

1258975

Registered provider: Oasis Adolescent Services Limited

Full inspection

Inspected under the social care common inspection framework

Information about this children's home

This home is owned and managed by a private provider. The home provides care for up to three children who may experience social and emotional difficulties.

At the time of this inspection, three children were living in the home.

The manager registered with Ofsted in June 2025.

Inspection dates: 22 and 23 July 2025

Overall experiences and progress of children and young people, taking into account	good
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How well children and young people are helped and protected	good
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The effectiveness of leaders and managers	outstanding
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The children's home provides effective services that meet the requirements for good.

Date of last inspection: 18 September 2024

Overall judgement at last inspection: good

Enforcement action since last inspection: none

Recent inspection history

Inspection date	Inspection type	Inspection judgement
18/09/2024	Full	Good
14/02/2024	Full	Good
88/03/2023	Full	Good
18/01/2022	Full	Outstanding

Inspection judgements

Overall experiences and progress of children and young people: good

Children receive nurturing care and support, which contributes to them feeling secure and enables them to make good progress. Staff have high aspirations for all children and work with children in a supportive manner to help them achieve positive outcomes. Children say that they regard the home as their home, and they have a real voice in their individual care.

Individual care plans reflect the current and ongoing needs of the children and the measures in place to support them. The registered manager is currently reviewing all care plans and is developing a bespoke child friendly care plan to enable children to contribute further to their care.

Staff recognise and understand the importance of education for each child and provide appropriate challenge to support children to access appropriate education which meets their needs. One social worker said, 'Staff have advocated exceptionally well for [Name], and as a result, [Name] has made significant progress in all areas, and particularly with their education.'

Children's physical and emotional health care is supported and promoted well. They access community-based medical facilities as required, and staff speak with them and encourage them to lead healthy lifestyles. Children access a range of activities, which further supports them to engage in good physical health, including mixed martial arts, football, swimming and bike rides.

Clear arrangements are in place and supported for young people to spend time with family and friends. One parent said, 'Staff support family time really well. They are courteous and respectful, and they have an excellent relationship with my child. I have seen the huge progress [Name] has made during their time living at the home. I cannot speak highly enough of the support that they give.'

The home has recently undergone major refurbishment and redecoration. The children have been consulted with regard to their choice for their bedrooms and the communal areas of the home. One child said, 'It's really comfortable here. I think it feels like my home.'

How well children and young people are helped and protected: good

Individual risk assessments are in place which identify risks and the measures to be put in place to help to reduce these. Staff speak with children in relation to risks and the actions that they can take to further support their own safety and well-being. The recently appointed registered manager has further reviewed risk management plans to make them more accessible and user friendly for staff.

Since the last inspection, there has been one incident of a child going missing. Records are in place in relation to this. Children are supported to have independent

return home interviews to enable them to share any worries or concerns in relation to the reason for their incident of going missing from the home. However, there is a shortfall in the recording of the procedures followed. The registered manager has already identified this and has planned further training and discussion to be held in the next staff meeting to support staff knowledge and understanding of the missing-from-home protocol and procedure.

Children understand how to raise a concern or complaint. When this happens, the registered manager ensures that the child is listened to, and their complaint addressed. Staff work in partnership with other agencies tasked with safeguarding, making sure appropriate referrals are made. This independent oversight further supports children to feel safe.

Positive behaviour is promoted and encouraged. All staff have undertaken training in relation to supporting children's behaviour. Appropriate de-escalation techniques are also used to diffuse situations and to prevent further risk of harm to the child or others. There has been one incident of physical intervention, which was recorded clearly and reviewed by the registered manager.

Children say that they feel safe and well-cared for. One child said, 'I am very happy here and don't get as upset or angry as I used to do. Staff spend time with me explaining things, and this has helped me to understand how to manage my feelings better and not get so upset or angry.'

Staff make sure that children receive encouragement and praise, recognising individual achievements. This contributes to children feeling valued and cared for. Consequences for negative behaviour are minimal and enable children to reflect and learn from negative behaviour.

The effectiveness of leaders and managers: outstanding

Since the last inspection, there has been a change of registered manager, with the new manager being in post since May 2025. She manages this home and another home run by the organisation. She has a background of working with children in residential care and demonstrates an excellent understanding of her role and responsibility as a registered manager. She has a clear vision for the home and supports children to achieve their full potential. She is supported by a deputy manager, who shares the vision for the ongoing development of the home.

Recent changes in the home have included the full refurbishment of the home to make it warm, welcoming and safe for the children. In addition, the registered manager has reviewed children's documentation and ensured that risk assessments have been fully updated to reflect the measures to take to safeguard children. She has commenced the review of care plans to further underpin each child's unique care needs.

There have been some changes within the staff team since the last inspection. The registered manager recognises the impact that this may have for the children and

staff and has provided excellent support to help them to manage change. Children confirm that they feel happy, settled and comfortable with the changes made.

Staff receive regular formal supervision, which enables them to reflect on their practice and provides them with ongoing support to further develop their skills and practice. The registered manager has introduced a more comprehensive supervision format which provides staff with clear aims and objectives in relation to development of their practice.

Team meetings further underpin the staff knowledge and practice, with additional research and informal training provided to support them within their role. Additional guidance and training are provided by an external therapist, who supports staff to recognise and understand children's previous life experience and how these impact on them. Staff value and appreciate this support, which further contributes them to care for children with compassion and sensitivity.

External professionals speak extremely positively about the effective multi-agency working, which is promoted through regular and effective communication between the home and other professionals. They say that care provided has contributed to the ongoing development and positive outcomes for the children.

The registered manager ensures that robust monitoring systems are in place and makes use of external monitoring systems to help to further develop the service. Where shortfalls are identified, these are addressed in a timely manner to further promote the safety and well-being of the children.

Recruitment and selection of staff is in accordance with safer recruitment practice to ensure that the organisation has taken appropriate steps to safeguard children.

The registered manager has introduced additional information and research-based practice to further enhance the skills of the staff team and to ensure that their practice remains current.

No shortfalls were raised during this inspection.

Information about this inspection

The inspector has looked closely at the experiences and progress of children and young people, using the social care common inspection framework. This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards.'

Children's home details

Unique reference number: 1258975

Provision sub-type: Children's home

Registered provider: Oasis Adolescent Services Limited

Registered provider address: Hobart House, Oakwater Avenue, Cheadle Royal Business Park, Cheadle SK8 3SR

Responsible individual: Murtaza Saeed

Registered manager: Charlotte Dudley

Inspector

Sarah Oldham, Social Care Inspector

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