, Cheshire, Altrincham, WA14 5NQ

Responsible individual: Ranjit Bains

Registered manager: Sandra Berry

Inspector(s)

Caroline Jones, social care inspector

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