

1249115

Registered provider: Your Chapter Limited

Full inspection

Inspected under the social care common inspection framework

Information about this children's home

This home is owned and run by a private company. It provides care for up to four children who may experience social and emotional difficulties.

Three children were living in the home at the time of this inspection. They were all seen and spoken with as a part of this inspection.

The manager registered with Ofsted in March 2024.

Inspection dates: 6 and 7 October 2025

Overall experiences and progress of children and young people, taking into account	good
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How well children and young people are helped and protected	good
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The effectiveness of leaders and managers	good
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The children's home provides effective services that meet the requirements for good.

Date of last inspection: 19 November 2024

Overall judgement at last inspection: good

Enforcement action since last inspection: none

Recent inspection history

Inspection date	Inspection type	Inspection judgement
19/11/2024	Full	Good
26/07/2023	Full	Requires improvement to be good
04/05/2022	Full	Requires improvement to be good
20/04/2021	Full	Good

Inspection judgements

Overall experiences and progress of children and young people: good

Children live in a warm and welcoming home. The home has photos displayed of the children, creating a sense of belonging. Children are actively consulted about the decoration of their home, including their bedrooms, where their personalities shine through. Children speak positively about their experience of living in the home.

Children have developed trusting and secure relationships with staff and actively seek them out for support or comfort. Staff take the time to understand each child's personality and individual needs, and they create a space for children to thrive.

Staff actively listen to children, ensuring their voices are heard and valued. They create an environment where children feel safe and can express themselves freely. Staff have sensitive and thoughtful discussions with children. Records of conversations are written with the children in mind.

Staff are dedicated to helping children maintain relationships with those people who are the most important to them. By supporting these relationships, staff contribute to children's overall well-being and sense of belonging.

All the children in the home are in full-time education. When concerns arise regarding educational attendance, staff are proactive in encouraging children to attend. Regular meetings are held with children's wider support networks to develop and implement a tailored plan. Staff understand the importance of education and advocate for children to attend provisions that are best suited to their needs.

How well children and young people are helped and protected: good

When children are missing from the home, the staff respond promptly and follow the missing-from-home protocols, coordinating efforts effectively. Staff search local areas and notify all relevant professionals. After children return, return home interviews give children the opportunity to discuss the reasons for them going missing. Additionally, staff have follow-up conversations with children after such incidents.

Risk assessments are consistently reviewed and updated after any incidents of concern. They provide clear and detailed guidance on the actions staff need to take if a concern arises. Staff take the time to understand each child's previous experiences and developmental needs. They offer positive reinforcement, celebrating children's achievements and milestones. By responding to children in a nurturing and supportive manner, staff create an environment where children feel secure, valued and safe in their home.

When children make allegations against staff, thorough investigations are carried out by the manager. Children are supported throughout the process, with regular well-being and safeguarding checks completed.

The manager applies the safer recruitment process, making sure that only those people who are thoroughly vetted and deemed safe to work with children are employed. Staff receive training to meet the needs of the children. This ensures staff are equipped to provide effective care to the children.

The effectiveness of leaders and managers: good

The manager is experienced, knowledgeable and caring. She promotes a therapeutic and nurturing culture in the home. The manager prioritises the children's welfare and is a strong advocate for them. She works proactively and effectively with other agencies and professionals. One social care professional said that their experience of working with the home is positive and the manager and staff are 'responsive and reliable'.

Staff benefit from regular team meetings and supervision sessions. However, supervision sessions could be more reflective to enable staff to have the opportunity to reflect on their practice. This would also give staff the opportunity to learn from incidents to develop and improve their practice further.

The manager has ensured that sufficient staff have been in place to meet the needs of the children living in the home. Action has been taken to fill any recruitment gaps.

The manager regularly monitors the quality of care provided to the children. She is organised and has systems in place to help track patterns and progress. This enables her to understand the home's strengths and areas for development. Her oversight of the home ensures that ongoing improvements are made.

What does the children's home need to do to improve?

Recommendation

- The registered person should ensure that they have systems in place so that all staff receive supervision which allows them to reflect on their practice and the needs of the children assigned to their care. ('Guide to the Children's Homes Regulations, including the quality standards', page 61, paragraph 13.2)

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people, using the social care common inspection framework. This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards.'

Children's home details

Unique reference number: 1249115

Provision sub-type: Children's home

Registered provider: Your Chapter Limited

Registered provider address: Hobart House, Oakwater Avenue, Cheadle Royal
Business Park, Cheadle SK8 3SR

Responsible individual: Chelsea Bryan

Registered manager: Sarah Wheelwright

Inspector

Rachael Lewis, Social Care Inspector

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