

1245572

Registered provider: Horizon Care and Education Group Limited

Assurance inspection

Inspected under the social care common inspection framework

Information about this children's home

The home is owned and managed by a private provider. It offers care for up to four children who may experience social and emotional difficulties.

At the time of this inspection, four children were living at the home.

The home has been without a registered manager since 26 March 2025. A new manager has been appointed and has applied to register with Ofsted.

Inspection date: 17 September 2025

Date of last inspection: 1 April 2025

Judgement at last inspection: requires improvement to be good

Enforcement action since last inspection: none

Information about this inspection

At this inspection, the inspector evaluated:

- the care of children
- the safety of children
- the effectiveness of leaders and managers.

The inspector has looked closely at the experiences and progress of children, using the social care common inspection framework. This assurance inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'.

Findings from the inspection

We did not identify any serious or widespread concerns in relation to the care or protection of children at this assurance inspection.

The home now has a new manager and deputy manager. The staff team is more stable, and a recruitment drive has seen new members of experienced staff safely recruited to the team. The use of agency staff has significantly reduced, and non-permanent staff are only used to support during staff sickness. This means that children are receiving more consistent care. When children have moved out of the home, these transitions have been well planned and resulted in positive endings for children.

The manager has made improvements relating to her oversight and monitoring of the home. There are tools in place to audit and oversee the running of the home, which supports the manager in identifying areas of good practice and areas for improvement. This has led to the requirements raised at the full inspection being met.

The manager strongly advocates for the children, and they are all now registered to attend full-time education. For some of the children, this has been a challenge, but with patience and reassurance from staff, they have successfully started the new school term.

Children are healthy. Staff encourage children to attend health appointments, and they offer advice and guidance around healthy eating and the risks associated with alcohol and substance misuse.

Children's wishes and feelings are captured in various documents, such as records of their discussions with staff. Children's requests are actioned by the manager. Children know how to raise complaints, and these are investigated in a timely manner, with children kept informed and updated about the outcome. Allegations are managed well.

Children are offered an array of activities, such as going to theme parks, beaches, quad biking and horse riding. Children enjoy these experiences independently with staff, with other children at the home, or with their friends.

When children go missing from home, they experience a positive response from staff in line with their risk assessments and care plans. Children can speak to someone independently when they return home.

When staff are worried about children's vulnerability to criminal exploitation or offending behaviour, they seek advice and support from external agencies. This includes staff receiving additional training and children receiving support.

The manager values her staff; she provides them with consistent leadership and support through regular supervision sessions and reflective discussions. Staff receive training, and the manager is monitoring the staff's progress towards attaining the necessary residential qualification to ensure that they do so within the statutory time frame.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
01/04/2025	Full	Requires improvement to be good
21/05/2024	Full	Requires improvement to be good
18/04/2023	Full	Good
14/06/2022	Full	Good

Children's home details

Unique reference number: 1245572

Provision sub-type: Children's home

Registered provider: Horizon Care and Education Group Limited

Registered provider address: C/o DWF Company Secretarial Services Limited, 1 Scott Place, 2 Hardman Street, Manchester M3 3AA

Responsible individual: Richard Lewis

Registered manager: Post vacant

Inspector

Angela Ross, Social Care Inspector

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