

1246331

My3 Limited

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

The home is owned and managed by a limited company. The home provides care and support for up to four young people who are no longer able to live at home and who may have special educational needs and/or disabilities. The home specialises in providing support for young people with autism spectrum disorder.

The registered manager has been in post since January 2018 and was registered in November 2018.

Inspection date: 3 February 2021

This monitoring visit

An unannounced monitoring visit was conducted on 3 February 2021. Ofsted had received an anonymous complaint on 22 January 2021 in regard to the action taken by the provider when a child tested positive for COVID-19 (coronavirus), an incident on 13 January 2021 and the conduct of the registered manager's

Several children in the home had to isolate due to COVID-19. The registered manager took advice from the government website, Public Health England and the National Health Service to ensure appropriate systems were in place to support the health, safety and well-being of children and staff. A child said that they did not enjoy the recent restrictions due to isolation, but they understood why this happened and that the staff supported them well.

Children who have had to isolate have done so in their bedrooms as per the guidance and have been fully supported by the staff. Family members, placing authorities and other professionals have all been notified. During this period, the registered manager and a small number of staff remained on duty to support the children. This demonstrated that the provider took appropriate action to ensure the health, safety and well-being of the children and staff.

Clear systems are in place to cover for staff who have to self-isolate. Again, the registered manager sought guidance from the relevant agencies to ensure the correct protocols were adhered to.

An incident took place on 13 January 2021 when a child took an overdose of their medication. Ofsted and other professionals were notified of the incident and the child received medical attention. From the information provided and the scrutiny of the records the provider took action to ensure this does not happen again.

In relation to the concerns made about the registered manager's conduct, staff spoken to praised her for her commitment to the children and staff throughout the pandemic. The responsible individual said that she had not received any concerns about the registered manager. She confirmed that they frequently received positive feedback about the registered manager from various professionals.

Social workers have told the independent person that the registered manager keeps them well informed of their child's progress and describe the manager as honest and open. One social worker commented that the registered manager had been 'amazing' in her support for their child.

As a result, the concerns are unfounded, and Ofsted is not taking any further action at this time.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
04/12/2019	Full	Outstanding
06/11/2018	Full	Good
01/02/2018	Interim	Declined in effectiveness
17/05/2017	Full	Good

What does the children's home need to do to improve?

Recommendation

- Case records must be kept up to date and signed and dated by the author of each entry. ('Guide to the children's homes regulations including the quality standards', page 62, paragraph 14.3)

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 1246331

Provision sub-type: Children's home

Registered provider: My3 Limited

Registered provider address: West House, King Cross Road, Halifax, Yorkshire HX1 1EB

Responsible individual: Louise Tierney

Registered manager: Charlotte Cooke

Inspector

Chris Scully, Social Care Inspector

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