

1264756

Registered provider: Impact for Change Limited

Interim inspection

Inspected under the social care common inspection framework

Information about this children's home

This children's home is operated by a private organisation. It is registered to care for up to two children aged up to 18 who have experienced adverse childhood experiences that have led to associated trauma and presenting complex behaviours.

The manager is in the process of applying to register with Ofsted. The manager is appropriately experienced and qualified.

Inspection date: 19 March 2019

Judgement at last inspection: good

Date of last inspection: 5 June 2018

Enforcement action since last inspection: none

This inspection

The effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection

This home was judged good at the last full inspection.

At the interim inspection, Ofsted judges that it has declined in effectiveness.

Since the last full inspection, two registered managers have left the home. One of these registered managers, remains a company director. A new manager was recruited in February 2019. Prior to this appointment, at times the quality of leadership in the home has been poor and resulted in weaknesses seen at this inspection.

The requirement made at the last inspection has not been met. This is because staff have not received regular, good-quality supervision. The new manager has taken effective action to address this shortfall.

Managers have not been confident in challenging the local authority and parents about care planning decisions in the best interests of children, for example when children have stayed away from the home or have been given tobacco by parents. This lack of challenge could hinder the quality of care that children receive.

Staff have good relationships with children and staff ensure that their wishes and feelings are well recorded through one-to-one discussions with them in key-working sessions. However, since the last inspection, some incident reports of physical restraint have not been completed effectively. This is because children and staff are not always spoken to after incidents. Managers have not consistently reviewed incidents, and some incident records are not signed and dated.

Children's risk assessments have been reviewed. However, some children's self-harming behaviour and activities outside of the home have not been included and assessed well enough by staff and managers. This could place the welfare of children at risk.

The home is currently being repainted, and new items have been purchased to make the home more child friendly. Children enjoy a range of hobbies and local community activities such as boxing and youth club.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
05/06/2018	Full	Good

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
If the registered person considers, or staff consider, a placing authority's or a relevant person's performance or response to be inadequate in relation to their role, challenge the placing authority or the relevant person to seek to ensure that each child's needs are met in accordance with the child's relevant	24/05/2019

plans. (Regulation 5(c))	
The registered person must ensure that all employees receive practice-related supervision by a person with appropriate experience. (Regulation 33 (4)(b))	24/05/2019
The registered person must ensure that within 24 hours of the use of a measure of control, discipline or restraint in relation to a child in the home, a record is made which includes all required information; and within 48 hours of the use of the measure, the registered person, or a person who is authorised by the registered person to do so ('the authorised person') has spoken to the user about the measure; and has signed the record to confirm it is accurate; and within 5 days of the use of the measure, the registered person or the authorised person adds to the record confirmation that they have spoken to the child about the measure. (Regulation 35 (3)(a)(i–viii) (b)(i)(ii)(c)))	24/05/2019

Recommendations

- Staff should continually and actively assess the risks to each child and the arrangements in place to protect them. Where there are safeguarding concerns for a child, their placement plan, agreed between the home and their placing authority, must include details of the steps the home will take to manage any assessed risks on a day to day basis. ('Guide to the children's home regulations including the quality standards', page 43, paragraph 9.5)

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people. Inspectors considered the quality of work and the differences made to the lives of children and young people. They watched how professional staff work with children and young people and each other and discussed the effectiveness of help and care provided. Wherever possible, they talked to children and young people and their families. In addition, the inspectors have tried to understand what the children's home knows about how well it is performing, how well it is doing and what difference it is making for the children and young people whom it is trying to help, protect and look after.

This inspection focused on the effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection.

Using the 'Social care common inspection framework', this inspection was carried out

under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'.

Children's home details

Unique reference number: 1264756

Provision sub-type: Children's home

Registered provider: Impact for Change Limited

Registered provider address: Great Warham Cottage, Beaford, Winkleigh, Devon EX19 8AB

Responsible individual: Mark Parker

Registered manager: Post vacant

Inspector

Anna Gravelle, social care inspector

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