

1246331

My3 Limited

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

A limited company owns and manages the home. The home is able to care for up to four young people who may have emotional and/or behavioural difficulties and/or a learning disability.

Inspection date: 21 March 2018

This monitoring visit

The home was judged to be declined in effectiveness at the interim inspection which took place on 1 and 2 February 2018. That inspection found that the arrangements for safeguarding young people were inadequate. The staff were not fully aware of their roles and responsibilities in relation to protecting young people and effective action was not always taken when there were serious concerns about a young person's welfare. This was in part due to the fact that there was no consistent management in place following the departure of the manager in September 2017. The responsible individual has reappointed the former manager who took over the management of the home as of 1 February 2018.

On 21 March 2018, an unannounced monitoring visit was undertaken to assess the progress made by the home to meet the compliance notice issued at the previous inspection. This related to Regulation 12, the protection of children standard. At this visit, the inspectors found that the provider has taken steps to improve staff responses to all safeguarding concerns.

For example, all staff have attended in-house training on how to respond to safeguarding concerns and new systems have been introduced so that decision-making processes relating to safeguarding are clearly recorded. This supports the health and safety of young people as staff are now better equipped to recognise and respond to concerns. Staff said that they now felt empowered to take the action needed to keep young people safe from harm.

Young people's risks assessment documents have been reviewed and significantly

improved. This ensures that young people's needs are clearly identified and that the strategies put in place to manage young people's needs are in line with the local authority care plan. As a result of these changes, young people's welfare is promoted more effectively and staff are better equipped to recognise and respond to concerns.

Staff are now fully aware of and understand court orders which are in place for young people. The requirements of any relevant court orders are carefully crafted into young people's risk assessments and are implemented well by staff. Thus, they are able to keep young people safe from harm.

The management of the home has improved considerably. The staff said that the home is much more settled. This is because they now have clear direction and support from the manager. The manager has a comprehensive plan for the development of the home, which is known and understood by staff. Staff are more confident and proactive in managing young people's behaviour. This has resulted in a reduction in challenging and risk-taking behaviours and a much more settled home environment. Young people said that they are pleased that the manager is back and that they are much happier. One young person said, 'We have our home back.'

No further enforcement action is planned. However, a further inspection will take place to review how these improvements are being embedded to improve the quality of care provided.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
01/02/2018	Interim	Declined in effectiveness
17/05/2017	Full	Good

What does the children's home need to do to improve?

Statutory Requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
The health and well-being standard is that— the health and well-being needs of children are met; children receive advice, services and support in relation to their health and well-being; and children are helped to lead healthy lifestyles. In particular, the standard in paragraph (1) requires the registered person to ensure— that staff help children to achieve the health and well-being outcomes that are recorded in the child's relevant plans. (Regulation 10 (1)(a)(b)(c)(2)(a)(i)) In particular, ensure that young people's healthcare plans are up to date and records clearly demonstrate the medical support provided to young people.	16/03/2018
The protection of children standard is that children are protected from harm and enabled to keep themselves safe. In particular, the standard in paragraph (1) requires the registered person to ensure— that staff— assess whether each child is at risk of harm, taking into account information in the child's relevant plans, and, if necessary, make arrangements to reduce the risk of any harm to the child; understand the roles and responsibilities in relation to protecting children that are assigned to them by the registered provider; and take effective action whenever there is a serious concern about a child's welfare. (Regulation 12 (2)(a)(i)(v)(vi))* In particular, ensure that young people's risk assessments are up to date and reflect the current concerns. This includes information about any court orders that are imposed upon	16/03/2018

young people.	
The leadership and management standard is that the registered person enables, inspires and leads a culture in relation to the children's home that helps children to aspire to their full potential and promotes their welfare. In particular, the standard in paragraph (1) requires the registered person to— lead and manage the home in a way that is consistent with the approach and ethos, and delivers the outcomes, set out in the home's statement of purpose; ensure that staff have the experience, qualifications and skills to meet the needs of each child; and use monitoring and review systems to make continuous improvements in the quality of care provided in the home. (Regulation 13 (1)(a)(b)(2)(a)(c)(h)) In particular, ensure that all staff complete the necessary training to meet the needs of young people.	16/03/2018
The registered person must keep the statement of purpose under review and, where appropriate, revise it and notify HMCI of any revisions and send HMCI a copy of the revised statement within 28 days of the revision. (Regulation 16 (3)(a)(b))	16/03/2018
The registered person must ensure that each employee completes an appropriate induction. (Regulation 33 (1)(a)) In particular, this is with regard to all agency staff, the deputy manager and manager having appropriate induction.	16/03/2018
Ensure that the procedure to be followed in the event of an allegation of abuse or neglect must, in particular— provide for records to be kept of an allegation of abuse or neglect and the action taken in response. (Regulation 34 (2)(d))	16/03/2018
The registered person must maintain records ("case records") for each child which— include the information and documents listed in schedule 3 in relation to each child; are kept up to date; and are signed and dated by the author of each entry. (Regulation 36 (1)(a)(b)(c)) In particular, ensure that placement plans, healthcare plans and risk assessments reflect the current needs of the young people. The medication records, sanction records, room	16/03/2018

searches logbook and the young people's meeting book are accessible and are completed by staff.	
The registered person must notify HMCI and each other relevant person without delay if— a child is involved in, or is suspected of being involved in or subject to, sexual exploitation; an incident requiring police involvement occurs in relation to a child which the registered person considers to be serious; or there is an allegation of abuse against the home or a person working there. (Regulation 40 (4)(a)(b)(c))	16/03/2018
In order to complete a quality of care review the registered person must establish and maintain a system for monitoring, reviewing and evaluating— the quality of care provided for children; the feedback and opinions of children about the children's home, its facilities and the quality of care they receive in it; and any actions that the registered person considers necessary in order to improve or maintain the quality of care provided for children. (Regulation 45 (2)(a)(b)(c))	16/03/2018

*These requirements are subject to a compliance notice.

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 1246331

Provision sub-type: Children's home

Registered provider: My3 Limited

Registered provider address: West House, King Cross Road, West Yorkshire
HX1 1EB

Responsible individual: Louise Tierney

Registered manager: Post vacant

Inspectors

Nick Veysey, social care inspector
Chris Scully, social care inspector

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