

1249034

Searchlight Care Services Ltd

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

This children's home is operated by a private company. It is registered to provide care and accommodation for one child who has had adverse childhood experiences.

The current manager has been registered with Ofsted since December 2018 and holds a level 5 qualification in leadership and management.

Inspection date: 23 February 2021

This monitoring visit

The home was last inspected in July 2019. This visit was carried out to enable the regulator to obtain an up-to-date assessment of children's lived experience at the home. Since the previous visit, two children have left the home. At the time of this visit, there was one child living at the home.

This visit did not take place on site. Instead, the inspector gathered evidence in several different ways, including talking to the manager, one child and a member of staff. The manager also provided electronic documents for the inspector to review.

The child has settled in quickly and has developed good relationships with the staff.

Staff support children to maintain safe relationships with their families. This support has continued during the COVID-19 (coronavirus) pandemic, using telephone calls and computer technology. This ensures that children continue to build relationships and attachments with those significant to them.

Children are encouraged to take part in positive activities both in and out of the home. These have been a focus for staff during the period of social restriction due to COVID-19. These help staff to develop the children's interests.

Staff help children to understand the complaints procedure and encourage them to voice any concerns that arise. When children do complain, staff take

their complaints seriously and act promptly to consider and address any issues raised. This helps children to feel confident that they can rely on the staff caring for them to act in their best interests.

Staff understand the risks associated with children's behaviours and act appropriately when concerns increase. Risk assessments are reviewed and provide guidance and strategies to help staff understand how to keep children safe.

The need for physical intervention has been minimal, and only used in circumstances to protect against any harm coming to children and to others. The manager uses evaluation and debrief to support staff and uses this learning to inform future practice.

The registered manager is clear about the strengths and weaknesses of the home. She is committed to ensuring that the staff team delivers good-quality care to children.

Staff have all completed mandatory training which is kept up to date. Staff have also completed specialised training to support children with their presenting needs. This helps to ensure that staff are developing their practice and are equipped to meet the needs of the child in their care.

The manager and staff have formed positive relationships with a range of agencies, including the police, teachers and health professionals. This collaborative approach ensures that the diverse needs of children are fully met.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
17/07/2019	Full	Good
19/03/2019	Interim	Sustained effectiveness
09/01/2019	Full	Requires improvement to be good
29/01/2018	Interim	Not judged

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 1249034

Provision sub-type: Children's home

Registered provider: Searchlight Care Services Ltd

Registered provider address: Marcus House, Parkhall Road, Longton, Stoke on Trent ST3 5XA

Responsible individual: Paul Turner

Registered manager: Samantha Walters

Inspector

Dave Carrigan, Social Care Inspector

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