

1244413

Registered provider: No. 57 Limited

Full inspection

Inspected under the social care common inspection framework

Information about this children's home

The home is run by a private organisation and is registered for the care and accommodation of up to three children and young people who have emotional and/or behavioural difficulties. The manager has been registered since August 2018.

Inspection dates: 13 to 14 November 2019

Overall experiences and progress of children and young people, taking into account **good**

How well children and young people are helped and protected **good**

The effectiveness of leaders and managers **good**

The children's home provides effective services that meet the requirements for good.

Date of last inspection: 5 March 2019

Overall judgement at last inspection: sustained effectiveness

Enforcement action since last inspection: none

Recent inspection history

Inspection date	Inspection type	Inspection judgement
05/03/2019	Interim	Sustained effectiveness
12/06/2018	Full	Requires improvement to be good
13/03/2018	Full	Inadequate
18/01/2018	Full	Inadequate

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, the Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards.' The registered person(s) must comply within the given timescales.

Requirement	Due date
The quality and purpose of care standard is that children receive care from staff who— understand the children's home's overall aims and the outcomes it seeks to achieve for children; use this understanding to deliver care that meets children's needs and supports them to fulfil their potential. In particular, the standard in paragraph (1) requires the registered person to— ensure that the premises used for the purpose of the home are designed and furnished so as to— meet the needs of each child. (Regulation 6 (a)(b)(c)(i)) In particular, make the necessary refurbishments to the kitchen, outside areas and remove inoperative CCTV cameras from communal areas.	25/01/2020
The registered person must make arrangements for the handling, recording, safekeeping, safe administration and disposal of medicines received into the children's home. In particular the registered person must ensure that— medicines kept in the home are stored in a secure place so as to prevent any child from having unsupervised access to them; and a record is kept of the administration of medicine to each child. (Regulation 23 (1)(2)(a)(c)) In particular, ensure that all medication records are fully completed, signed and dated and ensure that records are clear about why non-prescribed medication is administered, and ensure that each child has permission for staff to administer first aid and non-prescription medication from a person with parental responsibility for them recorded in their relevant plan.	25/01/2020

The registered person must complete a review of the quality of care provided for children (“a quality of care review”) at least once every 6 months.

25/01/2020

In order to complete a quality of care review the registered person must establish and maintain a system for monitoring, reviewing and evaluating—

the quality of care provided for children;

the feedback and opinions of children about the children’s home, its facilities and the quality of care they receive in it; and

any actions that the registered person considers necessary in order to improve or maintain the quality of care provided for children.

The system referred to in paragraph (2) must provide for ascertaining and considering the opinions of children, their parents, placing authorities and staff.

(Regulation 45 (1)(2)(a)(b)(c)(5))

Recommendations

- Staff should be familiar with the home’s policies on record keeping and understand the importance of careful, objective, and clear recording. Staff should record information on individual children in a non-stigmatising way that distinguishes between fact, opinion and third-party information. Information about the child must always be recorded in a way that will be helpful to the child. (‘Guide to the children’s homes regulations including the quality standards’, page 62, paragraph 14.4)

Inspection judgements

Overall experiences and progress of children and young people: good

The children and young people have moved into the home quite recently. Wherever possible, children and young people have been able to come and visit the home prior to moving in. This enables everyone to get to know each other and, as a result, the children and young people have quickly developed good relationships with staff, who show genuine warmth and concern for them. The children and young people enjoy spending time with staff, taking part in activities of which, for some, this is their first experience.

Staff understand the importance of education and are committed to promoting the children and young people's progress at school. When children and young people do not have access to suitable educational provision, the staff work closely with other professionals to ensure that the right school is found. In the interim, staff are creative in ensuring that children and young people have access to home tutoring as well as other educational and physical activities. This assists in maintaining educational progression as well as helping with a transition into a new school.

Children and young people's good health is promoted, and routine health appointments are well attended. Staff support children and young people to engage with specialist support to meet their emotional needs. The staff have received training that is specifically designed to meet the individual needs of children and young people they care for. This enables staff to support children and young people to regulate their emotions and helps to provide a safe, nurturing environment in which children and young people feel safe and supported.

Staff work hard to make sure that children and young people stay in touch with the people who mean the most to them. On occasion, staff accompany children and young people over a considerable distance to ensure that this occurs. By incorporating overnight stays into the visit, the children and young people are physically and emotionally prepared to get the most out of their time with loved ones.

How well children and young people are helped and protected: good

The children and young people said they feel safe and have a trusted adult who they can talk to. The risk assessments are detailed, with clear strategies that staff follow. Careful monitoring of the children and young people's plans ensures that one-to-one sessions with children and young people are focused on the areas that require most attention. Involvement of the children and young people in their plans helps children and young people learn how to keep themselves safe.

Children and young people live in a home that is safe and warm. Each of the children and young people has been involved in choosing how they would like their bedrooms to look, so that they have safe places to be proud of. However, some areas of the home, for example the kitchen and the outside areas, need attention. These areas have become worn and damaged and detract from the overall standard of the environment. The home has not removed closed-circuit television cameras that are no longer in use.

There have been no incidents requiring physical intervention since the three children and young people moved into the home. There have been no incidents of bullying and no complaints. However, complaints leaflets are not freely available, which inhibits children and young people's ability to report any concerns they may have to someone independent of the home.

Medication records are not always clear about the reasons why non-prescription medication is administered. Monitoring and handover of medication stocks are not effective at identifying when potential mistakes have been made. In addition, permission

to administer medication from a person with parental responsibility is not always evidenced on files. No known harm has come to any child or young person because of this to date, but this increases the likelihood of errors occurring. The manager has plans in place to address this shortfall.

The response to children and young people who go missing from the home is good. When children and young people go missing from the home, staff are proactive in their attempts to locate the children and young people, ensuring that they are returned to the safety of the home as quickly as possible. Information gathered in return home interviews is shared with other agencies and used to reduce the likelihood of children and young people going missing from the home in the future.

The effectiveness of leaders and managers: good

The manager is passionate about caring for the children and young people and has high expectations of her staff team to meet individual needs. The manager is supported in her role by a deputy manager and a team of staff who share her commitment in achieving the best outcomes for children and young people.

The manager has a good understanding of the strengths and weaknesses of the home. However, in monitoring and planning for the development of the home, the manager has not ascertained the views and opinions of children and young people or other important partners. In addition, an action plan that has been developed in response to monitoring the quality of care, but it does not contain measurable outcomes or timescales for completion. This increases the likelihood of drift.

The home uses a log book to enable staff to gain an overview of activity that has taken place in the home on a day-to-day basis. Staff are recording sensitive and personal information in this document about children and young people that should only be recorded in their individual records. This limits children and young people's ability to access and add to information that forms a significant part of their life history.

The provision of specialist training has enabled the staff team to develop the knowledge and skills required to meet the complex needs of individual children and young people. Children and young people's needs are given a high priority during team meetings and in daily handovers. This enables staff to provide consistent and effective support to children and young people in crisis, thus providing an environment in which children and young people feel safe and nurtured.

Staff receive regular and effective supervision in which they are encouraged to reflect on their practice and that of their colleagues. This ensures that an effective safeguarding culture is embedded in the home and discussed on a regular basis.

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people. Inspectors considered the quality of work and the differences made to the lives of children and young people. They watched how professional staff work with children and young people and each other and discussed the effectiveness of help and care provided. Wherever possible, they talked to children and young people and their families. In addition, the inspectors have tried to understand what the children's home knows about how well it is performing, how well it is doing and what difference it is making for the children and young people whom it is trying to help, protect and look after.

Using the 'Social care common inspection framework', this inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'.

Children's home details

Unique reference number: 1244413

Provision sub-type: Children's home

Registered provider: No. 57 Limited

Registered provider address: Rouse House, Wyther Lane, Leeds LS5 3BT

Responsible individual: David Hitchen

Registered manager: Alison List

Inspector

Mark Proffitt, social care inspector

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Piccadilly Gate
Store Street
Manchester
M1 2WD

T: 0300 123 1231
Textphone: 0161 618 8524
E: enquiries@ofsted.gov.uk
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