

1221700

Registered provider: Hexagon Care Services Limited

Full inspection

Inspected under the social care common inspection framework

Information about this children's home

This is a privately owned children's home that is registered to provide care for up to five children who may have social and emotional difficulties.

The manager has been registered with Ofsted since December 2015.

Inspection dates: 16 and 17 February 2023

Overall experiences and progress of children and young people, taking into account	good
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How well children and young people are helped and protected	good
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The effectiveness of leaders and managers	good
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The children's home provides effective services that meet the requirements for good.

Date of last inspection: 23 February 2022

Overall judgement at last inspection: good

Enforcement action since last inspection: none

Recent inspection history

Inspection date	Inspection type	Inspection judgement
23/02/2022	Full	Good
09/10/2019	Full	Outstanding
20/09/2018	Full	Good
19/12/2017	Full	Good

Inspection judgements

Overall experiences and progress of children and young people: good

Children receive highly individualised care from staff who model positive behaviours. A social worker said, 'Staff are positive role models. I couldn't ask for more for [child's name].' Staff are aware of all the children's needs, likes and interests. They tailor activities and support to encourage positive behaviour. As a result, children feel happy in their day-to-day lives.

Staff are working on individual independence programmes for children. Children take an interest in cooking and other activities that promote independence. This helps them to prepare for when they eventually leave the home and live independently, and are prepared for their futures.

All the children attend school. They are achieving well and take part in after-school activities, such as chess club. Some of the children regularly go to the gym and they are all encouraged to eat healthily. These good routines will support children to build healthy habits and encourage a bright outlook as they grow up.

When children move into the home, staff go out and meet them and tell them all about the home. They have a child-friendly welcome book. This means that children start to understand what it is like to live in the home before they move there. This helps to alleviate any worries that they may have.

Staff know children very well. When children have particular needs, the manager and staff carry out research and search for training and advice on how best to meet those needs.

All of the children's emotional and physical health needs are met.

How well children and young people are helped and protected: good

Children's risks are identified, understood and managed well. One child had some episodes of going missing from care. Over a short period of time, staff were able to gain a clear understanding of why these episodes of going missing from care were happening and worked hard to ensure that they came to a stop. Staff are creative in increasing the children's safety.

Staff communicate well, which helps to ensure that children have clear and consistent boundaries. This consistency encourages and supports a feeling of safety and well-being for the children.

Safer recruitment practices are in place. This ensures that only staff who are carefully vetted, to ensure that they are safe and appropriate, work at the children's home.

All staff complete safeguarding training to ensure that they recognise any issues that may compromise the children's safety. Staff are aware of children's individual risks, and each child has a clear and concise risk assessment, which is updated regularly.

The effectiveness of leaders and managers: good

The manager has an ambitious vision for the children and has high expectations of what they can achieve. The manager knows the children extremely well and is consistently striving to provide the very best experiences for them during their time at the home.

The home has a stable, consistent team of staff. All staff are offered regular supervision, which gives them the opportunity to reflect on their work with the children. They have annual appraisals, which support them to develop their careers and help to identify any training that will enhance their skills. Staff say that they feel supported by the management team.

The manager has an extremely thorough monitoring system that helps to ensure that the standards of care for the children remain consistently high.

Children are consulted with daily about all aspects of their care. There are plenty of opportunities for them to have their voices heard. This means that children know that their opinions are important, which increases their self-esteem.

Professionals from partner agencies are pleased with the communication that they receive from the manager and staff members. They feel fully informed of how the child who they are working with is progressing. This collaborative working helps to ensure that everyone working with the child can meet their needs.

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people, using the social care common inspection framework. This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'.

Children's home details

Unique reference number: 1221700

Provision sub-type: Children's home

Registered provider: Hexagon Care Services Limited

Registered provider address: Unit 1 Tustin Court, Riversway, Preston, Lancashire PR2 2YQ

Responsible individual: George Sumner

Registered manager: Peter Croasdale

Inspector

Cathy Wilkins, Social Care Inspector

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