

1249196

Registered provider: Headway Adolescent Resources Limited

Interim inspection

Inspected under the social care common inspection framework

Information about this children's home

The home can provide care for up to four children and young people who have social, emotional and/or behavioural difficulties. It is part of a small private organisation.

The registered manager has been registered with Ofsted since August 2018.

Inspection date: 4 February 2019

Judgement at last inspection: good

Date of last inspection: 9 October 2018

Enforcement action since last inspection: none

This inspection

The effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection

This home was judged good at the last full inspection.

At the interim inspection, Ofsted judges that it has improved effectiveness.

Leaders and managers accurately understand the strengths and weaknesses of the home and are implementing their development plan effectively. This positive work is continuing to result in improvements for children. For example, the retention of staff is good and this means that children receive better-quality and consistent care.

Staff and children spend quality time together, and relationships between them are positive. Children confidently share their views with staff and tell them how they feel about living in this home. Often, these conversations enable staff to support children with achieving their targets and goals. As a result, children make good progress.

The home is cosy and comfortable. Children's belongings such as toys, photographs and games show that this is a lived-in family-style home. Staff understand the impact that this positive environment has on children.

Leaders and managers safeguard children effectively. Appropriate referrals, and good

joint-working with safeguarding professionals, ensure children's welfare.

Rewards and praise are used effectively to encourage children to behave positively. Staff understand children's previous experiences and how they may affect their current behaviours. Behaviour support plans provide detailed information about how to best support children. This knowledge enables staff to defuse any behavioural incidents quickly and successfully.

Leaders and managers are ambitious and have high aspirations for children. Good oversight and monitoring of the day-to-day care maintains high standards. Staff have regular and meaningful opportunities to reflect and learn. Children benefit from this positive ethos.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
09/10/2018	Full	Good
22/08/2017	Interim	Declined in effectiveness
30/05/2017	Full	Requires improvement to be good

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people. Inspectors considered the quality of work and the differences made to the lives of children and young people. They watched how professional staff work with children and young people and each other and discussed the effectiveness of help and care provided. Wherever possible, they talked to children and young people and their families. In addition, the inspectors have tried to understand what the children's home knows about how well it is performing, how well it is doing and what difference it is making for the children and young people whom it is trying to help, protect and look after.

This inspection focused on the effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection.

Using the 'Social care common inspection framework', this inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'.

Children's home details

Unique reference number: 1249196

Provision sub-type: Children's home

Registered provider: Headway Adolescent Resources Limited

Registered provider address: Masonic Hall Offices, School Hill, Chepstow, Gwent
NP16 5BZ

Responsible individual: Timothy Corbin

Registered manager: Serena Pike

Inspector

Nicola Lownds, social care inspector

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