

1240884

Registered provider: Your Chapter Limited

Full inspection

Inspected under the social care common inspection framework

Information about this children's home

This home is run by a private organisation. It offers care for up to two children who may experience social and emotional difficulties.

The manager has been registered with Ofsted since April 2022. The manager is also registered to manage another of the provider's homes.

Inspection dates: 25 and 26 November 2024

Overall experiences and progress of children and young people, taking into account	good
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How well children and young people are helped and protected	good
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The effectiveness of leaders and managers	good
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The children's home provides effective services that meet the requirements for good.

Date of last inspection: 25 April 2023

Overall judgement at last inspection: requires improvement to be good

Enforcement action since last inspection: none

Recent inspection history

Inspection date	Inspection type	Inspection judgement
25/04/2023	Full	Requires improvement to be good
21/06/2022	Full	Good
27/01/2022	Full	Requires improvement to be good
31/07/2019	Full	Good

Inspection judgements

Overall experiences and progress of children and young people: good

Children's progress continues to develop from living in this home. One child has gone on to fulfil personal aspirations with support from the dedicated staff. The staff spend meaningful time with the children during activities in large social settings, such as boxing events and the Three Peaks Challenge. This helps children to develop skills that they can continue to use when they leave the home and helps build positive and trusting relationships with staff.

Staff use one-to-one sessions with the children to discuss all areas of the children's development. These sessions help children to explore their own thoughts and feelings, giving them a better understanding of themselves and the world around them.

Education is a struggle for the children living in the home. Due to unsuitable provisions, children had gaps in their education before moving to this home. However, the manager works tirelessly with professionals to ensure that the correct education is found to meet the needs of the children.

Staff use consequences appropriately and proportionally. Children receive recognition and praise when they do things well. This promotes their confidence and self-esteem. When children make the wrong choice, the manager supports a restorative and natural approach towards them. This is non-blaming and does not leave the child feeling ashamed of their actions. It allows children to reflect and helps them to learn right from wrong.

Staff understand the importance of family time. Staff support children with this and will do what it takes to ensure that they have positive time with their family. This helps children to stay in touch with the ones that they love. Staff regularly check in with children after they speak to their family as they are aware it can be upsetting for them. This reassures children that the adults around them are attuned to their needs.

How well children and young people are helped and protected: good

Risk assessments in place are specific to each child. They are regularly reviewed and updated when needed. These documents provide clear strategies for staff to use to support children to make progress and take age-appropriate risk, such as having a mobile phone and walking to the shop. Children's progress is captured in these documents, and this helps the manager to assess whether risk is reducing or if further support is needed for each child.

When children go missing from the home, staff follow well-established plans, including following them and reporting them as missing. There is significant liaison

with the police, other professionals and family members. The staff use their positive relationships with the children to speak with them about any missing-from-home incidents. These discussions are revisited, and this helps the child to understand that the adults around them care about them.

When children's risks increase in the community, the manager holds the child at the forefront of his practice. He works closely with social workers and other professionals to discuss children's current safety plans. When needed, children have been taken away from the area to disrupt any challenges they face. During these times, the staff work intensely with the children to help them understand how their actions can affect their futures. This intervention helped one child significantly, resulting in them settling before passing their exams and going on to gain employment.

All staff who are involved in the recruitment of new staff are trained in safe recruitment processes. This practice helps to make sure that new staff are suitable to work with vulnerable children. It is an important part of creating a safe and positive environment and making a commitment to keep children safe from harm.

The effectiveness of leaders and managers: good

The home is managed to a good standard. The manager leads by example and knows the children well. He ensures that staff work towards his standards and ethics, which is calm and reassuring for the children.

The registered manager is enthusiastic about the children and wants them to achieve better outcomes. He advocates on their behalf during meetings and in their day-to-day life, and so does the team. This means that the children get what they deserve. Staff speak positively about the manager and said that he is very supportive and helps them to do well in their roles.

Staff are supported to develop the skills that they need to be effective in their roles. This is through training and reflective supervision. Training is easily accessible for staff and is individual to children's specific needs. This ensures that staff are meeting children's ever-changing needs.

Team meetings are held frequently, and they do identify where the child is making progress and areas that they need support with. The team meetings are reflective and provide a detailed account of what is happening in the home. This allows for staff to be kept up to date, drives efficiency in the home and contributes to consistent care.

The manager is aware of the home's strengths and areas for development. The monitoring systems in place mean that when shortfalls are found, the manager takes immediate action in ensuring they are swiftly rectified.

No requirements or recommendations were raised during this inspection.

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people, using the social care common inspection framework. This inspection was carried out under The Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'.

Children's home details

Unique reference number: 1240884

Provision sub-type: Children's home

Registered provider: Your Chapter Limited

Registered provider address: Your Chapter Limited, 3 Oakwater Avenue, Cheadle Royal Business Park, Cheadle SK8 3SR

Responsible individual: Chelsea Bryan

Registered manager: Benjamin Penswick

Inspector

Gemma McDonnell, Social Care Inspector

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