

1244460

Registered provider: Holistic Approach Limited

Full inspection

Inspected under the social care common inspection framework

Information about this children's home

The home is owned and managed by a private provider. It provides care for up to 5 children who may experience social and emotional difficulties and learning disabilities.

At the time of this inspection, 4 children were living at the home. The inspectors spoke to all 4 children about their experience of living at the home.

The home registered with Ofsted in November 2016. The manager registered in August 2024.

Inspection dates: 3 and 4 February 2026

Overall experiences and progress of children and young people, taking into account	good
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How well children and young people are helped and protected	good
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The effectiveness of leaders and managers	good
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The children's home provides effective services that meet the requirements for good.

Date of last inspection: 28 January 2025

Overall judgement at last inspection: good

Enforcement action since last inspection: none

Recent inspection history

Inspection date	Inspection type	Inspection judgement
28/01/2025	Full	Good
13/02/2024	Full	Good
21/02/2023	Full	Good
16/03/2022	Full	Good

Inspection judgements

Overall experiences and progress of children and young people: good

Since the last inspection, the same 4 children remain living in the home and are making good progress. One child has moved in and moved out in a short period of time. The manager identifies when staff are not able to meet children's needs. She works with local authorities to find alternative placements that are better suited for the child's needs when risks increase.

Staff work closely with education providers and advocate for children to receive education that meets their needs. This helps children to develop the skills that they require to achieve their future aspirations.

Staff support children to attend health appointments. Staff are strong advocates in ensuring that children's health needs are assessed and understood. When a child requires additional professional support, this is prioritised.

Children engage in meaningful conversations with the staff. Conversations cover topics such as risks around keeping safe online, substance misuse and the risks associated with the use of electronic cigarettes.

Staff encourage children to have relationships with people who are important to them. The children's time with their family is supported in line with their plans, and families are welcomed into the home. This helps children to maintain important relationships.

Staff support children to take part in a variety of activities. Children have enjoyed trips to a caravan, fishing and spending time with staff playing on the computer.

The home is large and spacious. There are pictures of the children around the home. Although some work in the home has been undertaken, the children's bedrooms are still a priority. The bedrooms require a deep clean, and one child requires suitable storage. This does not ensure that children live in a comfortable environment.

How well children and young people are helped and protected: good

Children can identify adults they trust. One child said, 'Staff have helped, especially with my independence,' and they said that they were happy.

Safeguarding incidents are dealt with effectively by staff and managers. Managers share information appropriately with stakeholders. When allegations are made, managers ask for a review of their safeguarding processes by the local authority designated officer.

Children have gone missing from the home. Staff work with other professionals to ensure their safe return. The children are spoken to on their return by both staff and professionals. However, on one occasion, staff have not followed the child's plan when the child has been missing from the home.

Children are encouraged and supported to take age-appropriate risks to help develop their independence skills and confidence.

Room searches are undertaken to ensure that the children are safeguarded appropriately in the home. Staff inform the child when these are required.

Children have raised complaints. The manager has ensured that the children's voices were heard, their views were respected and that action was taken to resolve the complaint.

Staff physically hold children as a last resort to ensure the safety of children and others. Debriefs are undertaken with the child. However, not all staff involved have received a debrief, which reduces the manager's oversight and evaluation.

Safer recruitment checks are completed for all new employees. This ensures that suitable vetted staff are employed and deemed safe to work with children.

The effectiveness of leaders and managers: good

The manager is experienced and suitably qualified. She is fully committed, along with her deputy, to improving outcomes for children.

The manager and staff liaise with the children's placing authority to ensure that professionals around the children are kept informed about what is going on for the children. One social worker said, 'There is good care planning, and they have been really proactive.' However, the manager has not ensured that all serious incidents have been notified to Ofsted as required by regulation.

Staff are positive about the support they receive from the manager, and they enjoy working at the home. Staff benefit from regular supervision and team meetings. They have a clear focus on the children and provide staff with opportunities to reflect on their practice.

Staff complete a range of training that equips them with the skills and knowledge to meet the needs of the children in their care. However, one new member of staff was unsure of the whistleblowing process.

The home's statement of purpose has not been updated to include the use of bedroom alarms. This has not impacted on the children, and there is permission from the children's social workers.

The manager has completed a review of the quality of care provided to the children. However, this review does not include the views or feedback of staff. This is a missed opportunity for the manager to gain a comprehensive overview of the quality of care.

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
In particular, the standard in paragraph (1) requires the registered person to— ensure that the premises used for the purposes of the home are designed and furnished so as to— meet the needs of each child. (Regulation 6 (2)(c)(i)) Specifically, the registered person must ensure that action is taken to address the internal maintenance of the home. In addition, ensure that the furnishing of the home is maintained to a good standard and children are supported to have clean bedrooms.	27 March 2026
The protection of children standard is that children are protected from harm and enabled to keep themselves safe. In particular, the standard in paragraph (1) requires the registered person to ensure— that staff— assess whether each child is at risk of harm, taking into account information in the child's relevant plans, and, if necessary, to reduce the risk of any harm to the child; have the skills to identify and act upon signs that a child is at risk of harm; understand the roles and responsibilities in relation to protecting children that are assigned to them by the registered person; are familiar with, and act in accordance with, the home's child protection policies;	27 March 2026

that the home's day-to-day care is arranged and delivered so as to keep each child safe and to protect each child effectively from harm; and that the effectiveness of the home's child protection policies is monitored regularly. (Regulation 12 (1) (2)(a)(i)(iii)(v)(vii)(b)(e)) Specifically, the registered person must ensure that staff always follow the children's plans. They must ensure that staff are provided with guidance and strategies to support them to reduce risks.	
The leadership and management standard is that the registered person enables, inspires and leads a culture in relation to the children's home that— helps children aspire to fulfil their potential; and promotes their welfare. In particular, the standard in paragraph (1) requires the registered person to— lead and manage the home in a way that is consistent with the approach and ethos, and delivers the outcomes, set out in the home's statement of purpose; ensure that the home's workforce provides continuity of care to each child; understand the impact that the quality of care provided in the home is having on the progress and experiences of each child and use this understanding to inform the development of the quality of care provided in the home; and use monitoring and review systems to make continuous improvements in the quality of care provided in the home. (Regulation 13 (1)(a)(b) (2)(a)(e)(f)(h)) Specifically, the registered person must ensure that they have robust oversight of the care provided.	27 March 2026
The registered person must notify HMCI and each other relevant person without delay if—	27 March 2026

there is any other incident relating to a child which the registered person considers to be serious. (Regulation 40 (4)(e))	
The registered person must compile in relation to the children's home a statement ("the statement of purpose") which covers the matters listed in Schedule 1. The registered person must— keep the statement of purpose under review and, where appropriate, revise it; and notify HMCI of any revisions and send HMCI a copy of the revised statement within 28 days of the revision. Subject to paragraph (6), the registered person must ensure that the home is at all times conducted in a manner which is consistent with its statement of purpose. (Regulation 16 (1) (3)(a)(b) (5)) Specifically, the registered person must ensure that the use of surveillance and monitoring is included in the home's statement of purpose and kept under regular review.	27 March 2026

Recommendations

- The registered person should ensure that the quality of care review considers the opinions of staff. ('Guide to the Children's Homes Regulations, including the quality standards', page 65, paragraph 15.2)
- The registered person should ensure that all staff are familiar with the home's internal whistleblowing procedures. ('Guide to the Children's Homes Regulations, including the quality standards', page 53, paragraph 10.09)
- The registered person should ensure that all incidents of control, discipline and restraint are subject to systems of regular scrutiny and all staff involved have a debrief. ('Guide to the Children's Homes Regulations, including the quality standards', page 46, paragraph 9.36)

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people, using the social care common inspection framework. This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'.

Children's home details

Unique reference number: 1244460

Provision sub-type: Children's home

Registered provider: Holistic Approach Limited

Registered provider address: 99 Parkway Avenue, Sheffield S9 4WG

Responsible individual: Brian Lewis

Registered manager: Amie Halliwell

Inspectors

Michelle Snape, Social Care Inspector
Michelle McGrath, Social Care Inspector

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