

1252095

Restorative Social Care Services Limited

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

The home is owned and managed by a private provider. It provides care for up to two children with emotional and social difficulties.

Inspection date: 28 March 2023

This monitoring visit

Following the full inspection on 14 and 15 February 2023, this home was judged to be inadequate because of significant shortfalls in the help and protection of children and the leadership and management of the home. Ofsted issued five requirements. The purpose of this monitoring visit was to assess the progress made to meet these requirements.

The inspector concluded from this monitoring visit that leaders and managers have made progress to address the requirements made at the last inspection. These requirements relate to the protection of children, children's education, partnership working with other agencies and professionals, the use of monitoring and surveillance in the home, and the manager's quality of care review. Managers have a development plan in place to continue to improve on these areas of practice.

Since the last inspection, one child has moved out of the home and another child has moved in. Two children are in the home and are being supported with their individual needs.

The responsible individual and the manager have addressed the safeguarding concerns. Staff now carry out regular checks on children when they spend time in their bedrooms to ensure that they are safe. Managers supported staff to reflect on their practice during team meetings, and to consider the potential consequences of not checking on children's welfare.

Managers have provided staff with additional training around safeguarding and their responsibilities for protecting children from harm. Case file records for children now

include more-specific details to determine if a child is safe, and include the actions for staff to follow. The manager has now introduced a referral form for addressing allegations. This will help to ensure that all relevant professionals are informed of safeguarding matters. These positive changes have recently been introduced and cannot yet be fully assessed. They will be reviewed again at the next inspection.

The manager has started to address concerns around routines in the home and how these support children's education and learning. For example, the school placement for one child took a lengthy period to arrange. While waiting, the child has accessed online learning, and staff have arranged educational activities.

The process for children being discharged from the home is under review. Previously, delays in planning moves for children have affected preparation work. The manager is working with placing authorities to ensure that decisions about children's moves are timely. These improvements are in their infancy and can not yet be fully assessed.

The manager recognises that his review of the quality of care provided by the home lacks consultation with children. He is currently considering other means of seeking children's views, including child-friendly feedback forms, but this work has not yet been completed.

Bedroom door alarms are no longer used for all children. The manager determines if this restriction is necessary for a child based on the known risks. However, the rationale behind this decision, or details of when this decision will be reviewed, is not clear in the children's risk assessments.

There are now snacks available in the kitchen. Crisps and other items are in a cupboard. The children can help themselves. Allowing children to make choices gives them some independence and freedom.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
14/02/2023	Full	Inadequate
22/02/2022	Full	Good
29/05/2019	Full	Good
09/05/2018	Full	Outstanding

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person(s) must comply with the given timescales.

Requirement	Due date
The protection of children standard is that children are protected from harm and enabled to keep themselves safe. In particular, the standard in paragraph (1) requires the registered person to ensure— that staff— understand the roles and responsibilities in relation to protecting children that are assigned to them by the registered person; take effective action whenever there is a serious concern about a child's welfare; and are familiar with, and act in accordance with, the home's child protection policies; and that the home's day-to-day care is arranged and delivered so as to keep each child safe and to protect each child effectively from harm. (Regulation 12 (1) (2)(a)(v)(vi)(vii)(b))	25 April 2023
In meeting the quality standards, the registered person must, and must ensure that staff— seek to involve each child's placing authority effectively in the child's care, in accordance with the child's relevant plans; seek to secure the input and services required to meet each child's needs; if the registered person considers, or staff consider, a placing authority's or a relevant person's performance or response to be inadequate in relation to their role, challenge the placing authority or the relevant person to seek to ensure that each child's needs are met in accordance with the child's relevant	25 April 2023

plans. (Regulation 5 (a)(b)(c))	
The education standard is that children make measurable progress towards achieving their educational potential and are helped to do so. In particular, the standard in paragraph (1) requires the registered person to ensure— that staff— help each child to achieve the child’s education and training targets, as recorded in the child’s relevant plans; help each child to understand the importance and value of education, learning, training and employment; help each child to attend education or training in accordance with the expectations in the child’s relevant plans. (Regulation 8 (1) (2)(a)(i)(iv)(x))	25 April 2023
The registered person must complete a review of the quality of care provided for children (“a quality of care review”) at least once every 6 months. In order to complete a quality of care review the registered person must establish and maintain a system for monitoring, reviewing and evaluating— the feedback and opinions of children about the children’s home, its facilities and the quality of care they receive in it; and the system referred to in paragraph (2) must provide for ascertaining and considering the opinions of children, their parents, placing authorities and staff. (Regulation 45 (1) (2)(b) (5))	25 April 2023
The registered person may only use devices for the monitoring or surveillance of children if— the monitoring or surveillance is for the purpose of safeguarding and promoting the welfare of the child concerned, or other children. (Regulation 24 (1)(a))	25 April 2023

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 1252095

Provision sub-type: Children's home

Registered provider: Restorative Social Care Services Ltd

Registered provider address: 8 Victoria street, Greetland, Halifax, West Yorkshire
HX4 8DF

Responsible individual: Christopher Kershaw

Registered manager: Stephen Tuck

Inspector

Miriam Dolman, Social Care Inspector

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