

1232171

Registered provider: In Safe Hands Care Ltd

Full inspection

Inspected under the social care common inspection framework

Information about this children's home

The home is owned and managed by a private provider. The home is registered to provide care for up to three children with emotional and behavioural difficulties.

At the time of inspection, two children were living in the home. One child was spoken to as part of the inspection.

The manager registered with Ofsted in May 2016 and is suitably skilled and qualified.

Inspection dates: 28 and 29 July 2025

Overall experiences and progress of children and young people, taking into account	good
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How well children and young people are helped and protected	good
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The effectiveness of leaders and managers	requires improvement to be good
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The children's home provides effective services that meet the requirements for good.

Date of last inspection: 16 July 2024

Overall judgement at last inspection: good

Enforcement action since last inspection: none

Recent inspection history

Inspection date	Inspection type	Inspection judgement
16/07/2024	Full	Good
31/05/2023	Full	Good
03/08/2022	Full	Good
02/08/2021	Full	Good

Inspection judgements

Overall experiences and progress of children and young people: good

Children who live in the home have developed good relationships with staff. Staff know the children well and invest time with them. The children can access a range of activities and staff encourage them to try new things that help the children develop a sense of achievement and well-being. One child regularly attends gymnastics classes which supports their health and socialisation skills.

One of the children attends education on a full-time basis and staff have helped to support the transition into a new school. The child is doing well in education and their achievements are celebrated. Staff continue to support another child who has missed a lot of education opportunities. They promote the importance of learning and have offered the child a range of activities to develop life skills as they move towards independence.

The home is filled with photographs that make the children feel a sense of belonging and cared for. Moves into the home are well planned and staff encourage children to personalise their bedrooms. Transition planning for those moving on from the home is good. One child who recently moved on from the home still has support and ongoing contact with staff.

Specialist help is available for the children. The registered manager has created good contacts with a range of professionals who can offer help and support. Progress is measured and information is shared with those working with the children and family members.

The home is designed to allow the children to spend time together and apart. The children have their own bedroom space which they personalise. However, the condition of the ensuite and the carpet in one of the children's bedrooms is unhygienic.

How well children and young people are helped and protected: good

Children say they feel safe living in the home and their safety is prioritised. When a child goes missing there is a well-coordinated response and staff follow children's individualised plans and search for them. Staff ensure that relevant partner agencies are notified when a child is missing. Return home interviews are routinely offered to help children to understand and reflect on the reasons and to try and prevent this from happening again.

Staff help and encourage the children to talk about any issues they have. This makes children feel that they can share concerns or worries. Staff listen to children and take their concerns seriously. Relationships are strong meaning restrictive practices are not used within the home.

Positive behaviour is promoted and celebrated within the home. Staff receive training on de-escalation techniques and sanctions are not used with the children. Staff create alternative strategies to deal with difficult behaviour, and this makes children understand expectations and boundaries.

Staff identify risks and follow procedures for responding to concerns about the safety of the children. They feel supported by the registered manager and deputy manager who are available to offer 24-hour advice and support and are responsive to requests.

Risk assessments are reviewed regularly, and staff have the opportunity to read and respond to any updates. The assessments are clear and detailed telling staff what they should do to reduce the risk of harm to children.

The effectiveness of leaders and managers: requires improvement to be good

Training and development opportunities for staff are not consistently monitored and reviewed. Some staff have not completed their level 3 qualification within the expected timescales.

The registered manager has not produced a workforce development plan. This means that it is difficult to see a training pathway that ensures all staff have focussed training that prepares them to meet the needs of the children living in the home.

Staff are appointed in line with safer recruitment standards with routine checks taking place. However, it is not always clear how gaps in employment are explored.

There have been occasions when the registered manager has not notified the regulator in response to a child protection enquiry or investigation commencing. This has led to a delay in the regulator having oversight.

There is a strong commitment from the provider to working with partner agencies to enhance the support for children, so they receive the right service at the right time. The registered manager has built strong working relationships both with professionals and family members and shares information appropriately.

The registered manager knows the children well and monitors their progress. They ensure plans are in line with the local authority care plan for the child. This ensures clarity and shared understanding for everybody who is involved with the children.

Staff report that managers are highly visible within the home and provide good consistency and support for the children and staff team.

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person must comply within the given timescales.

Requirement	Due date
The protection of children standard is that children are protected from harm and enabled to keep themselves safe. In particular, the standard in paragraph (1) requires the registered person to ensure— that the premises used for the purposes of the home are designed, furnished and maintained so as to protect each child from avoidable hazards to the child's health. (Regulation 12 (1) (2)(d))	31 October 2025
The registered person must notify HMCI and each other relevant person without delay if— a child protection enquiry involving a child — is instigated; or concludes (in which case, the notification must include the outcome of the child protection enquiry) (Regulation 40 (4) (d)(i)(ii))	26 September 2025
The registered person must recruit staff using recruitment procedures that are designed to ensure children's safety. In particular the registered person may only— employ an individual to work at the children's home The requirements are that— full and satisfactory information is available in relation to the individual in respect of each of the matters in Schedule 2. for the purposes of paragraph (3)(b), an individual who works in the home in a care role has the appropriate qualification if, by the relevant date, the individual has attained—	31 October 2025

the Level 3 Diploma for Residential Childcare (England) (Regulation 32 (1) (2)(a) (3)(d) (4)(a) 5(a))	
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Recommendation

- The registered person should have a workforce plan which can fulfil the workforce related requirements of Regulation 16. ('Guide to the Children's Homes Regulations, including the quality standards' page 53, paragraph 10.8).

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people, using the 'Social care common inspection framework'. This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'.

Children's home details

Unique reference number: 1232171

Provision sub-type: Children's home

Registered provider: In Safe Hands Care Ltd

Registered provider address: Peter Wray Accountancy Services, 48 50, Wakefield Road, Pontefract, South Yorkshire WF7 7AB

Responsible individual: Terry Carr

Registered manager: Terry Carr

Inspector

Lisa Richards, Social Care Inspector

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