

Children's homes - interim inspection

Inspection date	14/12/2016
Unique reference number	1215521
Type of inspection	Interim
Provision subtype	Children's home
Registered provider	Resolute Care Ltd
Registered provider address	43 Blanford Gardens, West Bridgford, NOTTINGHAM, NG2 7UQ
Responsible individual	Paul Bancroft
Registered manager	Katherine Brown
Inspector	Judith Longden

Inspection date	14/12/2016
Previous inspection judgement	Outstanding
Enforcement action since last inspection	None
This inspection	
The effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection This home was judged outstanding at the last full inspection. At this interim inspection, Ofsted judge that it has sustained effectiveness. The manager and staff of this home continue to provide outstanding care whilst working with young people with very complex needs and behaviours. Young people continue to make excellent progress in their education with staff tenaciously advocating on their behalf, ensuring that each young person has the right education package to meet their individual needs. Young people with historically poor education attendance now attend 100% as a result. One education provider praised the staff for their 'outstanding work and commitment shown' in ensuring that young people access the right education packages. Educational attainment is complemented with learning from a host of activities and through an excellent and comprehensive independence and life skills programme. This programme is tailored to the individual and their levels of understanding, ensuring all young people benefit. Young people play an active part in their community, baking cakes for the elderly and raising funds for charities. One young person volunteers with a homeless charity and the local food bank, which increases her social skills as well as providing essential assistance to charities. Several young people have benefitted from short stays with this home. Staff have been able to identify and assess the needs of these young people, providing essential information to enable a smooth transition to a new placement, or a return home. Staff work extremely hard to identify the vulnerabilities and behaviours of young people and work effectively in partnership to protect them. Where young people display extremely challenging and violent behaviour, staff engage with mental health specialists, taking part in intensive training and workshops, to devise strategies to support them to manage this more effectively. In addition, the manager has researched other homes dealing with certain behaviours and learning disabilities, broadening her knowledge of such needs. This learning is still relatively new, and currently the use of physical intervention remains high in order to protect young people and staff from violent behaviour, although the number of incidents reduce for young people compared to previous placements. Staff benefit from high	

quality debriefs, identifying learning from incidents.

Excellent partnership working has reduced risk-taking behaviour by young people, such as going missing and associated risks of sexual exploitation. One professional commented that staff have been able to 'turn the young person around', with many risk-taking behaviours decreasing or stopping altogether.

Recording of incidents is generally of a high standard. One physical intervention record was found to lack clarity and action taken during a missing incident lacked detail. A recommendation is made to ensure all records provide excellent level of detail and clarity.

The manager utilises a range of monitoring tools to identify the progress of young people and inform plans for future developments. Training workshops, on line courses and a raft of resources and toolkits developed by the manager provide a range of learning opportunities for staff, with several developing skills to take senior roles within the organisation.

Information about this children's home

This home is registered to care for three young people with emotional and behavioural difficulties. It is owned and managed by a private organisation.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
25/05/2016	Full	Outstanding

What does the children's home need to do to improve?

Recommendations

To improve the quality and standards of care further the service should take account of the following recommendation:

- Staff should understand the importance of careful, objective, and clear recording.
(The Guide to the Quality Standards, page 62, paragraph 14.4)

What the inspection judgements mean

At the interim inspection we make a judgement on whether the home has improved in effectiveness, sustained effectiveness, or declined in effectiveness since the previous full inspection. This is in line with the *Inspection of children's homes: framework for inspection*.

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people living in the children's home. Inspectors considered the quality of work and the difference adults make to the lives of children and young people. They read case files, watched how professional staff work with children, young people and each other and discussed the effectiveness of help and care given to children and young people. Wherever possible, they talked to children, young people and their families. In addition the inspectors have tried to understand what the children's home knows about how well it is performing, how well it is doing and what difference it is making for the children and young people who it is trying to help, protect and look after.

This inspection focused on the effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection.

This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the *Guide to the children's homes regulations including the quality standards*.

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