

1247144

Registered provider: Haven Care Group Ltd

Interim inspection

Inspected under the social care common inspection framework

Information about this children's home

This is a privately owned children's home. It is registered to provide care and accommodation for up to four children with emotional and/or behavioural difficulties.

Due to COVID-19, at the request of the Secretary of State, we suspended all routine inspections of social care providers carried out under the social care common inspection framework (SCCIF) on 17 March 2020. We returned to routine SCCIF inspections on 12 April 2021.

Inspection date: 17 February 2022

Date of last inspection: 2 June 2021

Judgement at last inspection: requires improvement to be good

Enforcement action since last inspection: none

This inspection

The effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection

This home was judged requires improvement to be good at the last full inspection. At this interim inspection, Ofsted judged that it has improved effectiveness.

The registered manager has been in post since August 2021. The responsible individual and the deputy manager support the operation of the home. As a management team they have identified effectively the strengths in the home and the areas that need further improvement. They have put plans in place to drive these improvements forward. This is because they understand the importance for children.

Several statutory requirements and recommendations were set at the home's last inspection. The manager has taken steps to address each of the shortfalls. Effective systems are now in place to monitor the quality of care provided to children. The management team has good oversight of the home and undertakes checks of the relevant records and documents. They also attend daily meetings with the staff and identify what has worked well and where things could be improved. As a result, children's plans are put into practice and this drives improvement forward and helps children to make progress.

Children attend education. They have good attendance and make positive progress. Strong professional relationships between care and school staff help to break down barriers to learning. As a result, children are motivated and engage with education.

Training is focused and effective. Staff are provided with mandatory training which is completed within the required timescales. Induction for new staff is strong and thorough. This is monitored by the manager. However, the team would benefit from further training in therapeutic approaches.

The manager is conscientious and provides staff with the guidance, support and oversight they need. The manager has developed a strong workforce development plan. The staff attend and benefit from regular team meetings. These meetings enable the team to coordinate their day-to-day care practice. Staff benefit from regular professional supervision. This provides them with an opportunity to develop and reflect on their own practice. As a result, consistency of care to children has improved.

Children's records are detailed and of a good standard. They are reviewed and updated on a regular basis. Staff know how to help children achieve their aims and make the progress required with their plans. Children are more settled and incidents are reducing. Because of this, children make good and steady progress.

The manager and staff understand the risks to and from children. Risk assessments are clear. They provide staff with strategies to minimise risk. The manager recognises the importance of making sure that all assessments are reviewed regularly to maintain consistency in practice. This means staff can take effective action to keep children safe.

The recruitment of new staff is managed well by the manager. The principles of safe recruitment are followed. There is a robust vetting system in place. This reduces the risk of unsuitable adults working in the home. This supports keeping children safe.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
02/06/2021	Full	Requires improvement to be good
31/10/2019	Interim	Declined in effectiveness
03/09/2019	Full	Good
22/01/2019	Interim	Declined in effectiveness

Information about this inspection

This inspection focused on the effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection.

Inspectors have looked closely at the experiences and progress of children and young people, using the social care common inspection framework. This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'.

Children's home details

Unique reference number: 1247144

Provision sub-type: Children's home

Registered provider: Haven Care Group Ltd

Registered provider address: Unit 6 Barberry Court, Parkway, Centrum One Hundred, Burton-on-Trent DE14 2UE

Responsible individual: Emma Smith

Registered manager: Kayleigh Winterton

Inspector

Thirza Smith, Social Care Inspector

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