

# 1235653

Registered provider: Children of the Mangrove Limited

Monitoring visit

Inspected under the social care common inspection framework

## **Information about this children's home**

This home registered with Ofsted in April 2016 and is privately owned. It provides care for up to five children who experience social or emotional difficulties.

The manager registered with Ofsted in April 2021.

**Inspection date: 11 June 2025**

## **This monitoring visit**

The home was judged inadequate at the full inspection on 15 and 16 April 2025. As a result, two compliance notices were issued under regulation 12 (the protection of children standard) and regulation 13 (the leadership and management standard) of The Children's Homes Regulations (England) 2015. A notice restricting accommodation was issued on 17 April 2025.

This visit was carried out to monitor the progress made against the compliance notices and the provider's compliance with the notice restricting accommodation. The inspector found that the provider has made good progress in meeting the compliance notices and the requirements raised at the full inspection. The inspector also found that the notice restricting accommodation has been complied with, and no new children have moved into the home since it was issued.

Children's risk assessments are clearly written and updated. Each child's risks are set out in one document, which includes a 24-hour risk assessment so that new staff can quickly familiarise themselves with how to safely support children. The system provides easy access to risk assessments, which all staff are required to read during their induction. Leaders and managers ensure that these are read by all staff.

Staff have attended recent training regarding the missing-from-care protocol. Missing-from-care reports demonstrate that staff adhere to the protocol and request

return home interviews from the relevant placing authorities. Management oversight of missing-from-care episodes is now in place.

An external investigation into substance misuse in the home was carried out, and the recommendations have been implemented. Staff attended training on substance misuse and contextual harm. Leaders ensure that all areas of the home are appropriately supervised by staff. Staff have conversations with children whenever there is a concern about substance misuse, and bedroom searches are carried out. Staff deliver key-work sessions on substance misuse and use incentives to discourage children from misusing drugs.

Leaders and managers have reviewed staff's skills and abilities to meet children's needs. They have introduced competency-based interviews with each staff member to encourage individual accountability for the standard of children's care and identify any gaps that need to be addressed. On the day of this visit, staff attended training on managing professional boundaries.

Leaders and managers ensure that staff receive the appropriate de-escalation training to manage challenging behaviours. Most staff are trained in using restraint, and training is scheduled for recent new starters. There is always at least one staff member on shift who is trained to use restraint. Specialist information and de-escalation advice have been shared with all staff during a team meeting and are included in the induction file for new staff.

Staff receive regular supervision sessions. These sessions include discussions about children's well-being and the current risks they face.

Leaders and managers have ensured that no more than half the staff on duty at any one time are from an external agency. There has been one exception when two agency workers and one permanent staff member were on shift due to staff sickness.

Effective monitoring and reviewing systems have been introduced. This includes a daily manager checklist for all areas of practice that require manager oversight. There is now a matrix that documents and tracks all requests for return home interviews.

The compliance notices have been met, and the notice restricting accommodation has been lifted. Leaders and managers have also met the requirements and recommendation raised at the last inspection. No additional requirements or recommendations were raised at this visit. One recommendation has been restated and will be reviewed at the next full inspection.

## Recent inspection history

| Inspection date | Inspection type | Inspection judgement |
|-----------------|-----------------|----------------------|
| 15/04/2025      | Full            | Inadequate           |
| 30/07/2024      | Full            | Good                 |
| 13/09/2023      | Full            | Good                 |
| 02/08/2022      | Full            | Good                 |

## **What does the children's home need to do to improve?**

### **Recommendation**

- The registered person should ensure that an evaluation of missing-from-care incidents is carried out to identify any gaps in training, skills or knowledge for staff, as well as to record and retain evidence of what worked well. ('Guide to the Children's Homes Regulations, including the quality standards', page 46, paragraph 9.31)

### **Information about this inspection**

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

## Children's home details

**Unique reference number:** 1235653

**Provision sub-type:** Children's home

**Registered provider:** Children of the Mangrove Limited

**Registered provider address:** Chester House, Fulham Green, 81 to 83 Fulham High Street, London SW6 3JA

**Responsible individual:** Knowlton Crichlow

**Registered manager:** Eileen Moses

## Inspector

Jo Mitchell, Social Care Inspector

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