

1257739

Registered provider: Care 4 Children Residential Services Limited

Full inspection

Inspected under the social care common inspection framework

Information about this children's home

This home is privately owned and run. It is registered to provide care and accommodation for up to three children who may have emotional and/or behavioural difficulties.

The manager is suitably qualified and experienced and was registered to manage the home in September 2018.

Inspection dates: 9 to 10 September 2019

Overall experiences and progress of children and young people, taking into account **good**

How well children and young people are helped and protected **good**

The effectiveness of leaders and managers **good**

The children's home provides effective services that meet the requirements for good.

Date of last inspection: 7 August 2018

Overall judgement at last inspection: good

Enforcement action since last inspection: none

Recent inspection history

Inspection date	Inspection type	Inspection judgement
07/08/2018	Full	Good
20/02/2018	Full	Good

What does the children's home need to do to improve?

Recommendations

- Any sanctions used to address poor behaviour should be restorative in nature, to help children recognise the impact of their behaviour on themselves, other children, the staff caring for them and the wider community. In some cases, it will be important for children to make reparation in some form to anyone hurt by their behaviour and the staff in the home should be skilled to support the child to understand this and carry it out. ('Guide to the children's homes regulations including the quality standards', page 46, paragraph 9.38)

Inspection judgements

Overall experiences and progress of children and young people: good

Young people make progress, from their starting points, across many areas of their lives. They consistently attend education and engage fully with the opportunities available. All professionals spoken to commented on the positive changes that young people have made in their attendance and achievements in education and the progress made towards achieving in exams.

Young people's all-round progress is well supported by regular therapeutic input and the day-to-day care that staff provide. Young people respond well to this consistent and stable care environment.

Staff regularly spend time with young people, encouraging their personal interests and supporting their emotional and social development. All young people have made progress in managing their emotions in a more socially acceptable way.

As a result, there has been a significant decrease in the number of incidents in the home. One independent reviewing officer commented: 'He is now able to communicate his wishes and feelings in a logical way.' Another independent reviewing officer commenting on a different young person said: 'He is much calmer and will rationalise things now and reflect on incidents and actions and he thinks things through.'

Young people's identities and cultural heritage are fully respected and promoted by the staff. In addition, staff develop and maintain positive relationships with young people's families and ensure that contact is both meaningful and safe.

How well children and young people are helped and protected: good

Young people become increasingly safer through living at the home. Their individual vulnerabilities are understood well by the staff, and these are underpinned by clear and detailed assessments and management plans to address risk-taking behaviour.

Staff offer consistent boundaries that young people understand. When incidents of challenging behaviour do occur, young people are given time and opportunity by the manager and staff to explore the incident. Where appropriate, referrals are made to other agencies so that young people receive the specialist advice and support they need.

Incidents of missing from home are infrequent and are responded to appropriately by staff. There is ongoing reflection and evaluation between the staff and social workers to improve plans to safeguard young people.

Any concerns regarding the practice of staff are responded to promptly and swiftly by the manager. Managerial investigations are clear and transparent and place the safety of young people at the centre of those investigations.

Although the house rules are clear to young people, not all sanctions are restorative in nature. Damage to the fabric of the home is often responded to by staff imposing monetary reparations.

The effectiveness of leaders and managers: good

The manager is suitably qualified and experienced and was registered to manage the home in September 2018. The requirements made at the last inspection have been met.

The manager is clear about her expectations of staff in their care of young people. She appropriately challenges and supports staff to adjust the care offered so that it continues to meet the needs of each young person.

Staff understand each young person well and recognise the progress they are making and any barriers to that progress. Relationships with other professionals are well established and maintained.

Staff receive regular supervision and access more informal support on a daily basis. This support is focused on the needs of young people, their daily care and the relationships that exist between staff and young people. Staff new to the home are offered effective and comprehensive induction that is appropriately reviewed by the manager.

When young people falter in their progress, the manager appropriately reviews the care plans with other professionals, which helps to secure the additional support to enable the young person to continue to achieve.

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people. Inspectors considered the quality of work and the differences made to the lives of children and young people. They watched how professional staff work with children and young people and each other and discussed the effectiveness of help and care provided. Wherever possible, they talked to children and young people and their families. In addition, the inspectors have tried to understand what the children's home knows about how well it is performing, how well it is doing and what difference it is making for the children and young people whom it is trying to help, protect and look after.

Using the 'Social care common inspection framework', this inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'.

Children's home details

Unique reference number: 1257739

Provision sub-type: Children's home

Registered provider: Care 4 Children Residential Services Limited

Registered provider address: Care 4 Children, 1 Stuart Road, Bredbury Park Industrial Estate, Bredbury, Stockport SK6 2SR

Responsible individual: Ali-Raza Sarwar

Registered manager: Amy Brooks

Inspectors

Pauline Yates, social care inspector

Michelle Bacon, social care inspector

The Office for Standards in Education, Children's Services and Skills (Ofsted) regulates and inspects to achieve excellence in the care of children and young people, and in education and skills for learners of all ages. It regulates and inspects childcare and children's social care, and inspects the Children and Family Court Advisory and Support Service (Cafcass), schools, colleges, initial teacher training, further education and skills, adult and community learning, and education and training in prisons and other secure establishments. It assesses council children's services, and inspects services for children looked after, safeguarding and child protection.

If you would like a copy of this document in a different format, such as large print or Braille, please telephone 0300 123 1231, or email enquiries@ofsted.gov.uk.

You may reuse this information (not including logos) free of charge in any format or medium, under the terms of the Open Government Licence. To view this licence, visit <http://www.nationalarchives.gov.uk/doc/open-government-licence>, write to the Information Policy Team, The National Archives, Kew, London TW9 4DU, or email: psi@nationalarchives.gsi.gov.uk.

This publication is available at <http://www.gov.uk/government/organisations/ofsted>.

Interested in our work? You can subscribe to our monthly newsletter for more information and updates: <http://eepurl.com/iTrDn>.

Piccadilly Gate
Store Street
Manchester
M1 2WD

T: 0300 123 1231
Textphone: 0161 618 8524
E: enquiries@ofsted.gov.uk
W: <http://www.gov.uk/ofsted>

© Crown copyright 2019