

1260700

Registered provider: Brythan House Limited

Interim inspection

Inspected under the social care common inspection framework

Information about this children's home

The home provides care and accommodation for up to three children and young people up to the age of 18 years. The home accepts children and young people on a planned basis. The children and young people accommodated at the home may have previously experienced emotional and/or behavioural issues. There is a registered school on site that young people can attend. There is a registered manager who has been registered since the home opened in October 2017.

Inspection date: 22 November 2018

Judgement at last inspection: good

Date of last inspection: 19 April 2018

Enforcement action since last inspection: none

This inspection

The effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection

This home was judged good at the last full inspection. At the interim inspection, Ofsted judges that it has sustained effectiveness.

The home continues to provide very good quality care to young people. As a result, they feel happy and settled in their placement. They make very good progress. Young people feel cared about and the nurturing approach from staff supports their emotional well-being. Young people's comments about this are incredibly positive and include: 'The strategies they have given me have helped a lot,' and 'It's amazing.'

Leadership and management are a real strength. The registered manager leads the staff in providing high-quality and nurturing care to young people. Young people praised the registered manager highly. They have every confidence in her to lead on their care. Young people said: 'She has so much love for us all,' and 'Whatever we do, she still

wants us to be here.’ Young people have a very strong sense of belonging. They feel cherished and wanted. New young people soon settle in and learn quickly that they can rely on the staff and the manager for support.

There are good, collaborative working relationships with parents and professionals. Young people receive consistent messages and know what to expect because everyone works so well together.

This home has been registered for over a year now. The statement of purpose is clear about the profile of young people who can be admitted to the home and how the home intends to help them. The requirement made about the statement of purpose is therefore met. However, updates to this document have not been sent to Ofsted as the regulations require.

The requirement from the previous inspection about staff recruitment is met. There is now more thorough monitoring of personnel records, and staff only start work when all of the checks are received and deemed to be satisfactory.

The two recommendations made at the last inspection are met. Overall, there are improvements to records. The recommendation regarding independent return home interviews for young people after they have been missing has been removed. This is because no young people have gone missing from the home since the last inspection. This is very positive.

Young people feel extremely confident that they can raise concerns with any of the staff or with the manager. When they have raised a complaint, they have received an individual response from the manager. Worries are discussed openly, at an early stage, so that issues are resolved before they become complaints. One parent was unaware of the home’s complaints procedure. A requirement has been made regarding this.

The home is currently undergoing building work and this is affecting the garden. Risk assessments are in place for this work to protect young people. The house itself looks tired in places and some furnishings need replacing. Some carpets and furniture are stained and appear unsightly. One young person’s bedroom contained broken furniture. Young people were very keen to tell the inspector that this did not affect their quality of care. However, if this situation were to continue, there is potential for young people to feel disappointed about their environment.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
19/04/2018	Full	Good

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
The quality and purpose of care standard is that children receive care from staff who— understand the children's home's overall aims and the outcomes it seeks to achieve for children; use this understanding to deliver care that meets children's needs and supports them to fulfil their potential. In particular, the standard in paragraph (1) requires the registered person to— ensure that the premises used for the purposes of the home are designed and furnished so as to— meet the needs of each child; and enable each child to participate in the daily life of the home. (Regulation 6 (1)(a)(b)(2)(c)(i)(ii))	01/01/2019
Subject to paragraph (6), the registered person must establish a procedure for considering complaints made by or on behalf of children. (Regulation 39 (1)) This is particularly in relation to ensuring that parents know how to make a complaint.	01/01/2019
The registered person must— keep the statement of purpose under review and, where appropriate, revise it; and notify HMCI of any revisions and send HMCI a copy of the revised statement within 28 days of the revision. (Regulation 16 (3)(a)(b))	01/01/2019

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people. Inspectors considered the quality of work and the differences made to the lives of children and young people. They watched how professional staff work with children and young people and each other and discussed the effectiveness of help and care provided. Wherever possible, they talked to children and young people and their families. In addition, the inspectors have tried to understand what the children's home knows about how well it is performing, how well it is doing and what difference it is making for the children and young people whom it is trying to help, protect and look after.

This inspection focused on the effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection.

Using the 'Social care common inspection framework', this inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'.

Children's home details

Unique reference number: 1260700

Provision sub-type: Children's home

Registered provider: Brythan House Limited

Registered provider address: 2 Merus Court, Meridian Business Park, Leicester LE19 1RJ

Responsible individual: Jennifer Collighan

Registered manager: Fiona Muddle

Inspector:

Caroline Brailsford, social care regulatory inspector

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