

1230268

Registered provider: Kites Children Services Limited

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

This home is one of 2 children's homes run by a private provider. The home provides specialist therapeutic care and treatment for up to 5 children with complex needs.

The manager registered in May 2025.

There were 3 children living at the home at the time of the inspection.

Inspection date: 6 January 2026

This monitoring visit

At the assurance inspection on 4 November 2025, significant and widespread concerns were identified. Ofsted subsequently issued 3 compliance notices regarding the safeguarding of children, leadership and management and children's views, wishes and feelings. Ofsted issued a notice of restriction of accommodation to prevent the provider from moving any children into the home.

This visit was carried out to monitor the actions taken by the provider in response to the compliance notices and to review the restriction of accommodation notice. The provider has taken appropriate action and the steps in the compliance notices are met. The restriction of accommodation notice has been complied with.

Since the November 2025 inspection, one child moved out. This was a planned move for the child. Staff supported the child to positively move to a semi-independence provision. The child's time in the home was thoughtfully marked.

Since the last inspection, the provider has strengthened their response in respect to safeguarding children and prioritising their concerns. Staff now share concerns with a broader set of senior managers. As a result, practice concerns are quickly identified, protective measures are implemented and appropriate referrals made.

Staff have responded well when children have struggled to manage their emotions positively. Significant incidents are reviewed by managers and the identified follow-up actions implemented. Managers ensure that the children's local authority and Ofsted are notified of any significant incidents.

Leaders and managers have created a new audit system to improve oversight of the home. This includes regular, routine audits and checklists for staff. Updates have been made to care planning and admission templates. The changes made simplify processes and make them easier for staff to follow.

Leaders and managers have updated children's individual risk assessments. These now contain more detail and the information is easier to understand. Staff spoken to understand the risks that children face and the measures in place to protect them from harm. Children are supported by staff with individualised key-work sessions that support them to understand the risks they face. These approaches help to keep children safer and support them to understand the risks they face.

Team meetings and workshops have been used well to upskill staff's safeguarding practice. Leaders and managers have carried out staff training in bullying, peer violence and incident processing. As a result, staff are clear on their roles and responsibilities to safeguard children and respond to their concerns.

Children's views are now sourced regularly and are well documented. The registered manager spends time with each child individually on a weekly basis to gather their views. In addition, children's meetings take place frequently. Identified actions arising from these meetings are followed up and the outcomes are fed back to the children. These approaches strengthen children's sense of feeling listened to and supports them to share their views.

When children have raised concerns, these have been responded to appropriately by staff and the manager. Children are spoken to about their concerns, and managers take effective action to follow up concerns raised by children. When managers identify practice improvements, these are implemented. As a result, children's concerns are taken seriously and practice improvements take place.

The two requirements raised at the last inspection have been met.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
13/05/2025	Full	Requires improvement to be good
20/05/2024	Full	Good
21/06/2023	Full	Good
06/06/2022	Full	Requires improvement to be good

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 1230268

Provision sub-type: Children's home

Registered provider: Kites Children Services Limited

Registered provider address: The Forge, Langham, Colchester CO4 5PX

Responsible individual: Deborah Carr

Registered manager: Dylan Older

Inspector

Syvanna Matthew, Social Care Inspector

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