

1249715

Registered provider: Priory Education Services Limited

Interim inspection

Inspected under the social care common inspection framework

Information about this children's home

This is a privately owned service that can accommodate up to seven children aged eight to 18. Its statement of purpose states that the home can provide care and accommodation for children who have social, emotional and behavioural difficulties and who may also display other complexities, such as low-level mental health and learning difficulties.

The manager was registered with Ofsted on 14 March 2019.

Inspection date: 12 March 2020

Date of last inspection: 17 April 2019

Judgement at last inspection: good

Enforcement action since last inspection: none

This inspection

The effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection

This home was judged good at the last full inspection.
At the interim inspection, Ofsted judges that it has improved effectiveness.

Since the last inspection, the registered manager has made considerable strides in developing the home, and the staff team and its practice. As a result, the young people are making excellent progress. The registered manager's focus has been to ensure that the young people are happy, safe and enriched. The home is well maintained, homely and well organised. The young people are well informed of their day-to-day schedules.

The vast majority of placements are focused on the provision of education. Many of the young people go home at weekends after completing a week of education at the organisation's school located close by. Education attendance is excellent.

Successful recruitment has resulted in a more stable staff team. The leadership and support from the home's management team ensure that the staff are well equipped and trained to fulfil their roles. The staff are committed to developing their skills and embedding protocols and policies. Staff say they enjoy working at the home and are proud of the young people. The registered manager is very well supported by a competent deputy manager and senior care staff.

The young people have positive relationships with the staff team and each other. There are very low levels of challenging behaviours. When disruptive behaviours do occur, they are managed well and in line with the young people's relevant support plans. The staff help the young people develop an awareness of how to keep themselves safe. Care plans and risk assessments are detailed and show that the staff give careful thought and consideration to managing risks. The response to and recording of incidents, including allegations made by the young people, are detailed and effective. The one missing incident that has occurred was managed well. There have been no further missing incidents.

Transition plans for the young people moving into the home are effective. Risks identified are mitigated as a result of the measures put in place.

The young people share experiences together, both outdoor and during activities in the home. The young people have been at the forefront of developing an indoor space, voicing their views and opinions about its use and furnishings. This enables them to feel they own the space.

The staff team has received suitable training to meet the needs of the young people. Additional training, beyond the mandatory training completed, is identified and provided. The registered manager is supported by a head of care and the

responsible individual, and regularly meets with other registered managers in the organisation.

The registered manager has enhanced the quality assurance systems and undertakes regular audits to ensure that a high standard of care is delivered. There is an effective tracking system that addresses issues that arise during key-working sessions, young people's meetings and debriefs. Overall, this is an organised and well-managed home. The registered manager has high aspirations for the young people and expects the highest quality of care from her care staff.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
17/04/2019	Full	Good
04/09/2018	Full	Requires improvement to be good
12/10/2017	Full	Good
04/07/2017	Full	Inadequate

Information about this inspection

This inspection focused on the effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection.

Inspectors have looked closely at the experiences and progress of children and young people, using the 'Social care common inspection framework'. This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'.

Children's home details

Unique reference number: 1249715

Provision sub-type: Children's home

Registered provider: Priory Education Services Limited

Registered provider address: Priory Group, Fifth Floor, 80 Hammersmith Road, London, Middlesex W14 8UD

Responsible individual: Robert Page

Registered manager: Caroline Duff

Inspector

Liz Driver, Social Care Inspector

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