

1244117

Registered provider: Caldecott Foundation Limited

Full inspection

Inspected under the social care common inspection framework

Information about this children's home

This home provides residential care and accommodation for children aged 5 to 16 years of age. It offers a placement to a child or young person needing support with a range of emotional, behavioural and/or social difficulties. In some circumstances, young people may stay up to the age of 18; this will be dependent on their individual needs and in line with an agreed transition plan. The home is registered to provide care for up to five children and young people.

The manager was registered with Ofsted on 1 August 2016.

Inspection dates: 9 to 10 May 2018

Overall experiences and progress of children and young people, taking into account **good**

How well children and young people are helped and protected good

The effectiveness of leaders and managers good

The children's home provides effective services that meet the requirements for good.

Date of last inspection: 19 December 2017

Overall judgement at last inspection: improved effectiveness

Enforcement action since last inspection: none

Recent inspection history

Inspection date	Inspection type	Inspection judgement
19/12/2017	Interim	Improved effectiveness
17/05/2017	Full	Good

Inspection judgements

Overall experiences and progress of children and young people: good

Young people are making good progress. They live in a safe, nurturing home.

Young people are happy. One young person said, 'I feel safe here. The staff are really nice. It's a lot nicer here in comparison to other homes. People accept me and understand me.'

Young people make strong educational progress. An assistant headteacher for a virtual school described the achievements of one young person, saying: 'He is making very good progress. Prior to him coming to this placement, nobody could engage him in education. He has a bespoke package, which is creative and exactly what he needs. Staff have been so clever in how they have achieved this.'

Staff encourage young people to take part in activities, to stay active and to follow their interests. Staff respect and value young people.

Excellent multi-agency working ensures that young people's complex needs are fully met.

Staff support young people to become healthier, both physically and emotionally. A fully embedded therapeutic model, implemented by staff, helps young people to address historical trauma.

How well children and young people are helped and protected: good

Young people are safe in the home. Multi-agency packages of support, good partnership working and individual work carried out by staff provide young people with a good level of protection. A social worker said, 'Staff have shown great commitment towards this young person. They have worked with her around risk and got her to understand the danger she places herself in. This has been significant progress because nobody else has got her to understand this before.'

Physical intervention is used only when it is necessary, and for the shortest possible time. These interventions are well managed and carefully reviewed so that learning can take place. An independent reviewing officer said, 'The need for restraints has reduced significantly. Previously, the young person was restrained on a daily basis but this has not happened in her current placement.'

Good behaviour management plans, a therapeutic approach and thorough key-working sessions help keep young people safe. Staff use appropriate strategies to de-escalate challenging behaviours. A youth offending worker said, 'I cannot fault them, they are great here. They understand her behaviours and manage these so well.'

The effectiveness of leaders and managers: good

The registered manager is suitably qualified and experienced. She is passionate about improving the lives of young people.

The manager has a good understanding of young people's needs and advocates strongly on their behalf.

Young people engage in the daily routines of the home, for example by preparing meals and planning activities. However, there is limited evidence of young people's views influencing the running of the home. The registered manager recognises the importance of young people's participation, and plans are in place to develop this area of practice.

Careful placement matching ensures that the needs of the new and existing young people are fully considered. This results in the home being a calm and happy environment.

Some aspects of the home's quality assurance systems are comprehensive. The manager is dedicated to improving the home further and has a clear vision regarding how she will achieve this.

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people. Inspectors considered the quality of work and the differences made to the lives of children and young people. They watched how professional staff work with children and young people and each other and discussed the effectiveness of help and care provided. Wherever possible, they talked to children and young people and their families. In addition, the inspectors have tried to understand what the children's home knows about how well it is performing, how well it is doing and what difference it is making for the children and young people whom it is trying to help, protect and look after.

Using the 'Social care common inspection framework', this inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'.

Children's home details

Unique reference number: 1244117

Provision sub-type: Children's home

Registered provider: Caldecott Foundation Limited

Registered provider address: Caldecott House, Hythe Road, Smeeth, Ashford, Kent
TN25 6SP

Responsible individual: Nicholas Barnett

Registered manager: Heather Brailsford

Inspector

Davinia Lawton, social care inspector

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