

1240802

Registered provider: Cambian Childcare Limited

Full inspection

Inspected under the social care common inspection framework

Information about this children's home

This home is owned by a large private organisation. It provides care for up to 5 children who may experience social and emotional difficulties. It is a specialist home for children at risk of exploitation.

The manager registered with Ofsted in May 2024.

Inspection dates: 17 and 18 March 2026

Overall experiences and progress of children and young people, taking into account	good
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How well children and young people are helped and protected	good
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The effectiveness of leaders and managers	good
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The children's home provides effective services that meet the requirements for good.

Date of last inspection: 11 June 2024

Overall judgement at last inspection: requires improvement to be good

Enforcement action since last inspection: none

Recent inspection history

Inspection date	Inspection type	Inspection judgement
11/06/2024	Full	Requires improvement to be good
18/10/2023	Full	Requires improvement to be good
07/02/2023	Full	Good
29/03/2022	Interim	Improved effectiveness

Inspection judgements

Overall experiences and progress of children and young people: good

At the time of the inspection, 3 children were living at the home. All 3 children spent time with the inspector. One child who had moved on from the home spoke to the inspector by phone. All 4 children said they were happy living at the home and that they enjoyed the activities on offer. However, 2 children expressed concerns about turnover of staff, which they found unsettling. They also said transport logistics impacted what they were able to do day to day.

Most children make strong progress while living at the home. Two children have shown improved awareness of their risk-taking behaviours, with reductions in episodes of going missing and substance use. One child linked these positive changes to the strong relationships that they had developed with staff.

For children preparing for semi-independence, staff provide structured support through planned activities and discussions. Children feel that they are supported in this process and are proud of their achievements.

Children are encouraged to maintain relationships with people who are important in their lives, including family and friends. One external professional praised the support that staff gave to a child to help them spend time with several family members. The efforts help children to feel valued and cared for.

The home has been through an unsettled period since the last inspection. There have been several staffing changes, including 4 staff members leaving in a short period. Additionally, a number of children have moved into and out of the home. The staff team is now more stable, and positive working relationships are now evident.

Children are supported to build relationships with staff before moving into the home, which helps them settle more quickly. Impact risk assessments are completed, however, they do not always fully consider the impact that one child's needs may have on another. For example, one child moved into the home during a period when 2 other children needed increased support from staff.

The home environment is warm, well maintained and welcoming. Children are involved in decorating their rooms and say that they are happy with their living spaces.

How well children and young people are helped and protected: good

There is a strong safeguarding culture in the home. Leaders and managers have been proactive in establishing links with external agencies, enabling them to seek support and training as new safeguarding concerns have emerged.

Staff demonstrate a good understanding of children's needs and associated risks. They are familiar with the plans in place to keep children safe and recognise the value of ongoing training to support their development.

When children go missing from home, staff respond promptly and take appropriate action to locate them. Staff follow safety plans to keep children safe and refer to external agencies appropriately. The manager responds effectively to contextual safeguarding concerns, working collaboratively with other professionals to map risks, including those relating to friendship groups. This promotes the safety of the children in the home and those they associate with.

Concerns raised by children about staff are taken seriously and are acted on without delay. Interim safety measures are implemented when necessary to ensure children's immediate safety while investigations are ongoing. Feedback provided to children is generally thorough and child focused, and children's welfare is checked. However, on one occasion a child was not informed of the outcome of an investigation, which would have helped reassure them that their concerns had been taken seriously.

Staff regularly engage children in meaningful discussions about their lives and the risks they may encounter. These conversations are relevant and purposeful. Staff use a therapeutic approach when speaking with children and this is reflected in records.

The effectiveness of leaders and managers: good

The manager is knowledgeable and has a good understanding of the impact of trauma on children's lives. She is committed to developing staff practice and ensures that a high standard of care for children is consistently maintained.

The registered manager has effective oversight of the home. Since the previous inspection, several positive changes have been implemented, demonstrating a clear commitment to continuous improvement. Leaders and managers have a clear vision for the ongoing development of the home.

Staff report that they are supported and valued. They speak positively about the manager and describe a culture of close teamwork. Staff feel confident in raising concerns when needed and take pride in the progress and achievement of the children in their care.

Feedback from families is positive. They describe good communication with staff and recognise the progress their children have made. Families also highlight the dedication of the manager and staff, particularly in promoting the stability of children, even in challenging times, including after children have moved on from the home. External professionals value the close partnership working that leaders and managers promote, and say staff genuinely care for children. They say practice in the home is underpinned by genuine warmth, care and compassion for children.

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
The care planning standard is that children— receive effectively planned care in or through the children's home; and have a positive experience of arriving at or moving on from the home. (Regulation 14 (1)(a)(b)) In particular, the registered person must ensure that there is robust planning for children moving into the home, and that the children already living in the home are settled before any new children move in.	30 August 2026

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people, using the social care common inspection framework. This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'.

Children's home details

Unique reference number: 1240802

Provision sub-type: Children's home

Registered provider: Cambian Childcare Limited

Registered provider address: 4th Floor Parkview, 82 Oxford Road, Uxbridge UB8 1UX

Responsible individual: Danielle Ross

Registered manager: Laura Hutson

Inspector

Minnette Sims, Social Care Inspector

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