

1241023

Registered provider: Treehouse Educare Limited

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

This children's home is operated by an organisation that also operates a registered school on the same site.

The children's home provides care for up to 8 children across 2 houses. One house provides care for up to 4 children who may experience social, emotional or mental health difficulties. The other house provides care for up to 4 children who have learning disabilities.

At the time of the inspection, 4 children were living at the children's home. The inspector only inspected the social care provision on this site.

The home has not had a registered manager since October 2025.

Inspection date: 13 April 2026

This monitoring visit

This children's home was judged 'requires improvement to be good' at the full inspection in October 2025. An assurance inspection in February 2026 identified serious and widespread concerns. These findings led to the decision to carry out this monitoring visit.

The requirements of the compliance notice issued following the last inspection, which focused on the home's leadership and management, have now been met. The restriction notice that prevents leaders and managers from admitting any more children will remain in place until May 2026.

Leaders and managers have not admitted any children since the last inspection and do not plan to admit any more children until they have recruited more staff. As a result, some changes made to policies and procedures aimed at improving the experiences of children have yet to be implemented.

At the last inspection, 3 requirements were set. One of these, regarding the protection of children, has now been fully met. Although the home is making progress, 2 new requirements were issued following this visit.

Children have positive relationships with staff and enjoy spending time with them. Staff speak positively about the children, which helps to create an environment in which children feel understood and supported.

The management of incidents has improved. When children go missing, staff follow the safety plans for each child to ensure that they are kept safe and that their needs are met. Staff and children are now receiving support following incidents and, as a result, staff are better equipped to meet children's needs.

When concerns have been raised about staff practice, the manager has followed the organisation's policies and procedures and worked with the relevant professionals. Learning now takes place following incidents; this is helping to improve staff practice and the care that the children receive.

Investigations into concerns about poor staff practice that were not completed at the last Inspection have now been carried out, with clear outcomes. The process for carrying out investigations has also been improved, to make sure that actions are clearly recorded at each stage and that follow-up support is provided if needed.

Staff have received additional safeguarding training and the manager works with them to make sure that the learning is fully understood and embedded. New staff speak highly of the training and support that they are receiving, both of which help them to feel confident in their roles. Regular team meetings now include focused discussions on safeguarding practice, which is helping to strengthen staff awareness and ensure that children's safety is prioritised in day-to-day work.

Since the last inspection, management arrangements have improved. The manager has returned to work and deputy managers have been recruited to provide consistent support. As a result, day-to-day management of the home and safeguarding practice are improving. However, these improvements are recent and are not yet fully embedded across the home.

The home has experienced a high turnover of staff and the recruitment of night staff is still a challenge. However, the manager is actively recruiting to build a stable team and provide children with consistent support. As a result of these efforts, the use of agency staff is reducing, helping to create more continuity and stability for children.

The review of the quality of care report has not been completed and is now several months overdue. The manager is aware of this and plans to complete the report now that additional management support is in place.

Safeguarding notifications have not always been shared with Ofsted in a timely way. The manager recognises this and acknowledges that the system for ensuring that notifications are sent consistently and without delay is still developing.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
01/10/2025	Full	Requires improvement to be good
18/03/2025	Full	Good
21/02/2024	Full	Good
14/12/2022	Full	Good

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person must take to meet the Care Standards Act 2000, The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person must comply within the given timescales.

Requirement	Due date
The leadership and management standard is that the registered person enables, inspires and leads a culture in relation to the children's home that— promotes their welfare. In particular, the standard in paragraph (1) requires the registered person to— lead and manage the home in a way that is consistent with the approach and ethos, and delivers the outcomes, set out in the home's statement of purpose; ensure that staff have the experience, qualifications and skills to meet the needs of each child; understand the impact that the quality of care provided in the home is having on the progress and experiences of each child and use this understanding to inform the development of the quality of care provided in the home; use monitoring and review systems to make continuous improvements in the quality of care provided in the home. (Regulation 13 (1)(b) (2)(a)(b)(c)(f)(h)) In particular, the registered manager should provide consistent oversight in the home to ensure that the children receive good-quality care. Systems in place to support children should be reviewed to ensure that they remain effective in meeting children's needs. This requirement was made at the last inspection and is restated.	5 July 2026
The care planning standard is that children— receive effectively planned care in or through the children's home; and	5 July 2026

have a positive experience of arriving at or moving on from the home. In particular, the standard in paragraph (1) requires the registered person to ensure— that children are admitted to the home only if their needs are within the range of needs of children for whom it is intended that the home is to provide care and accommodation, as set out in the home's statement of purpose; that arrangements are in place to— ensure the effective induction of each child into the home; manage and review the placement of each child in the home; and plan for, and help, each child to prepare to leave the home or to move into adult care in a way that is consistent with arrangements agreed with the child's placing authority; that each child's relevant plans are followed. (Regulation 14 (1)(a)(b) (2)(a)(b)(i)(ii)(iii)(c)) This requirement was made at the last inspection and is restated.	
The registered person must notify HMCI and each other relevant person without delay if— a child is involved in or subject to, or is suspected of being involved in or subject to, sexual exploitation; an incident requiring police involvement occurs in relation to a child which the registered person considers to be serious; there is an allegation of abuse against the home or a person working there; a child protection enquiry involving a child — is instigated; or concludes (in which case, the notification must include the outcome of the child protection enquiry); or there is any other incident relating to a child which the registered person considers to be serious. (Regulation 40 (4)(a)(b)(c)(d)(e))	5 July 2026

In particular, the registered manager must have a system in place so that all serious events are notified, within 24 hours, to the appropriate people. The system should cover the action that should be followed if the event arises at the weekend or on a public holiday.	
The registered person must complete a review of the quality of care provided for children ("a quality of care review") at least once every 6 months. In order to complete a quality of care review the registered person must establish and maintain a system for monitoring, reviewing and evaluating— the quality of care provided for children; the feedback and opinions of children about the children's home, its facilities and the quality of care they receive in it; and any actions that the registered person considers necessary in order to improve or maintain the quality of care provided for children. After completing a quality of care review, the registered person must produce a written report about the quality of care review and the actions which the registered person intends to take as a result of the quality of care review ("the quality of care review report"). The registered person must— supply to HMCI a copy of the quality of care review report within 28 days of the date on which the quality of care review is completed; and make a copy of the quality of care review report available on request to a placing authority, if the placing authority is not the parent of a child accommodated in the home. The system referred to in paragraph (2) must provide for ascertaining and considering the opinions of children, their parents, placing authorities and staff. (Regulation 45 (1) (2)(a)(b)(c) (3) (4)(a)(b) (5))	5 July 2026

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 1241023

Provision sub-type: Children's home

Registered provider: Treehouse Educare Limited

Registered provider address: New Barn School, Guildford Road, Broadbridge Heath, Horsham, West Sussex RH12 3PQ

Responsible individual: Kathleen Dodd

Registered manager: Post vacant

Inspectors

Chido Mangava, Social Care Inspector
Hannah Cox, Social Care Inspector

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