

1245823

CareTech Community Services Limited

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

This home is owned by a private company. It is registered for six young people. The home provides care for young people who have physical and learning disabilities. The manager has been registered with Ofsted since April 2018.

Inspection date: 17 April 2019

This monitoring visit

This home was judged inadequate at the last full inspection conducted on 6 and 7 March 2019. Following the inspection, the home was served with one compliance notice. This related to shortfalls in safeguarding.

This monitoring visit was conducted to assess the progress made by the provider in addressing the identified shortfalls found previously in safeguarding.

Senior managers, the manager and staff have worked hard and have met the compliance notice and one of the requirements.

The manager and staff have all received safeguarding training and reread the organisation's safeguarding policy to ensure that they understand and are clear about their roles and responsibilities in keeping children safe. During the visit, staff were able to articulate to the inspector the actions they would take to safeguard children when given different safeguarding scenarios. They were knowledgeable about the role of the designated officer and safeguarding allegations that need to be reported to them. The organisation has employed a safeguarding lead.

Senior managers have reviewed the information recorded on body maps in relation to marks or bruising observed on children. They have formulated a body map protocol in liaison with one local authority. The protocol clarifies what information staff are expected to record and report to the local authority and the timescales this has to be done by. This helps to ensure that relevant professionals review the information promptly and can decide the next steps to be taken to keep children safe.

The manager has put in place children's relevant health risk assessments. These are clear and give staff guidance on how they can manage and minimise potential health risks to children and keep them safe.

All remaining requirements from the last full inspection will be reviewed at the next scheduled inspection.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
06/03/2019	Full	Inadequate
09/08/2017	Interim	Improved effectiveness
26/04/2017	Full	Good

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
In meeting the quality standards, the registered person must, and must ensure that staff— if the registered person considers, or staff consider, a placing authority's or a relevant person's performance or response to be inadequate in relation to their role, challenge the placing authority or the relevant person to seek to ensure that each child's needs are met in accordance with the child's relevant plans. (Regulation 5 (c))	30/04/2019
The quality and purpose of care standard is that children receive care from staff who— understand the children's home's overall aims and the outcomes it seeks to achieve for children; use this understanding to deliver care that meets children's needs and supports them to fulfil their potential. In particular, the standard in paragraph (1) requires the registered person to treat each child with dignity and respect. (Regulation 6 (1)(a)(b)(2)(iii))	30/04/2019
The children's views, wishes and feelings standard is that children receive care from staff who take their views, wishes and feelings into account in relation to matters affecting the children's care and welfare and their lives. In particular, the standard in paragraph (1) requires the registered person to ensure that each child is given appropriate advocacy support. (Regulation 7 (1)(c)(2)(b)(iii))	30/04/2019
The leadership and management standard is that the registered person enables, inspires and leads a culture in relation to the children's home that— helps children aspire to fulfil their potential; and promotes their welfare. In particular, the standard in paragraph (1) requires the registered person to— ensure that staff have the experience, qualifications and skills to meet the needs of each child; use monitoring and review systems to make continuous improvements in the quality of care provided in the home. (Regulation 13 (1)(a)(b)(2)(c)(h))	30/04/2019
The care planning standard is that children receive effectively	30/04/2019

planned care in or through the children's home. (Regulation 14 (1)(a))	
The registered person may only employ an individual to work at the children's home if the individual satisfies the requirements in paragraph (3). The requirements are that full and satisfactory information is available in relation to the individual in respect of each of the matters in Schedule 2. (Regulation 32 (2)(a)(3)(d)) In particular, fully explore previous employment histories and account for any discrepancies in employment start and end dates from references provided.	30/04/2019
The registered person must ensure that— within 24 hours of the use of a measure of control, discipline or restraint in relation to a child in the home, a record is made which includes— details of the child's behaviour leading to the use of the measure; the date, time and location of the use of the measure; and a description of the measure and its duration. (Regulation 35 (3)(a)(ii)(iii)(iv))	30/04/2019
Case records must be kept securely in the children's home during the period when the child to whom the case records relate is accommodated there. (Regulation 36 (2)(c))	30/04/2019
The registered person must notify HMCI and each other relevant person without delay if there is an allegation of abuse against the home or a person working there. (Regulation 40 (4)(c))	30/04/2019

*These requirements are subject to a compliance notice.

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 1245823

Provision sub-type: Children's home

Registered provider: CareTech Community Services Limited

Registered provider address: CareTech Community Services Limited, 5th Floor
Metropolitan House, 3 Darkes Lane, Potters Bar, Hertfordshire EN6 1AG

Responsible individual: Roberta Davies

Registered manager: Fiona Lawrence

Inspector

Rumbi Mangoma, social care inspector

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