

1257740

Orchard Children Homes Limited

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

The home provides care and accommodation for up to four young people who have social and/or emotional difficulties. Some of the young people may have an autism spectrum disorder. The home is operated by a private company.

The current manager was appointed in September 2019 and has made an application to register with Ofsted.

Inspection date: 13 March 2020

This monitoring visit

A monitoring inspection was conducted in response to information received by Ofsted that raises concerns about the safety of the young people. Specifically, a safeguarding notification was received by Ofsted in relation to a significant safeguarding incident. The home had recently had a monitoring inspection on 27 February 2020 due to similar concerns.

The concerns that were raised during the monitoring visit on 27 February 2020 remain but have not deteriorated any further.

During a safeguarding incident that lasted over two days involving a young person, staff responded by doing what they thought was the correct action at the time. The manager's review of the different stages of the incident are, at times, poor and fail to identify poor decision-making. For example, one member of staff had left a young person unsupervised when previously that day the young person had been in crisis. This decision left the young person highly vulnerable and at risk. Despite this, the manager's review of the incident was to record that staff had responded appropriately.

On the second day, the manager took appropriate action and guided the staff well. She also made the decision to serve immediate notice on the young person, recognising that staff were unable to keep him safe. This decision has reduced the safeguarding risks in the home.

Compliance notices and requirements raised at the monitoring visit on 27 February 2020 were not reviewed and remain in place. The manager is beginning to show evidence of progress in meeting the requirements. She has booked staff on training, is reviewing and developing risk assessments, and is making sure that the home environment is being kept clean and tidy.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
29/10/2019	Full	Good
22/08/2018	Full	Outstanding
09/01/2018	Full	Good

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
The quality and purpose of care standard is that children receive care from staff who— understand the children's home's overall aims and the outcomes it seeks to achieve for children; use this understanding to deliver care that meets children's needs and supports them to fulfil their potential. In particular, the standard in paragraph (1) requires the registered person to— help each child to develop resilience and skills that prepare the child to return home, to live in a new placement or to live independently as an adult; provide to children living in the home the physical necessities they need in order to live there comfortably. (Regulation 6(1)(a)(b)(2)(vi)(vii))	05/04/2020
The protection of children standard is that children are protected from harm and enabled to keep themselves safe. In particular, the standard in paragraph (1) requires the registered person to ensure— that staff— assess whether each child is at risk of harm, taking into account information in the child's relevant plans, and, if necessary, make arrangements to reduce the risk of any harm to the child. (Regulation 12(1)(2)(a)(i))	05/04/2020*
The protection of children standard is that children are protected from harm and enabled to keep themselves safe. In particular, the standard in paragraph (1) requires the registered person to ensure— that the home's day-to-day care is arranged and delivered so as to keep each child safe and to protect each child effectively from harm. (Regulation 12(1)(2)(b))	05/04/2020

The leadership and management standard is that the registered person enables, inspires and leads a culture in relation to the children's home that— helps children aspire to fulfil their potential; and promotes their welfare. In particular, the standard in paragraph (1) requires the registered person to— ensure that staff have the experience, qualifications and skills to meet the needs of each child; use monitoring and review systems to make continuous improvements in the quality of care provided in the home. (Regulation 13(1)(a)(b)(2)(c)(h))	05/04/2020*
A responsible individual must have the capacity, experience and skills to supervise the management of the home, or the homes, in respect of which the responsible individual is nominated. (Regulation 26(7)(b))	05/04/2020
A person may only manage a children's home if, having regard to the size of the home, its statement of purpose and the number and needs (including any needs arising from any disability) of the children, the person has the appropriate experience, qualification and skills to manage the home effectively and lead the care of children. (Regulation 28(1)(b)(i))	05/04/2020

*These requirements are subject to a compliance notice.

Recommendations

- For children's homes to be nurturing and supportive environments that meet the needs of their children, they will, in most cases, be homely, domestic environments; however, homes should seek as far as possible to maintain a domestic rather than 'institutional' impression. ('Guide to the children's home's regulations including the quality standards', page 15, paragraph 3.9)

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 1257740

Provision sub-type: Children's home

Registered provider: Orchard Children Homes Limited

Registered provider address: 2nd Floor, 118 Calais Road, Burton-On-Trent,
Staffordshire DE13 0UW

Responsible individual: Imran Khan

Registered manager: Tanya Butler

Inspector

Lisa O'Donovan, social care inspector

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