

1253501

Registered provider: Horizon Care and Education Group Limited

Interim inspection

Inspected under the social care common inspection framework

Information about this children's home

This home provides placements for three children who have learning disabilities. The service is operated by a large national private provider.

Inspection date: 26 February 2018

Judgement at last inspection: good

Date of last inspection: 24 July 2017

Enforcement action since last inspection: none

This inspection

The effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection

This home was judged good at the last full inspection.
At the interim inspection, Ofsted judges that it has improved effectiveness.

There have been no changes to the young people who live in this home since the last inspection. The young people have lived together for a significant period of time now. They present as settled and happy. They enjoy spending time with each other.

Staff continue to support the young people extremely well. Staff strive to improve the experiences and outcomes for young people every day. A parent for one young person said: 'My child has blossomed. The progress has been fantastic. We can now sit and eat a meal together, which was not possible before. We are so grateful to the staff, they are a fantastic team and we trust them totally.'

Another parent stated: 'I cannot speak highly enough of the staff and manager. They clearly love my child and I trust them totally. They are helping with independence skills

and I know that my child is happy living in this home. I have nothing negative to say about them.'

Staff work closely with parents, social workers and schools. Staff identify areas of need and work collaboratively to ensure that progress is made. Examples of the excellent work that staff do include:

- Teaching young people how to use cutlery and clear away their dishes.
- Using social stories to assist young people to attend health appointments and prepare for visits to family members.
- Supporting young people to overcome anxieties about bedtime routines and sleeping arrangements.

There is clear evidence of young people making strong progress in relation to their social and independence skills. They have opportunities to try new activities. They grow in confidence as a result. Young people's views and wishes are taken into account by staff at all times. Young people's views influence how the home is run.

Young people also learn how to consider and manage their own behaviours more effectively. Parents report that this is a key area of improvement for their children. Young people present as happier and concerning behaviours have reduced. One parent reported significant improvements in their child's presentation when visiting them at home. The parent said: 'We have got our child back, which is truly amazing.'

The shortfalls identified at the last inspection have all been fully addressed. Behaviour management plans reflect the current and changing needs of young people. The manager has undertaken work with one young person on the safe use of their electric wheelchair. The use of physical restraint is minimal and appropriate. Records clearly reflect why a restraint was necessary to ensure the safety of young people.

Case files contain clear and detailed information on each young person. Staff regularly review and update all plans and assessments. This provides a very clear and detailed account of how young people make progress and meet their targets.

No shortfalls were identified as a result of this interim inspection.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
24/07/2017	Full	Good

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people. Inspectors considered the quality of work and the differences made to the lives of children and young people. They watched how professional staff work with children and young people and each other and discussed the effectiveness of help and care provided. Wherever possible, they talked to children and young people and their families. In addition, the inspectors have tried to understand what the children's home knows about how well it is performing, how well it is doing and what difference it is making for the children and young people whom it is trying to help, protect and look after.

This inspection focused on the effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection.

Using the 'Social care common inspection framework', this inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'.

Children's home details

Unique reference number: 1253501

Provision sub-type: Children's home

Registered provider: Horizon Care and Education Group Limited

Registered provider address: Venture House, Unit 12, Prospect Business Park, Longford Road, Cannock WS11 0LG

Responsible individual: Emma Green

Registered manager: Paul White

Inspector(s)

Tracy Murty, social care inspector

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Piccadilly Gate
Store Street
Manchester
M1 2WD

T: 0300 123 1231
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E: enquiries@ofsted.gov.uk
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